

## **Driving Experience - Terms and Conditions**

1. Vouchers have an expiration date of 12 months from the date of purchase and must be redeemed before the expiration date.
2. Voucher refunds can be issued within 28 days of the date of purchase if the voucher has not been redeemed.
3. Cancellations must be applied for via email, no later than 14 calendar days prior to your booking. Failure to do so will be subject to a re-booking fee of 50% of your voucher value when moving your date. A request to re-book must be received by us no later than 7 calendar days post event.
4. If a booking has been placed beyond the voucher expiration date, then it cannot be cancelled, unless the booking is moved to a date before the voucher's expiration date and subject to clause 3.
5. If the event is cancelled for any reason, voucher holders will be offered an alternative date to redeem the voucher.
6. All voucher holders must present a valid driving license and their voucher code for authentication on the event day in order to participate.
7. Late arrivals will be permitted to participate only if available time permits before the end of the event day.
8. The staff on the day reserve the right to not permit any person to drive a vehicle who they believe is under the influence of drugs or alcohol, without rebate due on the voucher.
9. The staff reserve the right to cancel any experience where they believe the participant is failing or refusing to follow instruction or behaving in a dangerous manner, without rebate due on the voucher.
10. All voucher holders or spectators consent to the filming or photographic recording of themselves whilst involved in our events unless otherwise requested.
11. Passengers are not permitted at any time.