
WILLIAM JENNINGS MILLER

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CURRENT POSITION:

- ◆ Assistant Vice President of Campus Adoption, Campus Labs

Works collaboratively with many areas of Campus Labs (Marketing, Product, Sales, Campus Success) to ensure high levels of campus adoption from pre-sales through implementation. Responsible for providing subject-matter expertise to sales, working with a small number of VIP member campuses and providing thought leadership for marketing initiatives. Strategic role which requires initiative but provides autonomy and flexibility.

- ◇ Provide presales support to assigned sales partners in the form of subject-matter expertise, needs analysis, platform messaging, product demonstrations and campus example sharing
- ◇ Deliver trainings and resources in order to develop sales team members' capacity regarding higher education and the Campus Labs platform
- ◇ Coach sales team members on how to match campus environments and needs to Campus Labs solutions
- ◇ Review and contribute to written proposals and plans to ensure that messaging is consistent, accurate, and positioned for our success
- ◇ Inform and prepare campuses for successful implementation of the Campus Labs toolset, ensuring that expectations are met or exceeded
- ◇ Ensure the success for a specific number of VIP member campuses:
- ◇ Develop and maintain strong relationships with senior stakeholders
- ◇ Partner with other company resources including consultants, training, account management, and support to ensure smooth implementation and platform adoption
- ◇ Monitor, review, and take proactive action to coach member campuses in maximizing the investment in and adoption of Campus Labs, ensuring renewal and referral
- ◇ Communicate and strategize with sales team members to identify new opportunities for expanding the footprint of Campus Labs tools
- ◇ Maintain a high level of knowledge about higher education and educational technology industry research, trends, and advancement in order to represent Campus Labs as a thought leader
- ◇ Generate content for marketing efforts such as blog posts, webinars, podcasts, white papers, research publications, conference proposals, and social media engagement
- ◇ Design and deliver presentations for internal and external events
- ◇ Provide expert feedback and assistance with the development of product development, product marketing, and sales campaigns

ADMINISTRATIVE COMPETENCIES:

- ◆ *Personnel Management:* Evaluating faculty and mentoring faculty and staff on assessment
- ◆ *Budget Supervision:* Obtaining and deploying necessary resources while avoiding wastefulness
- ◆ *Dispute Resolution:* Listening to all sides, soliciting details, building solution consensus
- ◆ *Shared Governance:* Incorporating administrators, faculty, staff, and students in decisions

PREVIOUS POSITIONS:

- ◆ Executive Director of Institutional Analytics, Effectiveness, and Planning, Flagler College (2015-2017)
- ◆ Accreditation Liaison to SACSCOC, Flagler College (2015-2017)
- ◆ Instructor of Political Science and Public Administration, Flagler College (2013-2017)
- ◆ Director of Institutional Research and Effectiveness, Flagler College (2013-2015)
- ◆ Assistant Professor, Flagler College, Public Administration Program (2012-2013)
- ◆ Assistant Professor, Southeast Missouri State University, Department of Political Science, Philosophy, and Religion (2010-2012)
- ◆ Visiting Assistant Professor, Ohio University, Department of Political Science (2009-2010)
- ◆ Visiting Assistant Professor, Notre Dame College, Department of History and Political Science (2007-2009)

EDUCATION:

- ◆ Ph.D. Public Administration and Urban Studies: 2010, The University of Akron
 - ◇ Dissertation Title: *Citizens' Trust in European Union Institutions*
 - Advisor: Julia C. Beckett; Committee: Karl C. Kaltenthaler, Ron Gelleny, Greg Plagens, Raymond W. Cox III
- ◆ M.A.P. Applied Politics: 2008, Ray C. Bliss Institute, The University of Akron
- ◆ M.A. Political Science: 2006, Ohio University
- ◆ B.A. Political Science: 2006, Ohio University Honors Tutorial College
 - ◇ Summa Cum Laude and Phi Beta Kappa

