

## COMPREHENSIVE SUPPORT FOR CUYAHOGA COUNTY VETERANS AND THEIR DEPENDENTS

Americans, we all share the responsibility of supporting our service men and women. As fellow Veterans, it's our duty. The Cuyahoga County Veterans Service Commission (VSC) understands the issues today's Veterans are facing, and we offer a holistic approach to helping Veterans and their families fight against unexpected hardships. From assistance with VA claims to emergency financial assistance, mental and physical health concerns, and so much more, we are here to ease your stress and help you regain control of your life.

Learn more about our departments and services, and reach out to us today for no-cost assistance. Thank you for your outstanding service to our country. We are honored to serve you.

### HOW CAN I FIND OUT MORE?

If you are a Cuyahoga County Veteran in financial crisis or need assistance filing a claim for benefits through the U.S. Department of Veterans Affairs, we encourage you to visit one of our locations. Our friendly and knowledgeable staff - most of whom are Veterans themselves - are also happy to take your calls and answer any questions you may have.

### HOURS OF OPERATION

8:00 a.m. to 4:00 p.m. Monday - Friday  
ALL CCVSC offices are closed on the 2nd Thursday of each month for training.  
(No appointment needed)

### MAIN OFFICE

1849 Prospect Avenue, Suite 150  
Cleveland, Ohio 44115  
(Across from the C.S.U. Wolstein Center)  
Phone: (216) 698-2600  
Toll Free: 1 (866) 915-8387  
Fax: (216) 698-2650  
Email: [vsccmail@cuyahogacounty.us](mailto:vsccmail@cuyahogacounty.us)

### SATELLITE OFFICES:

#### LOUIS STOKES CLEVELAND VA MEDICAL CENTER

10701 East Blvd.  
Cleveland, Ohio 44106  
Phone: (216) 791-3800 ext. 4154/6079/6167/6405

#### PARMA VA OUTPATIENT CLINIC

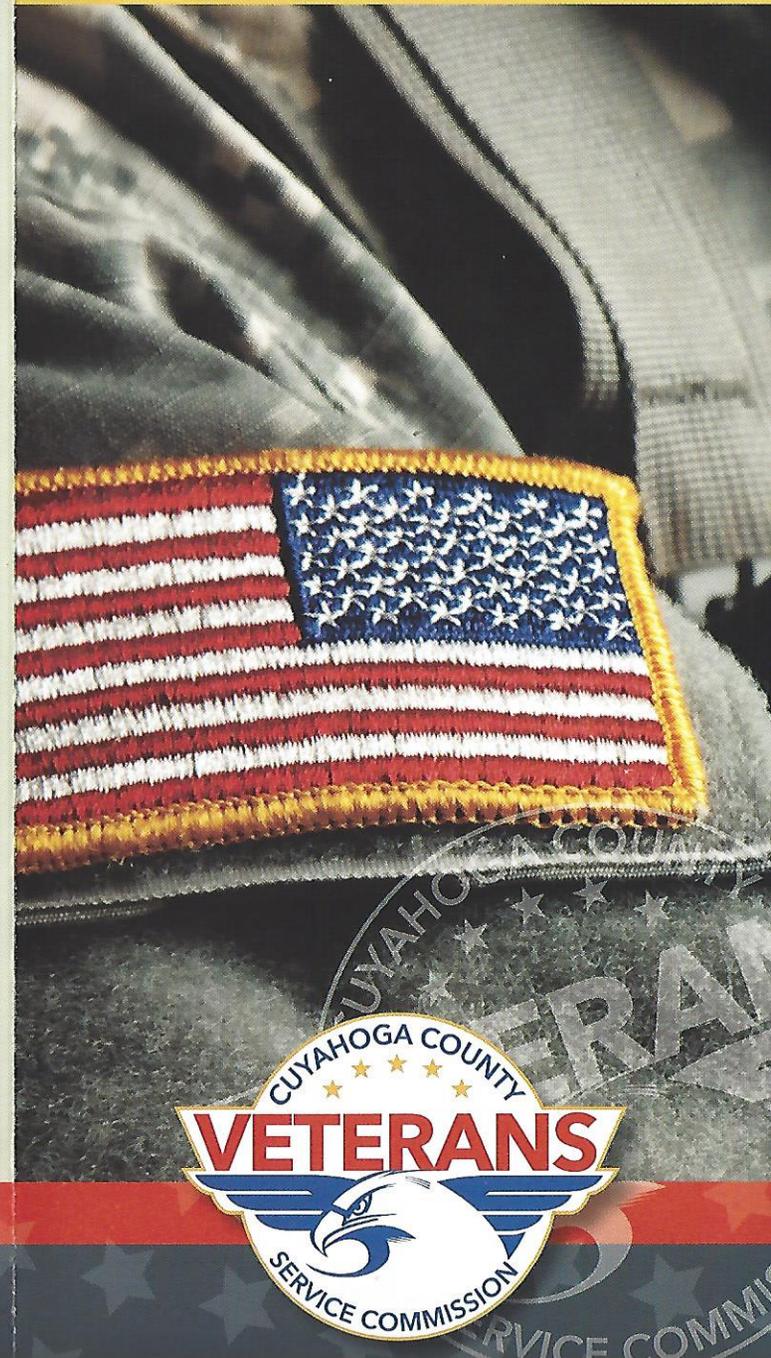
8787 Brookpark Road  
Parma, Ohio 44129  
Phone: (216) 739-7000 ext. 2406/2404

