

AT DRGRASSER.COM, user privacy is of utmost concern. We are committed to protecting your privacy and security, and to providing you the best possible user experience. We may update this policy from time to time, so please check here frequently.

What do we mean by privacy? We will never disclose your personal information to any third party without your consent.

Here's how we collect and use information from you in our efforts to provide the highest quality user experience:

**IP Address** – Your IP or “Internet Protocol” address and other site usage data is used to gather broad demographic information. This data helps us serve you by allowing us to understand how visitors use our web sites.

**Cookies** – Our sites use a technology called “cookies,” small files stored by your browser to help keep track of your user profile. Our cookies do not collect personally identifiable information, nor do we share them with anyone. We use cookies to remember your personal profile for your convenience, to deliver content specific to your needs and interests based upon your prior usage, and to ensure you do not see the same ad repeatedly. We also use cookies to track user trends and improve areas of our sites that our users find valuable.

**Ads** – We may sometimes use outside companies to display advertising on our web sites. These ads may place cookies on your computer, which are referenced by our ad companies. We do not have access to this information. We use customer contact information from registration forms to send you information related to our products and services if you consent to receiving such mailings. Your contact information may also be used to contact you when necessary for administrative purposes related to your account. We use your email as a unique identifier in our record system, to verify communications from you, and to send you newsletters and promotional offerings that you ask to receive or to tell you about changes to the drgrasser.com website.

Demographic information and site usage data is also collected on our sites. We use this data to tailor your experience, allowing us to provide content related to your preferences and information on products or services we think you may be interested in.

**Email Services** – If you take advantage of any email notification features on our sites, you will receive email updates as described in the service. The drgrasser.com website provides users the opportunity to opt-out of receiving communications from our partners and us. See Choice/ opt-out section below.

**Order Forms** – Our sites use forms for you to request information, products and services. Where appropriate, we collect financial information to bill you for the products and services you indicate. (See “Your Security” below for more on how we safeguard your financial information and personal information.) We collect contact information, unique identifiers and demographic information for the purposes described above. See “Disclosure” or “Ads” for more information on when we provide your information to affiliates or third party business partners.

**Contests and Surveys** – Online, we may also survey visitors for contact information, unique identifiers and demographic information. You are never required to answer these questions. The information you submit may be used for analyzing overall site demographics, user preferences and tastes, and similar “getting to know our customers” purposes. We may disclose this data to third parties in an aggregated form (such as summary reports for our advertisers) but never with user data or identification assigned to the information provided.

When you enter a contest, we will require that you submit a limited amount of personally identifiable data such as contact information. We may also ask you questions related to your preferences and age or background. We will designate which questions are required to be

answered in order to enter the contest. The information you submit may be used to analyze site demographics and user preferences, and for similar “getting to know our customer” purposes. We may share this data with third parties in aggregate form only (as in summary reports to advertisers), and never in the form of personally identifiable information.

**Your Security** – Drgrasser.com has taken the following important measures to protect against loss, misuse or alteration of your personal information. First, we store no financial information on our sites. Although you may have to enter your credit card number twice, we think the benefits of security are worth it. When we do transmit your data, we use only Secure Servers using current encryption technology to encode your data safely.

The personal data we do store on our system is protected by firewall and password. Our network firewall is a combination of hardware and software designed to keep unauthorized users from accessing our network. The password you select, along with your unique email address, prevents others from accessing your information. We suggest that you do not disclose your password to anyone.

Third parties that have their own privacy policies that may be different than ours provide Third Party Service

Providers – some of the services available through our website. You should review the privacy policy of third parties before providing your personal information to them.

**Outside Links** – While on drgrasser.com, you may be led to other web sites. Be aware that other sites may collect data and personal information and operate according to their own privacy practices. Please remember that, once outside of our website, any information you submit is outside of our control.

**Product Return Policy** – All Dr. Grasser courses, packages, and online products come with a 30-day, no-questions-asked 100% money back guarantee. We want you to be completely satisfied with your purchase. If you are not satisfied for any reason, simply contact us to request your refund.

**Disclosure** – To provide you the best products and services, we team with business partners. When you indicate that you want to receive a product or service, or contact a person or organization, we share the data needed for you to receive what you have indicated. Occasionally, we hire consultants that may need access to our member database to perform their services for us. We take great care to require that these business partners agree by

contract not to use any member information that they may receive access to.

Drgrasser.com may contract with outside companies to administer our mailing lists or provide retail services. Your personal information may be shared with an outside company for the sole purpose of administering the products, services and programs you have selected.

**Choice/Opt-out** – The Drgrasser.com website provides you the opportunity to opt out of receiving communications from our partners and us. To remove your personal information from one of our web sites, email a request to the site at the address listed in “Contacting Us.” To remove your name from an email service, scroll to the bottom of the email and click on the hyperlink “unsubscribe from this list”.

