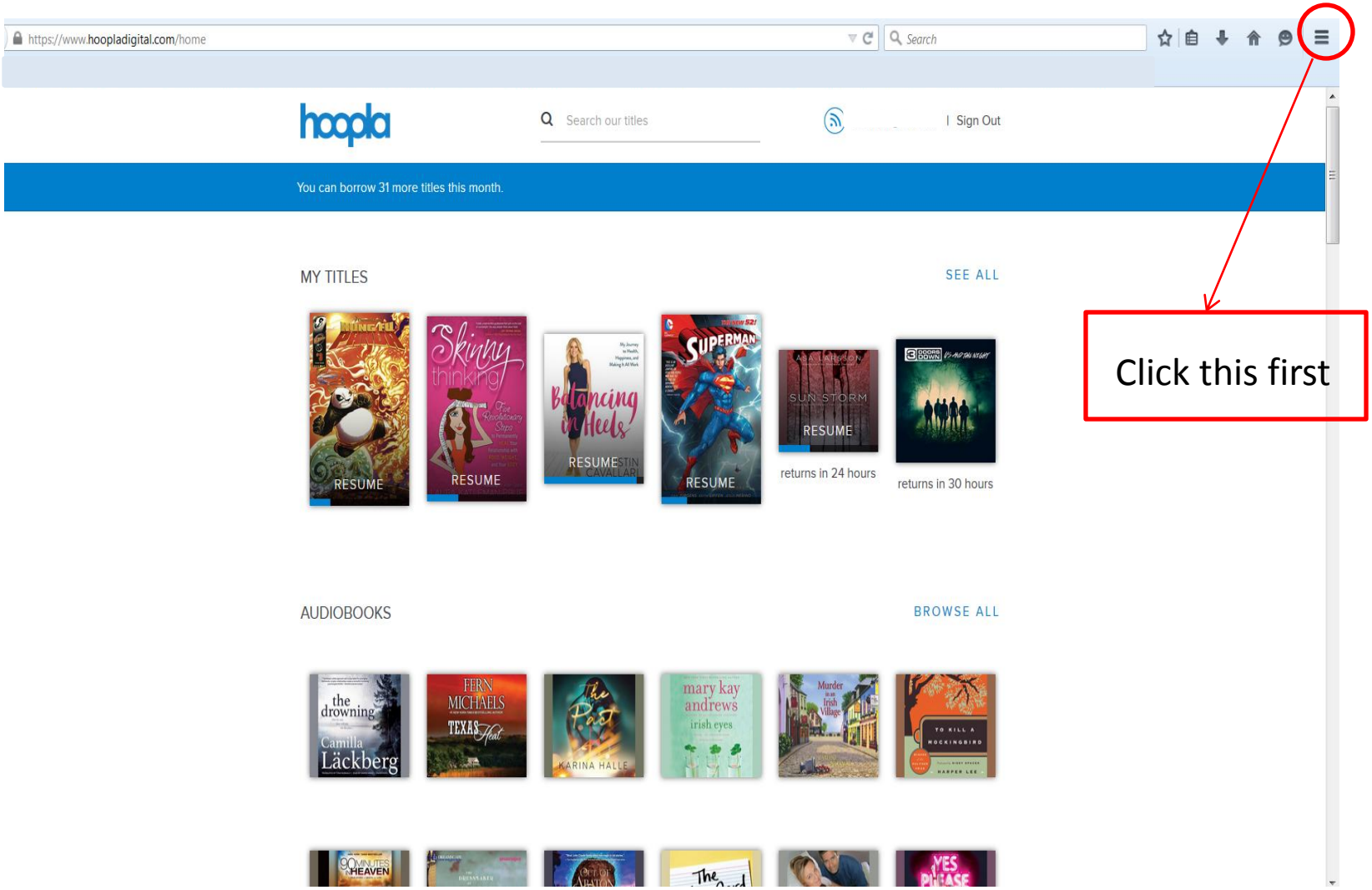
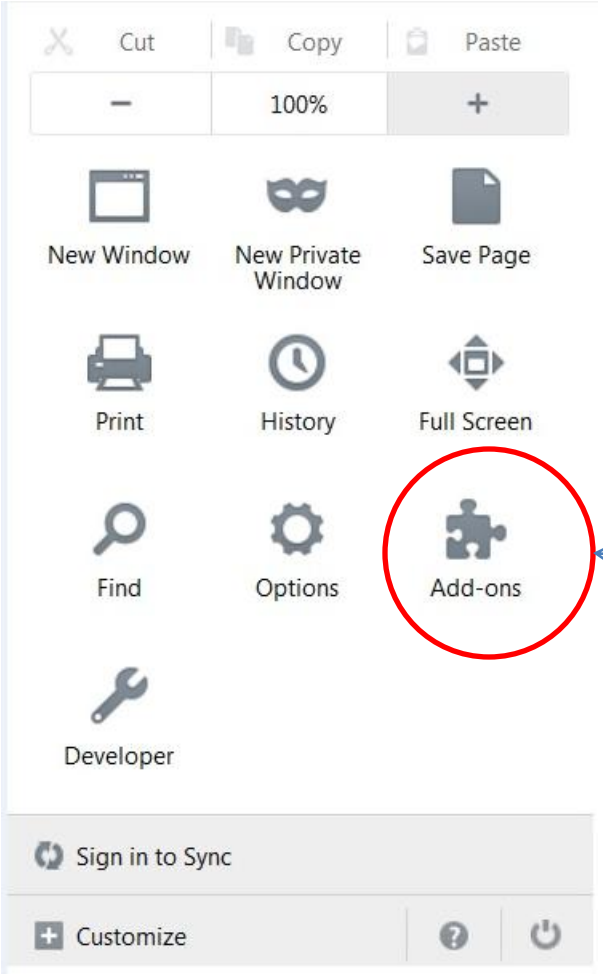
STEP #1