Check our website for alternative locations in your community.

Website: [www.CuyahogaVets.org](http://www.CuyahogaVets.org)



## VETERANS SERVICES CUYAHOGA COUNTY VETERANS SERVICE COMMISSION



Veterans Helping Veterans since 1886

**VETERANS SERVICE DEPARTMENT**  
**8-2393**

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rans Service department of the Veterans  
Commission provides assistance to Veterans,  
dependents and/or survivors seeking federal  
benefits they may be entitled to through  
Department of Veteran Affairs (VA). We  
onal and state accredited Service Officers  
ices ready to assist you. Please note, we  
branch of the VA and we do not approve  
claims.

ssist with these and other services:

- Disability pensions
- Widow's pensions
- Service-connected compensation
- Dependency and indemnity compensation (DIC)
- Grievances and appeals of VA claims
- Home loan guaranty
- Health care benefits
- Life insurance
- Birth certificates and vital records
- Change documents / DD214s
- Proper submission of claims to the U.S.
- Department of Veterans Affairs
- Medals, decorations, and awards

**MEMORIAL AFFAIRS**  
**8-2655**

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great care in helping Veterans and their  
members secure funeral and burial benefits.  
Memorial Affairs Officer can work with you to  
determine which services you may be eligible for as  
a honorably discharged indigent Veteran. No-cost  
burial benefits include:

- DD214 verification assistance
- Travel / burial expenses
- Secondary headstones

**MEMORIAL AFFAIRS CONT.**

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- Presidential memorial certificate
- County graves or national cemetery
- Burial flag
- Blue Star service banner
- Military honors

**SOCIAL WORK SERVICES**  
**(216) 698-2629**

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The Veterans Service Commission views Social Work Services as a vital component to supporting Veterans, their spouses, and eligible family members who are in need of services beyond the financial scope. Our social workers are highly skilled and offer a genuine understanding of the many challenges encountered by Veterans. They work collaboratively with referral agencies and other organizations to help Veterans reach their goals and regain / maintain their self-sufficiency.

We can help with:

- Planning and problem solving
- Information and referrals to other city, county, state, or federal agencies related to issues such as:
  - Housing
  - Legal problems
  - Employment
  - Physical and mental health
  - Aging
  - Financial planning
  - Credit / budget counseling
  - Consumer protection
- Transportation to tour the Ohio Veterans Home
- Assistance with the Ohio Veterans Home application process

