Supported Devices (Android) - If your device is not listed, please check to see if it is running Android 4.4 or later, has at least 8GB of internal storage, and has at least 1 GB of RAM

Device Manufacturer

Samsung	Google	LG	HTC	Motorola	Sony	NuVision	Acer	Lenovo	ZTE	Asus	BLU	RCA	Other
Galaxy Note 10.1 Edition	Nexus 4*	LG Access	HTC 10	Droid Mini XT1030	Sony Xperia M2	NuVision TM101A530L	Acer Iconia One	Lenovo A70000	ZTE Allstar Z818L	Asus MeMO Pad 8	BLU Energy X 2	RCA 10 Viking Pro	Dell Venue 10 5050
Samsung Galaxy A3	Nexus 5*	LG Destiny	HTC 831C	Droid RAZR	Sony Xperia M4	NuVision TM1088	Acer Iconia One 10	Lenovo A7-50 Tablet	ZTE Avid Plus	Asus Memopad 7	BLU Life One X	RCA 11 Maven Pro	Dell Venue 8
Samsung Galaxy A5	Nexus 5X*	LG Escape 2	HTC Desire	Droid RAZR HD	Sony Xperia T2 Ultra	NuVision TM1318 Tablet	Acer Iconia One 7	Lenovo Idea Tab A10-70	ZTE Axon 7	Asus P008	BLU LIFE ONE XL	RCA 7 Mercury	Ellipsis 8
Samsung Galaxy Alpha	Nexus 6*	LG Escape 3	HTC Desire 510	Droid RAZR M*	Sony Xperia Tablet Z	NuVision TM700A520L	Acer Iconia One 8	Lenovo IdeaTab A7-A3500-FL	ZTE Axon Pro	Asus PadFone X mini	BLU R1 HD	RCA 7 Voyager	Envizen 10.1" HD IPS
Samsung Galaxy Amp Prime	Nexus 6P*	LG F180k Optimus G	HTC Desire 520	Droid Turbo*	Sony Xperia Z	NuVision TM785A520L	Acer Iconia Tab 10	Lenovo Phab Plus	ZTE Boost Max+	Asus T00G	BLU Studio 6.0 LTE	RCA 7 Voyager 2	Envizen 9
Samsung Galaxy Avant	Nexus 7*	LG G Flex 2	HTC Desire 526	Droid Turbo 2*	Sony Xperia Z1	NuVision TM785M3	Acer Iconia Tab 10 A3	Lenovo Tab 2	ZTE Citrine LTE	Asus Transformer Pad	BLU Studio 7.0" II	RCA 8 Apollo	Honor 7
Samsung Galaxy Core Prime	Nexus 9*	LG G Pad	HTC Desire 530	Droid Ultra*	Sony Xperia Z1s		Acer Iconia Tab 8	Lenovo Tab 2 A7-20	ZTE Grand X 3	Asus Zenfone 2	BLU Studio C 5+5	RCA Pro10 Edition	Huawei Ascend Mate7
Samsung Galaxy E5	Nexus 10	LG G Pad 3	HTC Desire 601	iDroid Tango 2	Sony Xperia Z2		Acer Iconia tab A3	Lenovo Tab 2 A7-30	ZTE Grand X Max	Asus Zenfone 2 Laser	BLU Studio Energy 2	RCA Pro10 Edition	Huawei G620-A2
Samsung Galaxy Express 3	Pixel*	LG G Pad F	HTC Desire 610	Moto E*	Sony Xperia Z3		Acer Liquid Z410	Lenovo Tab 2 A8-50F	ZTE Grand X Max 2	Asus Zenpad	BLU Studio X Plus	RCA Tablets Pro 10 Edition II	Huawei Honor 5X
Samsung Galaxy Express Prime	Pixel C	LG G Pad X	HTC Desire 612	Moto G*	Sony Xperia Z3+		Acer Liquid Z520	Lenovo Tab S8	ZTE Grand X Max+	Asus ZenPad 10	BLU Studio XL LTE		Huawei MediaPad X1
Samsung Galaxy Grand Prime	Pixel XL*	LG G Vista	HTC Desire 625	Moto G XT1031	Sony Xperia Z3v			Lenovo Yoga Tab 3 Pro 10	ZTE Grand X2	Asus ZenPad C 7.0	BLU VIVO AIR LTE		Huawei P9 Lite
Samsung Galaxy Grand Prime Duos		LG G2*	HTC Desire 626	Moto G4	Sony Xperia Z5			Lenovo Yoga Tablet	ZTE Lever	Asus ZenPad S			Huawei Prepaid Pronto
Samsung Galaxy J1		LG G3*	HTC Desire 626s	Moto X*	Sony Xperia ZL			Lenovo Yoga Tablet 10	ZTE Maven				Huawei Union
Samsung Galaxy J2		LG G4*	HTC Desire 816	Moto X Play					ZTE Maven 2				Insignia Flex 10.1
Samsung Galaxy J3		LG G5	HTC M9U	Moto Z					ZTE Max				Insignia Flex 8
Samsung Galaxy J5		LG K10	HTC Mini	Motorola Droid Maxx 2					ZTE Overtune 2				Insignia Flex Elite
Samsung Galaxy J7		LG K3	HTC One A9						ZTE Prestige				Kyocera Brigadier E6782
Samsung Galaxy Mega		LG K7	HTC One E8						ZTE Sonata 3				Kyocera Duraforce
Samsung Galaxy Mega 2		LG K8	HTC One M7*						ZTE Speed				Kyocera Hydro Air