Click on the 3 lines in the upper right.

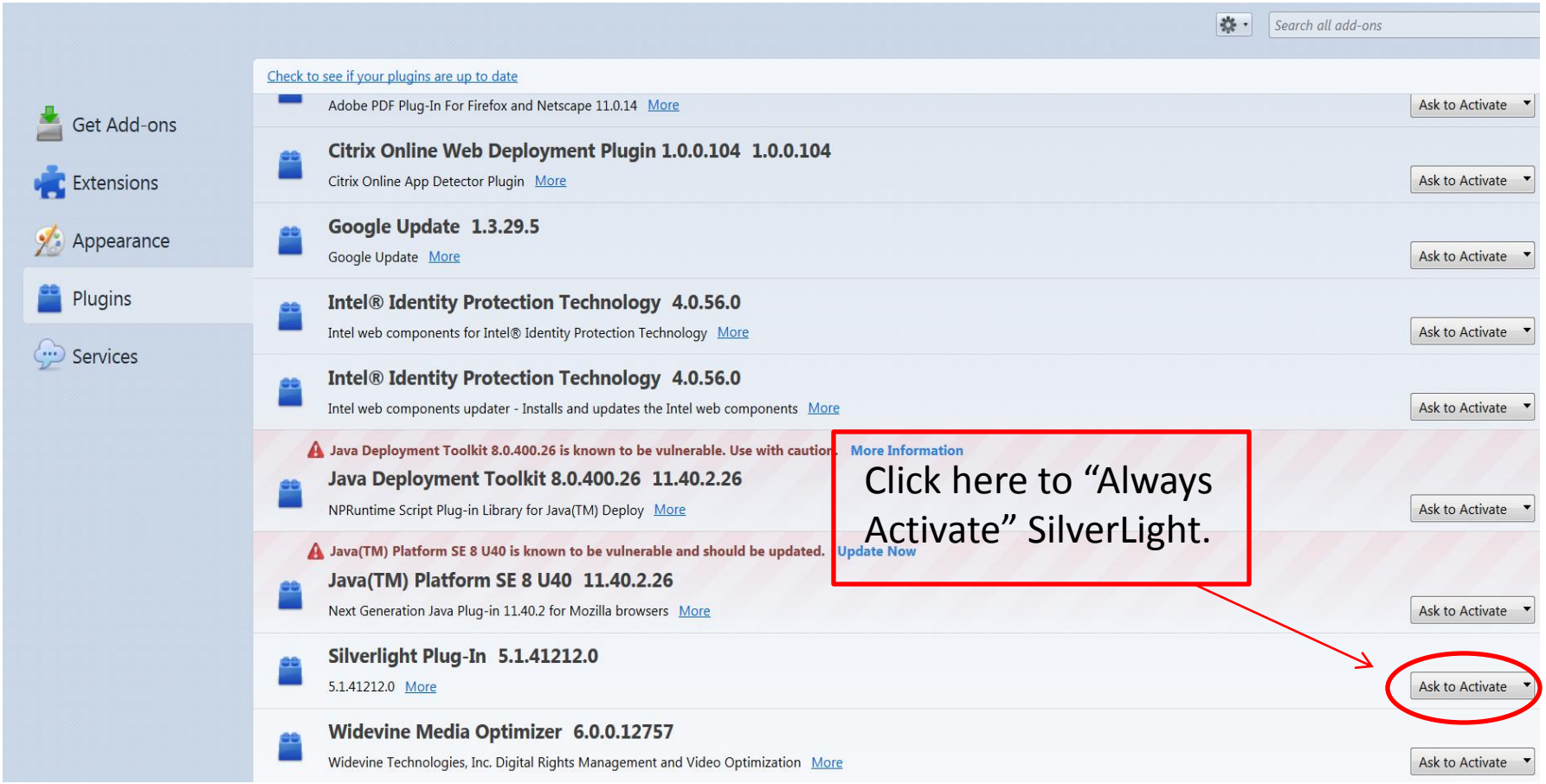


STEP #2

Click on Add-ons



Click this to enter your add-ons for FireFox

STEP #3

Scroll down to the SilverLight Plug-In, then on the right click the down arrow then click on “Always Activate”. Once that is done you may want to completely close out of the browser, and reload and the video should then work.