



Valued Customers and Business Partners,

Local Waste Services provides an essential service within your community, as such we will continue with regularly scheduled Waste and Recycling pick-up unless otherwise notified. Proper sanitation is a vital component of public health and our top priority is the continued, uninterrupted service of our customers.

We are closely monitoring the current situation and are following guidance from the CDC, WHO, and our State and Local Public Health office. We recognize that the Coronavirus outbreak has tremendous unknowns and could cause unanticipated service delays, service interruptions, or unusually high call volumes.

In the meantime, we ask that our customers partner with us by following the below steps:

- ✓ Bag all trash to reduce exposure to items such as tissues and personal hygiene products. Recyclables should still be placed loosely in the bin.

- ✓ Utilize our **Customer Service Portal** at **www.localwasteservices.com** to reduce high call volumes.

- ✓ Put your trash to the curb the night before your scheduled pickup day.

Following these simple steps will help ensure the safety of our team members as we continue to serve your community during this tumultuous time.

Sincerely,

Local Waste Services

localwasteservices.com
614-409-9375
1300 S. Columbus Airport Rd.
Columbus, OH 43207