

LULAROE LIMITED WARRANTY



WHAT THE LULAROE LIMITED WARRANTY COVERS

LuLaRoe warrants to the original purchaser that any original, unaltered, and unmodified product will be free of defects in materials and workmanship for a period of six months from the date of purchase, when sold in the United States by an authorized LuLaRoe Independent Fashion Retailer. This limited warranty does not include non-apparel and promotional items, and does not cover damage caused by

accident, improper care, negligence, abuse, normal wear and tear, and the natural breakdown of colors and materials that occur by extended use. This limited warranty is separate from LuLaRoe's Happiness Policy, which applies during the first 90 days from the date of your purchase. Before making a request under this limited warranty, you should determine whether your purchase is covered by LuLaRoe's Happiness Policy.

WHAT LULAROE WILL DO TO ADDRESS YOUR WARRANTY REQUEST

If at LuLaRoe's sole discretion your product is found to be defective after it is returned for inspection to an Independent Fashion Retailer, LuLaRoe will, through an Independent Fashion Retailer, replace it with a similar product, subject to

the provision below regarding print, color, art or graphics, or make arrangements with you to receive a comparable replacement product or a LuLaRoe Gift Card for the original purchase price.

HOW YOU CAN SUBMIT A WARRANTY CLAIM

To use the warranty, you should contact the Independent Fashion Retailer from whom you purchased the product to make arrangements to have the product and proof of purchase returned to the Independent Fashion Retailer. The proof of purchase must include a copy of the original receipt. A copy of a bank statement reflecting the purchase and identifying the authorized Independent Fashion Retailer is also acceptable. The Independent Fashion Retailer will process the warranty request and shipping at no charge. Once LuLaRoe determines that the product qualifies under the limited warranty, the Independent Fashion Retailer will provide a similar replacement product of your choice. If a replacement product is no longer available, the Independent Fashion Retailer will contact you by phone or email to discuss the options with you, which may include replacement with a comparable product or a LuLaRoe Gift Card for the purchase price

of the product. Due to the limited and exclusive nature of LuLaRoe's prints, colors, art and graphics, comparable replacement products may not have the same print, color, art or graphics as the original product. The Independent Fashion Retailer will cover shipping costs for the return product and the replacement product shipped back to you. If you are not able to connect with your Independent Fashion Retailer, or your Independent Fashion Retailer is no longer active or able to handle your request, please contact our Consumer Services T.E.A.M. by going to www.lularoe.com/limitedwarranty. They will help you locate an Independent Fashion Retailer near you who can process your warranty request. You may also submit a claim under the LuLaRoe Limited Warranty by going to www.lularoe.com/limitedwarranty to complete the form necessary to process your claim. If you are unable to access this website please call 951.808.5585 for further assistance.

HOW STATE LAW WILL AFFECT YOUR RIGHTS

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