INSTITUTIONAL ANALYTICS, EFFECTIVENESS, AND PLANNING

ACCOMPLISHMENTS:

- ◆ Successful completion of Application for Level Change with SACSCOC
 - Allowing Flagler to offer its first Master's degree program
- ◆ Successful completion of SACSCOC Fifth Year Interim Report.
 - Lead writer for 3.3.1.1, 4.1, and QEP Impact Report
 - Oversaw completion of entire report
- ◆ Successful implementation of Qualtrics institution-wide
 - Allowed for student usage as part of curriculum
 - Allowed for branded presentation and streamlined processing
- ◆ Successful implementation of Campus Labs campus-wide
 - Used for assessment, reporting, planning, accreditation, learning outcomes and faculty credentialing
- ◆ Successful transition to IDEA course evaluations online
 - Best response rate nationwide for new platform for 2014-2015
 - Strategic planning to ensure over a 70% response rate for all courses on campus
- ◆ Successful implementation of The Outcomes Survey
 - Consistent mechanism to track Flagler College graduates through their first year after graduating
- ◆ Successful management of EAB's Student Success Collaborative
 - Data-driven course sequencing and timing
 - Programmatic examination of relationship between student major, course grades, and graduation changes
 - Transition to evidence-based advising model
- ◆ Successful implementation of Scholar Bridge
 - Creating and tracking opportunities for undergraduate research

- ◆ Creation of IRB and IACUC at Flagler College
- ◆ Creation of successful enrollment and retention models

GRANTS AND AWARDS:

- ◆ “Political Information Consumption and Public Opinion in Kazakhstan, Kyrgyzstan, and Tajikistan” U.S. State Department. With Karl C. Kaltenthaler and Kelly McMann (\$238,372).
- ◆ “Pakistani Media and Muslim Communities: Identifying and Supporting Critical Thinking.” U.S. Embassy in Islamabad/U.S. State Department. With Karl C. Kaltenthaler and C. Christine Fair (\$276,305).
- ◆ Best Paper with Rebecca Glazier—Arkansas Political Science Association Conference (2012).
- ◆ “AmeriCorps Meets Read to Succeed.” Written on behalf of the United Way of Southeast Missouri (\$154,471)
- ◆ “Missouri Department of Elementary and Secondary Education Extended Learning School Age Community Grant.” Written on behalf of Cape Central Middle School and the United Way of Southeast Missouri (\$90,000).
- ◆ “Preparing the American Idol Generation for the Political Future: An Evaluation of Perceptions of Government and Politics, Present and Future.” SEMO Grants and Research Funding Committee (\$2,354).
- ◆ “The Election’s Mine—I Draw the Line: The Political Battle over Congressional Redistricting at the State Level.” SEMO Grants and Research Funding Committee (\$1,590).
- ◆ “To Be is To Do: The Use of Online Simulations to Enhance Political Understanding in the Virtual Classroom.” SEMO Scholarship of Teaching & Learning Fellows Program (\$1,500).

RESEARCH AND TEACHING INTERESTS:

Assessment; Public Opinion; Quantitative Methods; Campaigns; Bureaucracy; Public Policy; Pedagogy

PUBLICATIONS AND RESEARCH:

Books:

- ◆ Burton, Michael John, William J. Miller, and Daniel M. Shea. 2015. *Campaign Craft: The Strategies, Tactics, and Art of Political Campaign Management*, 5th ed. Santa Barbara, CA: Praeger.
- ◆ Marino, Jacqueline and Will Miller. 2015. *Car Bombs to Cookie Tables: The Youngstown Anthology*. Cleveland, OH: Rust Belt Press.
- ◆ Ishiyama, John D., William J. Miller, and Eszter Simon, eds. 2015. *Handbook on Teaching and Learning in Political Science*. London: Edward Elgar.
- ◆ Miller, William J., George McKenna, and Stanley Feingold, eds. 2014. *Taking Sides: Clashing Views on Political Issues*, 19th ed. Boston, MA: McGraw Hill.
- ◆ Miller, William J. 2013. *The 2012 Nomination and the Future of the Republican Party: The Internal Battle*. Lanham, MD: Lexington Books.
- ◆ Miller, William J. and Jeremy D. Walling, eds. 2013. *The Political Battle over Congressional Redistricting*. Lanham, MD: Lexington Books.
- ◆ Miller, William J. and Jeremy D. Walling, eds. 2012. *Taking Sides: Clashing Views on Public Administration & Policy*. Boston, MA: McGraw Hill.
- ◆ Miller, William J. and Jeremy D. Walling, eds. 2012. *Tea Party Effects on 2010 U.S. Senate Elections: Stuck in the Middle to Lose*. Lanham, MD: Lexington Books.

Journal Issues:

- ◆ Miller, William J. Guest Editor. 2013. “The State of the Electorate: From Disagreement to Divisiveness in the American Polis: Issue I.” *American Behavioral Scientist*, 56 (12).

- ◆ Miller, William J. Guest Editor. 2013. "The State of the Electorate: From Disagreement to Divisiveness in the American Polis: Issue II." *American Behavioral Scientist*, 57 (1).

Peer-Reviewed Articles:

- ◆ Glazier, Rebecca A., and William J. Miller. Forthcoming, 2016. "For God or Country? Comparing the Sources of Anti-American and Anti-Muslim Attitudes." *Islam and Christian-Muslim Relations*.
- ◆ Kaltenthaler, Karl C., William J. Miller, and C. Christine Fair. 2015. "Pakistani Political Communication and Public Opinion on U.S. Drone Attacks." *Journal of Strategic Studies*, 38 (6): 852-872.
- ◆ Kaltenthaler, Karl C., C. Christine Fair, and William J. Miller. 2014. "Pakistani Opposition to American Drone Strikes." *Political Science Quarterly*, 129 (1): 1-33.
- ◆ Kaltenthaler, Karl C. and William J. Miller. 2013. "Social Psychology and Public Support for Trade Liberalization." *International Studies Quarterly*, 57 (4): 784-790.
- ◆ Miller, William J. 2013. "iPolitics: Talking Government with the American Idol Generation." *eJournal of Public Affairs*, 2 (1).
- ◆ Miller, William J. 2013. "We Can't All Be Obama: The Use of New Media in Political Campaigns." *Journal of Political Marketing*, 12 (4): 326-347.
- ◆ Fair, C. Christine, Karl Kaltenthaler, and William J. Miller. 2013. "Iranians and the Bomb: Elite Cues and Support and Opposition to the Development of Nuclear Weapons." *Journal of South Asian and Middle Eastern Studies*, XXXVII (1): 1-24.
- ◆ Fair, C. Christine, Karl Kaltenthaler, and William J. Miller. 2013. "Iranians and the Nuclear Non-Proliferation Treaty." *Journal of South Asian and Middle Eastern Studies*, XXXVI (2): 1-31.
- ◆ Fair, C. Christine, Karl Kaltenthaler, and William J. Miller. 2013. "Busting Out? Iranians and the Nuclear Non-Proliferation Treaty." *The Non-Proliferation Review*, 20 (1): 123-136.
- ◆ Miller, William J. 2013. "Show Me, Tell Me: Social Media and the Political Awareness of American Youth." *Afro-Americans in New York Life and History*, 37 (1): 75-118.
- ◆ Kaltenthaler, Karl C. and William J. Miller. 2012. "The Polarized American: Views on Humanity and the Sources of Hyper-Partisanship." *American Behavioral Scientist*, 56 (12): 1718-1734.
- ◆ Miller, William J. and Bobbi Gentry. 2011. "Navigating the Academic Job Market in Treacherous Times." *PS: Political Science and Politics*, 44 (3): 578-582.
- ◆ Coffey, Daniel C., William J. Miller, and Derek Feuerstein. 2011. "Classroom as Reality: Demonstrating Campaign Effects through Live Simulation." *Journal of Political Science Education*, 7 (1): 14-33.
- ◆ Kaltenthaler, Karl C., Christopher J. Anderson, and William J. Miller. 2010. "Accountability and Independent Central Banks: Europeans and Distrust of the European Central Bank." *Journal of Common Market Studies*, 48 (5): 1259-1279.
- ◆ Kaltenthaler, Karl C., William J. Miller, Stephen Ceccoli, and Ron Gelleny. 2010. "The Sources of Pakistani Attitudes toward Religiously-Motivated Terrorism." *Studies in Conflict & Terrorism*, 33 (9): 815-835.
- ◆ Miller, William J., Karl C. Kaltenthaler, and Derek Feuerstein. 2010. "Pedagogical Red Tape: Difficulties in Teaching the Bureaucracy to Undergraduate Students." *Journal of Political Science Education*, 6 (3): 244-257.
- ◆ Alemagno, SA, Niles, S, Shaffer-King, P, and Miller, WJ. Fall 2008. "Promoting Health and Preventing Injury in Pre-school Children: The Role of Parenting Stress." *Early Childhood Research & Practice*.

