Thank you for your interest in custom foot orthoses with Elevate Podiatry + Spa. Below are the step-by-step instruction and our policy for your reference. Please call our office at (415) 890-3377 with any questions.

**Insurance Patients**

1) Please call the customer service number found on the back of your insurance card
2) Ask if the **CPT code L3000** (custom foot orthoses) is a covered benefit of your plan.
3) Your **ICD-10 diagnosis code** is:
4) If custom foot orthoses is a covered benefit, ask how much of the total cost will be applied to your **annual insurance deductible** and/or **co-insurance**. Our office will submit a claim of $520 to your insurance carrier.
5) **Office visits** (bio-mechanical, fitting and follow-up visits) will be billed to your insurance company and you are responsible for the co-pay, insurance deductible and/or co-insurance.
6) Please note that the self-pay option of custom orthoses (see below) is also available to all insurance patients. However, if insurance billing is elected at the time of your first appointment, self-pay option will no longer be available retroactively and you will be responsible for the total amount due as mandated by your insurance plan.

**Self-Pay Patients**

1) The cost of custom foot orthoses is $365.
2) Non-refundable lab production fee is $85.
3) Office visits are additional unless covered by your insurance plan.

**For Your 1st Appointment (Bio-Mechanical Evaluation & Shoe Education)**

1) Bring shorts or wear pants that you can roll up to your knee
2) Bring a pair of dress shoes and athletic shoes (**total 2 pairs**) that you commonly wear
3) **Insurance Patients**: A deposit of $150 and non-refundable lab production fee of $85 (**total $235**) are due in **cash or check only**.
4) **Self-pay Patients**: A full and non-refundable payment of **$450** is due (**$425 if the balance is paid in cash or check**). Office visits are additional unless covered by your insurance plan.

**Shoe Education Only**

1) Bring shorts or wear pants that you can roll up to your knee
2) Bring a pair of dress shoes and athletic shoes (**total 2 pairs**) that you commonly wear