**Contacting Us** – If at any time you feel that the Drgrasser.com website has not adhered to this policy, call us at 505-983-9878 and we’ll do our best to determine any problem and quickly respond. If you have questions or concerns about our privacy policy, please contact us at 505-983-9878. Also please check this page periodically for changes in our privacy policy.

This Drgrasser.com privacy policy does not extend to any information that is inherent in the operation of the Internet, and therefore beyond the control on

Drgrasser.com and is not to be applied in any manner contrary to applicable law or governmental regulation. We reserve the right at our discretion to make changes to this policy at any time.

Drgrasser.com may disclose your personally identifiable information if required to do so by law or in the good-faith belief that such action is necessary to (1) conform to the requirements of the law or comply with governmental orders, court orders, or legal process served on Drgrasser.com or its affiliates; (2) protect and defend the property or rights of Drgrasser.com and its affiliates or the users of Drgrasser.com.

## **THIS SITE DOES NOT PROVIDE ANY MEDICAL ADVICE**

Information on this web site is provided for informational purposes only and is not intended as a substitute for the advice provided by your physician or other healthcare professional or any information contained on or in any product label or packaging. You should not use the information on this web site for diagnosing or treating a health problem or disease, or prescribing any medication or other treatment. You should always speak with your physician or other healthcare professional before taking any medication or nutritional, herbal or homeopathic supplement, or adopting any treatment for a health

problem. For any products or services purchased from this web site, you should read carefully all product packaging and instructions. If you have or

suspect that you have a medical problem, promptly contact your health care provider. Never disregard professional medical advice or delay in seeking professional advice because of something you have read on this web site. **Information provided on this web site and the use of any products or services purchased from our web site by you DOES NOT create a doctor-patient relationship between you and Dr. Grasser or any other physicians affiliated with our web site.**

Information and statements regarding dietary supplements have not been evaluated by the Food and Drug Administration and are not intended to diagnose, treat, cure, or prevent any disease.

### **Product Disclaimer**

Information on this site is provided for informational purposes and is not meant to substitute for the advice provided by your own physician or other medical professional. You should not use the information contained herein for diagnosing or treating a health problem or disease, or prescribing any medication. You should read carefully all product packaging. If you have or suspect that you have a medical problem, promptly



contact your health care provider. Information and statements regarding dietary supplements have not been evaluated by the Food and Drug Administration and are not intended to diagnose, treat, cure, or prevent any disease.

### **Limitation of Liability**

We are not responsible for examining or evaluating the content or accuracy and we do not warrant and will not have any liability or responsibility for any third-party materials or websites, or for any other materials, products, or services of third-parties.

We are not liable for any harm or damages related to the purchase or use of goods, services, resources, content, or any other transactions made in connection with any third-party websites. Please review carefully the third-party's policies and practices and make sure you understand them before you engage in any transaction. Complaints, claims, concerns, or questions regarding third-party products should be directed to the third-party.

We do not guarantee, represent or warrant that your use of our service will be uninterrupted, timely, secure or error-free.

We do not warrant that the results that may be obtained from the use of the service will be accurate or reliable.

You agree that from time to time we may remove the service for indefinite periods of time or cancel the service at any time, without notice to you.

You expressly agree that your use of, or inability to use, the service is at your sole risk. The service and all products and services delivered to you through the service are (except as expressly stated by us) provided 'as is' and 'as available' for your use, without any representation, warranties or conditions of any kind, either express or implied, including all implied warranties or conditions of merchantability, merchantable quality, fitness for a particular purpose, durability, title, and non-infringement.

In no case shall we be liable for any injury, loss, claim, or damages of any kind, including, without limitation lost profits, lost revenue, lost savings, loss of data, replacement costs, or any similar damages, whether based in contract, tort (including negligence), strict liability or otherwise, arising from your use of any of the service or any products procured using the service, or for any other claim related in any way to your use of the service or any product, including, but not limited to, any errors or omissions in any content, or any loss or damage of any kind incurred as a result of the use of the service or any content (or product) posted, transmitted, or otherwise made available via the service, even if advised of their possibility. Because some states or jurisdictions do not

allow the exclusion or the limitation of liability for consequential or incidental damages, in such states or jurisdictions, our liability shall be limited to the maximum extent permitted by law.

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We reserve the right to revise these terms and conditions at any time. Any such revision will be binding and effective immediately upon posting of the revised conditions on our web site. Your continued use of our site constitutes agreement to any revision of the terms and conditions.

## **Governing Law**

These Terms of Service and are governed by and construed in accordance with the laws of the State of New Mexico. If a dispute arises from your use of this site, and we cannot resolve the dispute, you agree that the sole venue for mediation, arbitration, or litigation will be in Santa Fe County, New Mexico.