Samsung Galaxy Note		LG L22C	HTC One M8						ZTE Stratos				Kyocera Hydro Reach
Samsung Galaxy Note 2*		LG Lancet	HTC One M9						ZTE Warp 7 TD-LTE				Kyocera Hydro Vibe C6725
Samsung Galaxy Note 3*		LG Leon	HTC One Max						ZTE Warp Elite				Kyocera Hydro Wave
Samsung Galaxy Note 4*		LG Lucid 3	HTC One Max						ZTE Warp Sync				Nabi 2 Kids Tablet
Samsung Galaxy Note 5*		LG M2	HTC One Mini 2						ZTE Zmax 2				Nabi Big Tab HD 20"
Samsung Galaxy Note Edge		LG MS550 Stylo 2 Plus	HTC One Remix						ZTE Zmax Pro				Nabi Big Tab HD 24"
Samsung Galaxy Note Pro		LG Optimus F60							ZTE Zmax Z970				Nabi DreamTab HD8
Samsung Galaxy On5		LG Optimus G Pro											Nextbook 7" Tablet
Samsung Galaxy S3*		LG Optimus Zone 3											Nextbook Ares 10L
Samsung Galaxy S4*		LG Phoenix 2											Nextbook Ares 11
Samsung Galaxy S4 Mini		LG Premier											Nextbook Ares 8
Samsung Galaxy S5*		LG Rebel											Nvidia Shield Tablet
Samsung Galaxy S6*		LG Risio											OnePlus 2
Samsung Galaxy S6 Edge		LG Spree											OnePlus 3
Samsung Galaxy S7*		LG Stylo*											OnePlus One
Samsung Galaxy S7 Edge*		LG Stylo 2											Sharp Aquos Crystal
Samsung Galaxy Sky		LG Sunset											Sprint Slate 10 Tablet
Samsung Galaxy Sol		LG Transpyre											Sprint Slate 8 Tablet
Samsung Galaxy Tab 3*		LG Treasure											Verizon Ellipsis 10
Samsung Galaxy Tab 4*		LG Tribute											Verizon Ellipsis Kids LTE
Samsung Galaxy Tab A		LG Tribute 2											Visual Land 8
Samsung Galaxy Tab E		LG UK410 G Pad											Visual Land 9
Samsung Galaxy Tab Pro		LG V10											Visual Land Prestige
Samsung Galaxy Tab S		LG V995											Visual Land Prestige Elite
Samsung Galaxy Tab S2		LG VK410 G Pad											Visual Land Prestige Elite 7QS
Samsung Galaxy View		LG Volt											Xiaomi Hongmi 2 4G
Samsung T310 Galaxy 3		LG Volt 2											Xiaomi Mi 4l Dual SIM
		LG Volt LS740											Xiaomi Mi Pad
		LG-F370L											Xiaomi Redmi Note 2

Common Questions

Question: What makes a device not be supported by hoopla?

Answer: Because of the rapid-moving nature of mobile technology, older devices tend to reach a point where they can no longer support the advances and updates. hoopladigital strives to support older devices as long as internally possible, but given the volume of devices available the feasibility of supporting older devices comes at a cost, bad user experiences, which is not deemed good customer service on our part and therefore no longer supported.

Question: My Device isn't listed, does that mean hoopla will not work on it?

Answer: Our app works on the majority of Android devices that are running 4.4x & up, along with iOS devices that are running iOS 8 & up. We always recommend updating the operating system on the device to the latest version, for the best possible experience.

Other notes

If your device is rooted, or is running a different version of the Android operating system than the manufacturer provides (i.e. - a custom ROM), we cannot be held responsible for any browsing/playback issues that may be encountered.

Certain features may not be available on all devices.

AndroidTV and Android set-top boxes are not supported at this time.

* These are hoopla certified devices. This means that we actually have these devices on site for testing/troubleshooting.