Other Articles

- ◆ Miller, William J. 2013. "The Polarized America: Coverage, Characters, and Issues in the New Decade." *American Behavioral Scientist*, 57 (1): 3-7.

- ◆ Miller, William J. 2012. "One Nation...Indivisible? Polarization in America Today." *American Behavioral Scientist*, 56 (12): 1607-1611.
- ◆ Miller, William J. and Jeremy D. Walling. 2012. "The Lurking Perils of Course Redesign." *Political Science Educator*.
- ◆ Gentry, Bobbi, William J. Miller and Erin Richards. 2011. "APSA Teaching and Learning Track Summary: Core Curriculum/General Education." *PS: Political Science and Politics*, 44 (3): 656-657.
- ◆ Miller, William J. and Helen G. Boutrous. 2009. "APSA Teaching and Learning Track Summary: Teaching Across the Discipline." *PS: Political Science and Politics*, 42 (3): 586.
- ◆ Miller, WJ. December 2008. "When Young Meets Old: Technology and Communication in the 2008 Election." *Political Communication Report*.

Book Chapters

- ◆ Miller, William J. 2015. "Virginia District 7: Remember the District and Respect the Opponent," In *Roads to Congress 2014*, edited by Sean D. Foreman and Robert Dewhirst. Lanham, MD: Lexington Books.
- ◆ Miller, William J. and Sean D. Foreman. 2015. "Who Plays the Decider? Analyzing Key Voters in the 2012 Election: 'A Mad Men Party in a Modern Family World.'" In *Culture, Rhetoric, and Voting: The Presidential Election of 2012*, edited by Robert Watson, Tom Lansford, and Doug Brattebo. Akron, OH: University of Akron Press.
- ◆ Miller, William J. and Michael John Burton. 2014. "Who Needs Enemies? The Tea Party Impact on the Republican Party," In *The State of the Parties: The Changing Role of Contemporary American Parties*, 7th ed., edited by John C. Green and Daniel J. Coffey. Lanham, MD: Rowman & Littlefield.
- ◆ Miller, William J. 2014. "The Cleveland Mayor's Race," In *Local Politics and Mayoral Elections in 21st Century America: Keys to City Hall*, edited by Sean D. Foreman and Marcia L. Godwin.
- ◆ Kaltenthaler, Karl C. and William J. Miller. 2014. "Partner or Enemy?: The Sources of Attitudes toward the United States in Pakistan." In *Pakistan's Enduring Challenges*, edited by C. Christine Fair and Sarah Watson. Philadelphia: University of Pennsylvania Press.
- ◆ Miller, William J. 2014. "Branding the Tea Party: Political Marketing and an American Social Movement." In *Political Marketing in the United States*, edited by Jennifer Lees-Marshment, Kenneth Cosgrove, and Brian Conley. New York: Routledge.
- ◆ Miller, William J. 2013. "Ohio District 6: Same Players, New Field." In *Roads to Congress 2012*, edited by Sean D. Foreman and Robert Dewhirst. Lanham, MD: Lexington Books: 163-177.
- ◆ Miller, William J. 2013. "The 2012 Republican Nomination Season: A Clown Car or Feuding Conservatives?" In *The 2012 Nomination and the Future of the Republican Party: The Internal Battle*, edited by William J. Miller. Lanham, MD: Lexington Books: 1-20.
- ◆ Miller, William J. 2013. "The Victor's Reward and the Future of the GOP." In *The 2012 Nomination and the Future of the Republican Party: The Internal Battle*, edited by William J. Miller. Lanham, MD: Lexington Books: 245-253.
- ◆ Miller, William J. 2013. "Tom and "Gerry"? The Cat and Mouse Game of Redistricting Congress." In *The Political Battle over Congressional Redistricting*, edited by William J. Miller and Jeremy D. Walling. Lanham, MD: Lexington Books: 1-16.
