

ConstantColor Tufted Carpet Warranty

- ✓ Lifetime Stain Resistance Limited Warranty
- ✓ Lifetime Fade Resistance Limited Warranty
- ✓ 15-Year Soil Resistance Limited Warranty
- ✓ 10-Year Abrasive Wear Resistance Limited Warranty
- ✓ 5 to 10-Year Texture Retention Limited Warranty
- ✓ 10-Year Manufacturing Defects Limited Warranty

What is **ConstantColor**
outsmart the fade

With our exclusive ConstantColor carpet fiber, the color is actually part of the fiber and goes all the way through it. With many other carpet fibers, the color is on the surface only and can be worn off or fade easily.



ConstantColor Tufted Carpet Warranty

Sequoia Carpet warrants its ConstantColor tufted carpet in accordance to the terms stated below for a period of *10 years*, commencing on the date of proper installation.

100% ConstantColor tufted carpet is warranted against excessive surface wear under normal use. Excessive surface wear means loss of more than 10% by weight of face fiber. Testing will be commissioned by a third party laboratory at Sequoia Carpets' recommendation. Any area showing greater wear under conditions of normal use will be replaced at Sequoia Carpets' expense, including labor charges.

This warranty applies only to carpeting and does not extend to tears, pulls, cuts, pilling, burns, matting, crushing, watermarking or damage due to improper cleaning agents or methods or lack of protections under roller caster chairs or damage resulting from negligence, improper use or natural disaster. Carpet installed on stairs is not covered under this warranty.

This warranty specifically excludes carpet which has been surface treated with materials not recommended or approved by Sequoia Carpet, or which have been subjected to abnormal use or conditions or to cleaning agents or maintenance methods not recommended or approved by Sequoia Carpet. All carpet & rug maintenance cleaning products, maintenance equipment and maintenance systems must be certified through the Carpet & Rug Institute (CRI) Green Label and Seal of Approval Programs. Approved products are listed on the CRI website at www.carpet-rug.org.

In the event that ConstantColor Tufted fails to perform as warranted, contact Sequoia Carpet Claims Department in writing at:

9303 Greenleaf Avenue
Santa Fe Springs, CA 90670.

A representative will be called out to inspect and analyze the carpet before any replacement is made.

Sequoia Carpet will take whatever action is necessary to resolve any carpet exhibiting manufacturing defects at Sequoia Carpets' expense, including labor charges.