

Survey of Chautauqua Property Owners

1. How long have you owned property in the Chautauqua Institution?
1.0% _ 1 year
8.0% _ 2-5 years
90.9% _ Longer than 5 years
_____ I'm not a property owner.
2. What is your resident status?
8.4% _ Year round
91.7% _ Seasonal. If seasonal, how many weeks _____?
3. Which best describes your owned property? House 58.2% House with rental unit 7.4% _____
Condominium 30.5% _ Apartment building 2.0% _ Hotel .4% _____
Rooming house .9% _ Town House .7%
4. How many people reside in your Chautauqua home for the entire season _____?
What is the peak number of people who reside at times _____; for how many weeks _____?
5. Do you rent any portion of your property? Yes 30.5% _____ No 69.5% _____
If yes, how many units do you rent? 1=73.0%, 2=12.3%, 3=9.0% _____
What was your occupancy rate over the past 2 years?
25% 10.2% _____ 50% 10.2% _____ 75% 25.0% _____ 100% 54.7% _____
6. Do you hold membership in the Chautauqua Property Owners Association (CPOA)?
94.5% _ Yes, I pay dues annually.
5.5% _ No, I'm not a member. If not, why? _____
7. What CPOA Area do you live in _____? Please see attached map. 1=83(18%), 2=28(6%), 3=36(8%),
4=23(5%), 5=63(14%), 6=47(10%), 7=39(9%), 8=51(11%), 9=48(11%), 10=37(8%)
8. Are you satisfied with your CPOA representation?
Yes 94.6% _____ No 5.4% _____ How could it be improved? *Rep. Recognition* _____

9. Have you ever contacted your CPOA representative regarding concerns? Yes 18.7% _ No 81.2% _____
If yes, was he/she fully responsive 79.5%_, moderately responsive 16.9%_, unresponsive 3.6%_?
10. Are there any specific areas of concern that you believe the CPOA should address?
34.1% _ No
65.9% _ Yes. If so, what are they? Taxes, Bicycle Safety _____

11. Are you satisfied with the maintenance of grounds and facilities in the Institution?

Gardens and lawns	Yes 91% _____	No 9% _____
Streets	Yes 77.7% _____	No 22.4% _____
Beaches	Yes 89.5% _____	No 10.5% _____
Buildings	Yes 93.6% _____	No 6.4% _____

Comments: *Street Repair, Heinz Beach, General Maintenance, Weeds in Beaches*

12. Are you satisfied with the Police Department's enforcement of laws and regulations for:

Bicycles	Yes 55.2% _____	No 44.8% _____
Traffic	Yes 81.7% _____	No 18.3% _____
Parking	Yes 81.7% _____	No 18.3% _____
Quiet Hours	Yes 85.9% _____	No 14.1% _____

Comments: *Insufficient Enforcement, Bikes Without Lights, Children Riding Too Fast*

13. Are you satisfied with the current policies regarding traffic?

Yes 70.3% _____ No 20.6% _____ No opinion 9.1% _____

Comments: *Satisfied if Enforced, Reduce Number of Cars on Grounds, Speed, Reduce Traffic* _____

14. Are you satisfied with the current policies regarding parking?

Yes 70.5% _____ No 22.7% _____ No opinion 6.8% _____

Comments: *Eliminate Fee for Parking on Personal Residence, Policies Not Enforced, Number of Cars Parked at Personal Residences* _____

15. Are you satisfied with the Institution bus and tram service?

Yes 80.7% _____ No 7.6% _____ No opinion 11.7% _____

Comments: *Excellent Service, Don't Use Them, Not Enough Trams, Drivers Very Polite* _____

16. Does commercial traffic on the grounds have an impact on your stay at Chautauqua?

68.8% _____ No impact
1.4% _____ Positive impact
29.9% _____ Negative impact

Comments: *Trucks too Noisy, Too Many Trucks/Commercial Vehicles, Interferes Hearing Programs at Smith Wilkes and Hall of Philosophy* _____

17. Does bicycle traffic have an impact on your stay at Chautauqua?

54.0% _____ No impact
25.1% _____ Positive impact
20.9% _____ Negative impact

Comments: *Enforcement Inconsistent, Bikers too Fast, Bikers Disregard Traffic Rules, We Like Bicycles* _____

18. Do dogs have an impact on your stay at Chautauqua?

62.3% _____ No impact
14.7% _____ Positive impact
22.9% _____ Negative impact

Comments: *Cleanup, Too Much Barking, Too Many Dogs, Too Many Unleashed Dogs* _____

19. Does noise have an impact on your stay at Chautauqua?

72.8% _____ No impact
4.3% _____ Positive impact
22.8% _____ Negative impact

Comments: *Commercial Traffic, Noise of Running Trucks, Air Conditioners* _____

20. Do you have bats roosting in the attic, crawlspace, or other area of your home?

Yes 22.0% _____ No 78.0% _____

Comments: *Fewer, Would Like a Bat House, Had No Success with a Bat House, Love Them.*

21. Are you knowledgeable about the role of the Board of Trustees in the governance of the Institution? Yes 70.7% _____ No 18.0% _____ No opinion 11.2% _____

22. Are you satisfied with the communication process between property owners and the Administration? Yes 58.8% _____ No 15.5% _____ No opinion 25.7% _____

Comments: *Trustees Not Open to Our Thoughts, Becoming Better, _____*

23. Please rank-order the following forms of communications means according to their effectiveness in delivering information to you regarding Chautauqua activities? (1=most effective, 6=least effective)

1=79.2% _____ The Chautauquan Daily

2=33.6% _____ Mail

6=35.7% _____ Internet

4=225.8% _____ Open Forums

6=24.4% _____ Hultquist Meet the Trustees Sessions

2=23.1% _____ Word of Mouth

24. Have you ever withheld financial support as an expression of disapproval of Institution policy or personnel? Yes 28.9% _____ No 71.1% _____

Comments: *Increased Taxes, Joan Brown Campbell, McVey, Tempted _____*

25. Do you support the initiative for Faculty/Staff housing and the use of the facility off-season as a conference center? Yes 78.0% _____ No 22.0% _____

Comments: *Need More Information, Don't Know, Additional Housing Unnecessary, Support if it Helps the Finances _____*

26. Have increased real estate taxes caused you to change your home use at Chautauqua?

Yes 23.5% _____ No 76.5% _____ If yes, how?

Comments: *Not Yet--But Concerned, Increased Rental Period--Decreased Personal Use, Taxes are Exorbitant, _____*

27. Have you ever considered selling your Chautauqua home?

Yes 39.4% _____ No 60.0% _____ If yes, for what reason?

Increased taxes $n=141$ _____

Program $n=30$ _____

Other: *Increased Age, Taxes are a Concern, Taxes Disproportionate for Size of Home, High County and School Taxes _____*

Thank you for completing this CPOA Survey!

Additional Comments: *Thanks for Doing the Survey, CPOA Doing a Great Job, Very Polarizing Summer, Taxes Too High,*
