

Step-by-Step Payment Account Set-up

Homepage looks like this:

The screenshot shows the homepage of Young America Realty Inc. with the following elements:

- Header:** Young America REALTY INC. logo and navigation links: YA Realty, Help, Logout.
- User ID:** ID# 92045317
- Navigation Bar:** My Account, My Rentals, My Payments, Maintenance, Documents.
- Welcome Section:** A placeholder for a user profile picture and the text "Welcome [redacted]". Below it is a "Set My Photo" link.
- Action Buttons:** Make One-Time Payment, New Service Request, View Scheduled Payments.
- Community Message:** A message about setting up online payments, including instructions to scroll to "My Payments", click "Payments Accounts", and click "Add Payment Account". It also provides a tutorial link and a phone number (309-454-2338).
- Summary Table:** A table with columns: Address, Unit, Last Payment Date, Deposit Held, Total Unpaid Balance, and Action. One row is visible with a date of 09/15/2017 and a "Choose" dropdown.
- My Contact Information:** Links for View Detail, Edit, Change Email, and Password. Fields for Home Phone, Work Phone, Mobile Phone, and Email are shown, with some redacted.
- My Open Service Requests:** A table with columns: SR #, Date Created, and Action.
- Conversations:** A section showing "No Conversations" and a "New Conversation" link.

IF you click on Make One-Time Payment this screen shows up:

The screenshot shows the "Select Payment Method" screen with the following elements:

- Header:** Young America REALTY INC. logo and navigation links: YA Realty, Help, Logout.
- User ID:** ID# 92045317
- Navigation Bar:** My Account, My Rentals, My Payments, Maintenance, Documents.
- Section:** My Payments > Select Payment Method
- Payment Options:** Three radio buttons for VISA, MasterCard, and DISCOVER NETWORK.
- Text:** Card Processing Powered by RealPage Payments Services
- echeck Option:** A radio button for echeck with the echeck logo.
- Text:** eCheck service offered by Young America Realty, Inc. Company
- Buttons:** Continue and Cancel buttons.

If no Credit Card account has been set up yet this warning will show up:

My Payments > New Payment Account


By entering your account information, you are expressly authorizing RealPage Payments Services to charge your account for the amount you have entered in order to satisfy your payment obligations to Young America Realty, Inc.. By using this payment portal, you hereby represent and warranty that you are authorized to provide the account information you have entered and that you are the rightful owner of such information.



You must correct the following errors:

- You must setup a payment account before making a payment

Select correct payment option:



ID# 92045317

My Account My Rentals My Payments Maintenance Documents

My Payments > New Payment Account

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Payment Method

VISA MasterCard DISCOVER

check

Card Number *

Card Expiration * 1 - January | 2017

Account Nickname *

Billing Information

First Name *

Last Name *

Billing Address *

Address 2

City *

State *

Zip/Postal Code *


Birth Date *

Billing Email *

* Required Fields

[Save](#) [Cancel](#)

Payment Processing Powered by [RealPage Payments Services](#)



ID# 92045317

My Account My Rentals My Payments Maintenance Documents

My Payments > New Payment Account

By entering your account information, you are expressly authorizing Young America Realty, Inc. to debit your account for the amount(s) you have entered in order to satisfy your payment obligations to Young America Realty, Inc.. You acknowledge that Young America Realty, Inc. may use third-party processors and payment gateways as its payee-agent to complete your payment request. By using this payment portal, you hereby represent and warranty that you are authorized to provide the account information you have entered and that you are the rightful owner of such information.

Payment Method

VISA MasterCard DISCOVER

check

Please enter your bank account information exactly as it appears on your check. ACH payments submitted without accurate routing and account numbers will not be processed and will be subject to a non-sufficient funds fee.

Bank Name *

Account Type

Routing Number *

Account Number *

Account Number *

Routing Number Account Number Check Number

Account Nickname *

Billing Information

First Name *

Last Name *

Billing Address *

Address 2

City *

State/Province *

Zip/Postal Code *


Birth Date *

Billing Email

* Required Fields

[Save](#) [Cancel](#)

Once Payment accounts have been set up they will be listed on the Payment Accounts




ID# 92045317

My Account My Rentals My Payments Maintenance Documents

My Payments > Payment Accounts

[Add Payment Account](#)
[Make One-Time Payment](#)
[Schedule Recurring Payment](#)

| Account Nickname | Account Type | Routing Number | Account/Card Number | Exp Date | Actions |
|------------------|--------------|----------------|---------------------|----------|---|
| Checking | Checking | ██████████ | ██████████ | |  |

This is the one-time payment screen for Credit Cards-the fee notice is at the bottom of this page where the \$1.99 fee for the Checking account fees would normally be listed.



REALTY INC.

[YA Realty](#) | [Help](#) | [Logout](#)

ID# 92045317

- My Account
- My Rentals
- My Payments
- Maintenance
- Documents

My Payments > Make One-Time Payment

To Be Paid

Unit

Payment Date *

Payment Account

Select Account

Visa ending in x

Card Security Code * [What is this?](#)

Payment Amount

Balance \$0.00

Payment Amount *

Are you making a partial payment? Please be advised that the system will only allow one payment to be made within a 7-day period depending on your bank. If you are paying less than the full balance today and your rent is due within 7 days, you will likely not be able to submit a subsequent payment to satisfy the balance in time, and could be assessed a late fee.

An additional \$19.00 service fee will be added to your payment.

While you will be paying your account with Young America Realty, Inc., the service fee is collected and retained by RealPage Payments Services as the provider of this service.

* Required Fields

Card Processing Powered by [RealPage Payments Services](#)
For consumer questions or complaints about this money transmission service, please click [here](#)