Meritan was named as one of the Commercial Appeal's Top Workplaces in Memphis for 2018 for the 5th time.

Meritan received The Spark Award from cityCurrent, which recognized Meritan as one of the best non-profits in the Mid-South.

Dona Futch, Meritan's Program Director in the Knoxville office, was named the Tennessee Community Organization's Top Manager of the Year for East Tennessee.

In April, Meritan hosted its first A Red Carpet Affair Gala at the Lichterman Nature Center.

Chessie Biggam, Meritan's Marketing and Communications Coordinator, was named to the Top 20<30 of 2019 by the Memphis Flyer.

Liz Dayton, Meritan's Associate of Clinical Services & CREA Coordinator was a finalist for the Memphis Business Journal's Health Care Heroes in the Non-Physician category.

1,742 Individuals Served

Home Health
Delivering the most in-home comprehensive care possible
718 Patients served
Quality Star Rating: 4
Patient Satisfaction Star Rating: 5
**Senior Employment**
Providing on-the-job training to low-income senior citizens over the age of 55

- 253 senior participants
- 50 Host Agencies
- 62 placed in unsubsidized jobs

**Home & Community Based Services**
Services for the low income home-bound including Veterans and those living with AIDS/HIV.

- 260 low-income clients served
- 29 Veterans served
- 50 with AIDS/HIV served

**Driving the Dream**
Intense coordination and advocacy to assist individuals, children and families with accessing services to eliminate generational poverty.

- 382 Total Client Interactions
- 124 Referrals sent out by Meritan
- 21 Referrals received by Meritan
Coordinated Response to Elder Abuse
Providing intervention and emergency services to victims of elder abuse

- 55 Elder Abuse Victims Served
- 513.5 of In-home Services
- 58 Nursing Visits
- 19 Medical Doctor Visits
- Over $24,000 in emergency housing and personal care

Foster Care
Providing homes of nurturing and healing to foster children in Tennessee, Arkansas & Georgia

- Over 1,462,900 hours of service to children in foster care.

Residential Services
Allowing individuals with intellectual and developmental disabilities to live in a home environment with full autonomy while still receiving the care and services for which they need.

- 36 Individuals served with round-the-clock care
# Expenses

<table>
<thead>
<tr>
<th>Program</th>
<th>Costs</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children in Foster Care</td>
<td>$5,022,682.00</td>
<td>37.3%</td>
</tr>
<tr>
<td>Intellectual &amp; Developmental Disabilities</td>
<td>$2,447,320.00</td>
<td>18.2%</td>
</tr>
<tr>
<td>Clinical Services</td>
<td>$2,178,402.00</td>
<td>16.2%</td>
</tr>
<tr>
<td>Senior Employment</td>
<td>$442,083.00</td>
<td>3.3%</td>
</tr>
<tr>
<td>Homemaker Services</td>
<td>$1,897,939.00</td>
<td>14.1%</td>
</tr>
<tr>
<td>Driving the Dream</td>
<td>$79,380.00</td>
<td>.6%</td>
</tr>
<tr>
<td>Administrative Expense</td>
<td>$1,383,193.00</td>
<td>10.3%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$13,450,999.00</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

*Percentages are calculated based on the total expenses.*

# Revenue

<table>
<thead>
<tr>
<th>Source</th>
<th>Revenue</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grants from Federal Grants</td>
<td>$2,206,607.00</td>
</tr>
<tr>
<td>Fee for Service Programs</td>
<td>$9,791,935.00</td>
</tr>
<tr>
<td>Other Grant Programs</td>
<td>$704,459.00</td>
</tr>
<tr>
<td>Private Donations/Other</td>
<td>$135,477.00</td>
</tr>
<tr>
<td>United Way</td>
<td>$480,922.00</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$13,319,400.00</strong></td>
</tr>
</tbody>
</table>

*Total revenue is calculated based on the sum of all revenue sources.*
Meritan Staff is also proud to support other non-profits by...

Volunteering

Meritan Staff volunteered almost 1,600 hours at over 70 other non-profits such as:
- Catholic Charities
- Books from Birth
- Sacred Heart Southern Missions
- Habitat for Humanity
- Nourish Knoxville
- Mid-South Food Bank
- and more!

Monetary Donations

- Meritan staff donated over $85,500 to the agency.
- Meritan staff donated over $51,000 to over 60 other non-profits they support,

Associations

- Meritan staff are involved in and support over 40 associations.