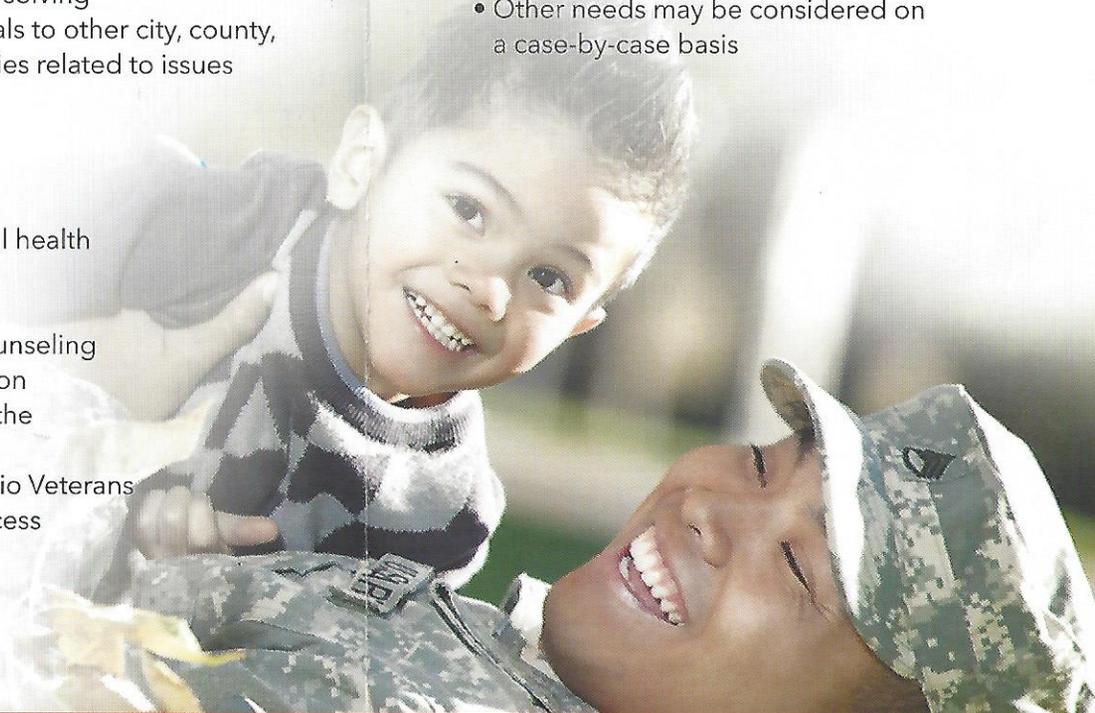
**FINANCIAL ASSISTANCE DEPARTMENT**  
**(216) 698-2632**

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Our Financial Assistance program provides temporary and emergency financial assistance to eligible veterans, their dependents, and surviving spouses. Applicants must demonstrate financial need, however, we strive to evaluate each Veteran's case on its individual merits. Please visit the following website page for Eligibility Requirements and to obtain an Application Packet that must be filled out in its entirety: [www.CuyahogaVets.org/FA](http://www.CuyahogaVets.org/FA)

Assistance available:

- Mortgage / rent / security deposit
- Food
- Clothing / shoes
- Personal hygiene
- Utilities
- Dental, vision and hearing
- Medical transportation for VA medical appointments only
- Children's school supplies
- Other needs may be considered on a case-by-case basis



# ATTENTION

## Veterans & Dependents of Veterans

### You May Be Eligible For ASSISTANCE with...

- VA Claims
- Disability/Widow Pensions
- Military Records
- Memorial Affairs
- Social Work
- Rent/Mortgage
- Utility Bills
- Food
- Clothing and Hygiene
- VA Medical Transportation



### CUYAHOGA COUNTY VETERANS SERVICE COMMISSION

1849 Prospect Ave., Ste 150 | Cleveland, OH 44115

**CALL TOLL FREE: 1-866-915-VETS (8387)**

[www.CuyahogaVets.org](http://www.CuyahogaVets.org)





# Cuyahoga County Veterans Service Commission

Ph: 216.698.2600 • Fax: 216.698.2650

Email: [vsccmail@cuyahogacounty.us](mailto:vsccmail@cuyahogacounty.us)

1849 Prospect Avenue • Suite 150 • Cleveland, OH 44115

## FINANCIAL ASSISTANCE CHECKLIST

### Basic Information for ALL Claims

- DD-214 (all if multiple discharges)
- Proof of 90-day residency in Cuyahoga County (utility bills, shelter letter, etc.)
- State ID or Driver's License
- Social Security Card
- Household Verification Form (reverse side of this form) and lease
- Documents verifying name change

### Income and Asset Information (last 60 days)

- Payroll check stubs or wage reports
- Unemployment compensation documentation
- VA Pension or Compensation documentation
- Social Security Income/Disability documentation
- Retirement payments received (PERS/FERS, union or company pensions)
- If self-employed, monthly profit and loss statements or quarterly estimated payments for taxes
- Verification of all other types of income (rental income, child support, public assistance, worker's compensation, etc.)

