

# CURRICULUM VITAE

---

Oda Sortland  
Student

Phone: +47 404 62 097      Born: Oslo, 1990. *Norwegian.*  
osortland@gmail.com      Languages: Norwegian and English  
[www.odasortland.com](http://www.odasortland.com)      Blog: [www.servicelinks.tumblr.com](http://www.servicelinks.tumblr.com)

---

## EDUCATION:

- 2009 - today:*      [The Oslo School of Architecture and Design \(AHO\): MA Design](#)
- Jan. 2013 - June 2013:*      BI Norwegian Business School:  
[Consumer behaviour and Project management](#)
- Jan. 2013 - June 2013:*      Markedshøyskolen (Oslo School of Management):  
[Brand management](#)
- 

## CAREER HISTORY:

- Jan. 2015 - Jun. 2015:*      [Destination Røros, Fjelltrainee, new service development](#)
- Aug. 2014 - Nov. 2014:*      [Namahn, human-centered design consultancy, Brussels, Internship](#)
- Summer 2014:*      [Posten](#) (Norway's largest mail and logistics group.)  
[Freelance Service Designer](#)
- Spring 2011:*      The Institute for Form, Theory and History, The Oslo School of  
Architecture and Design (AHO) [Web Manager/Student Assistant](#)
- Aug. 2010 - June 2011:*      AHO, Material Technology Student Assistant, teaching, guiding  
and evaluating exercises for first year students
- July. 2010 - Sept. 2012:*      Handysize, sales and service at the store, part time
- Dec. 2008 - Aug. 2009:*      Solborg Nursing Home, part time employee

## VOLUNTEERING:

- Jan. 2013 - Jan. 2014:* Forward Motion, Member of design/production team.  
The organization arranges events for youths interested in fantasy, science fiction and Japanese comics.
- Jan. 2013 - Aug. 2013:* [The Norwegian Guide and Scout Association](#), Head of the design team for Stavanger 2013, the association's national summer camp. About 10.000 participants.
- June 2012:* Norwegian Design Council, Visualizer at The European Business Workshops in Inclusive Design 2012
- Aug. 2009 - June 2012:* The AHO Student Council, PR group. Leader, PR, from 2010.
- 

## KEY SKILLS:

Design Thinking, User Centered Development, Service Design, Concept Development, Workshop Facilitation, Adobe Creative Suite. Some Interaction Design, Brand Design, Product Design, and Graphic Design.

---

## ABOUT:

[Dedicated, empathic, responsible, positive, socially engaged.](#)

I am passionate about design in general, usability, design for experiences, service design, digital touchpoints, and using design to improve smaller or larger aspects of people's life.

[Prize for Most Outstanding Jammer \(participant\) at the weekend workshop Global Service Jam Oslo 2014](#). Designated for "always being happy and an eternal driving force for both her own and other teams," plus "brave testing of service prototype".

Read more at my [LinkedIn](#).