- ◆ Althaus, Rick, Jeremy D. Walling, and William J. Miller. 2013. "Missouri: Show Me...Again and Again!" In *The Political Battle over Congressional Redistricting*, edited by William J. Miller and Jeremy D. Walling. Lanham, MD: Lexington Books: 251-267.
- ◆ Miller, William J. 2013. "Why Redistricting Matters: Political Decisions and Policy Impacts." In *The Political Battle over Congressional Redistricting*, edited by William J. Miller and Jeremy D. Walling. Lanham, MD: Lexington Books: 423-426.
- ◆ Miller, William J. and Jeremy D. Walling. 2013. "The Political Legacy of Fogerty: Forty Years of Parallel Messages." In *Finding Fogerty: Interdisciplinary Readings of John Fogerty and CCR*, edited by

Thomas M. Kitts. Lanham, MD: Lexington Books: 175-190.

- ◆ Miller, William J., Jeremy D. Walling, Jill D. Miller, and Patrick Vining. 2012. "The Politics in Pixar: The Underlying Messages of America's Animated Favorites." In *Teaching Politics Beyond the Book: Film, Texts, and New Media in the Classroom*, edited by Robert W. Glover and Daniel Tagliarina. New York: Continuum: 199-215.
- ◆ Miller, William J. 2012. "Can "Race to the Top" and related programs improve underperforming schools? POINT." In *Debating Issues in American Education*, edited by Charles J. Russo and Allan G. Osborne. Thousand Oaks, CA: SAGE: 55-65.
- ◆ Miller, William J. 2012. "How Have Social Networking and New Media Technologies Affected the Way Politicians Disseminate their Messages and Run Campaigns?" *Enduring Questions*. Santa Barbara, CA: ABC-CLIO.
- ◆ Miller, William J. and Jeremy D. Walling. 2012. "The Tea Party Movement in America—Fed Up or Simply Flamboyant?." In *Tea Party Effects on 2010 U.S. Senate Elections: Stuck in the Middle to Lose*, edited by William J. Miller and Jeremy D. Walling. Lanham, MD: Lexington Books: 3-28.
- ◆ Miller, William J. and Jeremy D. Walling. 2012. "Tea Party Redux: Making Sense of the Midterm Senate Elections." In *Tea Party Effects on 2010 U.S. Senate Elections: Stuck in the Middle to Lose*, edited by William J. Miller and Jeremy D. Walling. Lanham, MD: Lexington Books: 351-360.
- ◆ Miller, William J., Jeremy D. Walling, and Brian Smentkowski. 2012. "Adding Pieces to the Chess Set: New Players for an Old Game." In *Tea Party Effects on 2010 U.S. Senate Elections: Stuck in the Middle to Lose*, edited by William J. Miller and Jeremy D. Walling. Lanham, MD: Lexington Books: 361-374.
- ◆ Miller, William J. and Karen Cook. 2011. "Public Libraries." In *Governing America: Major Policies and Decisions of Federal, State, and Local Government*, edited by Paul J. Quirk and William Cunion. New York: Facts on File: 403-408.
- ◆ Miller, William J. 2011. "Redistricting." In *Governing America: Major Policies and Decisions of Federal, State, and Local Government*, edited by Paul J. Quirk and William Cunion. New York: Facts on File: 993-1001.
- ◆ Miller, William J. and Julia C. Beckett. 2011. "American Bureaucracy." In *21st Century Political Science: A Reference Handbook*, edited by John Ishiyama and Marijke Breuning. Thousand Oaks, CA: SAGE: 743-751.
- ◆ Burton, Michael John, Daniel M. Shea, and William J. Miller. 2011. "Campaign Strategy." In *The Electoral Challenge: Theory Meets Practice*, 2nd ed., edited by Stephen C. Craig and David B. Hill. Washington, DC: CQ Press: 26-44.
- ◆ Miller, Will. 2009. "The Effects of Leadership Style on the Bush Legacy." In *Perspectives on the Legacy of George W. Bush*, edited by Michael Grossman and Ronald Eric Matthews. Newcastle upon Tyne, UK: Cambridge Scholars Press: 10-30.