### Expense and Liability Information (last 60 Days)

- Checking, savings, debit, Direct Pay Debit and credit union account activity
- Estimates/receipts for unexpected expenses
- Medical, vision, and dental bills
- Current mortgage statement or lease
- All current utility bills
- Verification of all other expenses (auto payment, auto/home/health/life insurance, auto/home repairs, credit card statements, etc.)

### Dependents

- Social Security Card(s)
- Marriage certificate / Divorce Decree / Separation Statement (if Applicable)
- Birth and death certificates (if applicable)
- Custody / Adoption paperwork (if applicable)

### Other

- Current letter from medical physician if unable to work
- Police and fire reports (if applicable)

A Note on Fraud: Submission of any false information during the application process may lead to criminal prosecution, as well as automatic rejection of the application for aid. Every applicant seeking financial assistance from the Veterans Service Commission will be required to sign a statement indicating that all information submitted on the application is truthful and accurate. Clients who submit fraudulent case information may be prohibited for all future Veteran Service Commission assistance.

## **FINANCIAL ASSISTANCE QUESTION? CALL 216-698-2600**

The Cuyahoga County Veterans Service Commission provides a wide variety of other services to area veterans and their dependents. Please contact us at 216-698-2600 to receive an informational brochure. As a veteran, you have served your nation, state and county. In your time of need, please call upon your fellow veterans at the Cuyahoga County Veterans Service Commission if we can be of assistance.

**Our hours of operation are Monday-Friday from 8:00 a.m. – 4:00 p.m.**



# Cuyahoga County Veterans Service Commission

Ph: 216.698.2600 • Fax: 216.698.2650

Email: [vscmail@cuyahogacounty.us](mailto:vscmail@cuyahogacounty.us)

1849 Prospect Avenue • Suite 150 • Cleveland, OH 44115

## Household Verification Form

Tenant's Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ Zip Code \_\_\_\_\_ Phone Number \_\_\_\_\_

Rent/Mortgage (monthly):

Entire Household: \$ \_\_\_\_\_ Tenant: \$ \_\_\_\_\_ Subsidized: \$ \_\_\_\_\_ Due Date: \_\_\_\_\_

Move in date (if not already moved in): \_\_\_\_\_

Is a security deposit due?  Yes  No How much: \$ \_\_\_\_\_

Who does the tenant pay rent to? \_\_\_\_\_

(Name of Business or Landlord/Proprietor)

Last date that rent was paid? \_\_\_\_\_

Total RENT due: \$ \_\_\_\_\_ Late Fees due: \$ \_\_\_\_\_ TOTAL DUE: \$ \_\_\_\_\_

Are any utilities included in rent?  Yes  No Which utilities?  Gas  Electric  Water/ Sewer

Does tenant pay landlord for any utilities in addition to rent?  Yes or  No

How much owed (current month)?

Gas \$ \_\_\_\_\_ Electric \$ \_\_\_\_\_ Water/Sewer \$ \_\_\_\_\_

List all people who now reside at this address:

First and last name	Relationship to applicant	Date moved in
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Person filling out this form:  Landlord  Property Owner  HUD/VASH (Initial Move-in Only)

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Landlord Address: \_\_\_\_\_

Landlord Phone: \_\_\_\_\_ Date: \_\_\_\_\_

Must be completed by the landlord or owner

# Attention Veterans!!!!

Cuyahoga County Veterans Service Commission

## Winter Clothing Program

is back!!!!!!

Eligibility of up to \$150

(per veteran and eligible dependent)

October 1, 2018 to  
January 18, 2019



**Verification Required for all eligible veterans:**

- ◆ Cuyahoga County Residency for 90 days (Lease or Utility Bill)
- ◆ Honorably Discharged (DD214)
- ◆ Display a financial need (Provide Pay Stubs and Bank Statements)
- ◆ Social Security Card
- ◆ Photo Identification Card

**Locations:**

Downtown Cleveland - 1849 Prospect Avenue, #150  
VAMC Wade Park and Parma CBOC  
For other locations, please call 216-698-2600



designer: by freepik.com

2018 Income Guidelines		
Household Size	Annual	Monthly
1	\$18,210	\$1,518
2	\$24,690	\$2,058
3	\$31,170	\$2,598
4	\$37,650	\$3,138
5	\$44,130	\$3,678
6	\$50,610	\$4,218
7	\$57,090	\$4,758
8	\$63,570	\$5,298
For each additional member, add:	+\$6,270	+\$523

Income Guidelines and Verification apply only to the Winter Clothing Program