

Please bring this form with you on the day of your dog's first appointment.

## DOG PARENT INFO

Name (LAST, FIRST): \_\_\_\_\_

Address: \_\_\_\_\_ Apt #: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip : \_\_\_\_\_

Home phone #: \_\_\_\_\_ Cell phone #: \_\_\_\_\_ Email: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Phone #: \_\_\_\_\_ Cell phone #: \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

## DOG INFO

Dog's name: \_\_\_\_\_ Nickname: \_\_\_\_\_

Gender:  Male  Female Neutered/Spayed:  Y  N Breed: \_\_\_\_\_

Weight: \_\_\_\_\_ Size:  X-small  Small  Medium  Large  X-large

Age: \_\_\_\_\_ Birthday: \_\_\_\_\_ Color: \_\_\_\_\_

FOR STAFF USE
Level <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> Spec.

Personality traits: \_\_\_\_\_ Identifying markings: \_\_\_\_\_

Aggressive with other animals?  Y  N Crate aggressive?  Y  N When was your dog last groomed? \_\_\_\_\_

Allergies?  Y  N If yes, list: \_\_\_\_\_

Other health issues:  Y  N If yes, please describe: \_\_\_\_\_

Vet: \_\_\_\_\_ Vet phone: \_\_\_\_\_ Rabies expires: \_\_\_\_\_

**STATE LAW REQUIRES YOU TO RELEASE VERIFICATION OF YOUR DOG'S RABIES DUE DATE. PLEASE BRING VERIFICATION PAPERS WITH YOU ON THE DAY OF YOUR DOG'S APPOINTMENT OR ASK YOUR VETERINARIAN TO EMAIL THEM TO US.**

## SECOND DOG (IF APPLICABLE)

Dog's name: \_\_\_\_\_ Nickname: \_\_\_\_\_

Gender:  Male  Female Neutered/Spayed:  Y  N Breed: \_\_\_\_\_

Weight: \_\_\_\_\_ Size:  X-small  Small  Medium  Large  X-large

Age: \_\_\_\_\_ Birthday: \_\_\_\_\_ Color: \_\_\_\_\_

FOR STAFF USE
Level <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> Spec.

Personality traits: \_\_\_\_\_ Identifying markings: \_\_\_\_\_

Aggressive with other animals?  Y  N Crate aggressive?  Y  N When was your dog last groomed? \_\_\_\_\_

Allergies?  Y  N If yes, list: \_\_\_\_\_

Other health issues:  Y  N If yes, please describe: \_\_\_\_\_

Vet: \_\_\_\_\_ Vet phone: \_\_\_\_\_ Rabies expires: \_\_\_\_\_

## TERMS & CONDITIONS

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**Your dog is important to us. Because we care, we want to assure you that every effort will be made to make your dog's visit as pleasant as possible.**

**Occasionally, care services can expose a hidden medical problem or aggravate a current one. This can occur during or after care.**

**Please read the Terms & Conditions, sign and date below.**

**1. RELEASE AND WAIVER OF LIABILITY:** Scenthound, its officers, directors, employees, agents and assigns cannot be held liable or responsible for any injuries suffered by your dog or medical conditions aggravated as a result of the grooming and/or bathing process unless such injury to your dog is the result of gross negligence or willful misconduct.

By signing these Terms & Conditions, the Customer agrees to hold Scenthound, its owners, operators, employees and officers, harmless from any damage, loss, injury, action, claim or costs, including reasonable attorneys fees, arising from (i) any condition of the Dog(s), either known or unknown to Scenthound, or (ii) any breach of these Terms & Conditions by the Customer.

**2. CURRENT VACCINATIONS AND HEALTH OF DOG:** The Customer warrants and verifies that the Dog is current on rabies, distemper and parvo-virus vaccinations. If requested by Scenthound, the Customer shall provide proof of vaccination. If the Dog becomes ill or if the state of the Dog's health requires professional attention in the opinion of Scenthound, Scenthound, in its sole discretion, may engage the services of a veterinarian or seek to administer medicine, or a special diet, or give other requisite attention to the Dog, and the expenses thereof shall be paid by the Customer. If fleas or ticks are found during the Scenthound process, Scenthound is authorized to provide the Dog a flea bath to kill the parasites and in such event, an extra charge above the regular rate will be applied. In the event that ticks found during the Scenthound process, Scenthound is authorized to remove such tick(s) and an additional charge may be applied.

**3. AGGRESSIVE OR DANGEROUS DOGS:** The Customer must inform Scenthound if the Dog has any history of biting other animals or people, or is aggressive to people, or other Dogs. Scenthound, if necessary, may use muzzles. Scenthound reserves the right to refuse or stop services for the Dog at any time before or during the Scenthound process and charge an additional handling fee if the Dog becomes aggressive. If the Dog should bite any person or other Dog, the Customer agrees to be responsible for, and indemnifies Scenthound for, any and all related losses, claims, actions, medical bills, costs and damages, including reasonable attorneys fees.

**4. MAT REMOVAL:** If Scenthound determines the Dog is matted, such matting may require extra attention during the Scenthound session and the Customer will be responsible for any charges that arise from any procedures performed in addition to regular services. Scenthound reserves the right to refuse or stop services for the Dog at any time before or during the Scenthound process, for the Dog if the Dog has excessive matting.

**5. PERSONAL EFFECTS:** The Customer is advised not to leave any person effects at the offices or shops of Scenthound. Scenthound shall not be responsible for the loss or any personal effects, including without limitation, Dog collars, leashes or other Dog accessories, which Customer may leave in the possession of Scenthound.

**6. PHOTO RELEASE:** I indicate my consent for the use and/or publication of any photograph(s) of my Dog taken by or for Scenthound. I understand that the photographs of my dog may be used in public relations and marketing materials including, but not limited to, brochures, websites, local or regional advertising and/or articles.

**7. MONTHLY CARE CLUB:** If Customer opts into Scenthound's Monthly Care Club, Scenthound hereby agrees that the Customer shall be entitled to one Essential Care Pack per month for \$25/month (Basic Care Club) or unlimited Essential Care Packs for \$45/month (Unlimited Care Club) and discounts on most other services offered in the Scenthound salon (discount does not apply to retail products, mobile services or dental cleanings). This program shall not apply to any mobile service offered by Pet Groomerie Mobile.

The Monthly Care Club benefits stated herein apply solely to the Dog(s) named and specified above. Memberships cannot be shared between Dogs. Each Dog must have its own Membership.

Either party shall have the right to terminate the Membership. To terminate Membership, the Customer must provide Scenthound with 30-days advance written notice in person in the form of "Membership Cancellation Request Form".

The Customer shall pay for the services monthly in advance at the Monthly Rate. At all times the Customer shall maintain a valid and active credit or debit card (the "Authorized Card") on file with Scenthound, and by signing these Terms & Conditions, the Customer hereby authorizes Scenthound to invoice the Authorized Card monthly, on the date of the Customers' first purchase, for the applicable monthly billing for Scenthound services as set forth herein, as well as for any other charges incurred by the Customer.

With a Basic Care Club Membership, in the event that the Customer shall fail to utilize the Dog's services within any month, the Customer shall have the right to accrue such paid service and use such service during a later month as long as their Membership is in effect.

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CUSTOMER SIGNATURE

DATE

**SCENTHOUND PLUS JUPITER**

6390 W. Indiantown Road, Jupiter, FL 33458

**SCENTHOUND PLUS WEST PALM BEACH**

771 Village Boulevard, West Palm Beach, FL 33409

**SCENTHOUND BOYNTON BEACH**

1100 N Congress Avenue, Boynton Beach, FL 33426