Encyclopedia Entries

- ◆ Miller, William J. 2015. *American Governance*, edited by Stephen L. Schechter, Thomas A. Birkland, Mark A. Graber, Donald S. Lutz, John J. Patrick, and Thomas S. Vontz. Boston, MA: Macmillan. Entry on Partisanship.
- ◆ Miller, William J. 2015. *CQ Press Guide to U.S. Elections*, 7th edition, edited by Deborah Kalb. Washington, D.C.: CQ Press. Entries on: Chronology of Presidential Elections, Presidential Primaries, and Reapportionment and Redistricting.
- ◆ Miller, William J. 2014. *Encyclopedia of Deception*, edited by Timothy Levine. Thousand Oaks, CA: SAGE. Entries on: Battle of Fishguard, Korean War, Operation Neptune, Operation Quick Silver, Vietnam War, and World War II.
- ◆ Miller, William J. 2014. *Encyclopedia of Social Media and Politics*, edited by Keric Harvey. Thousand Oaks, CA: SAGE. Entries on: Al Gore's Penguin Army, Algorithmic Authority,

Amplification, Campaign Strategy, CNN Effect, Digital Citizen, The Dragonfly Effect, Electronic Voting, Googlearchy and Politics, Claire McCaskill, Micro-Targeting, Push Polling, Sexting, Tea Party Movement, Tweet Insurance, VoteBuilder.com, Anthony Weiner and West Wing Week.

- ◆ Miller, William J. 2013. *Encyclopedia of White-Collar and Corporate Crime, 2nd edition*, edited by Lawrence Sallinger. Thousand Oaks, CA: SAGE. Entries on: Allied Chemical Corporation, Bank of America, Beech Aircraft, Carl Karcher Enterprises, Cigarette Advertising, Daiwa Bank, Exxon Valdez, Fisher-Price, Georgia Pacific, Hartung-Burgess Debate, Lockheed, Northrop Corporation, David Paterson, Revolving Door, and Yellow-cake Forgery.
- ◆ Miller, William J. 2013. *Encyclopedia of Street Crime in America*, edited by Jeffrey Ian Ross. Thousand Oaks, CA: SAGE. Entries on: Crime Scene Investigation, Detroit, Houses of Prostitution, Kansas City, *Street Crime*, On-Scene Drug and Alcohol Testing, Open Container Laws, and Street Gambling.
- ◆ Miller, William J. 2012. *The Social History of Crime and Punishment in America*, edited by Wilbur Miller and J. Geoffrey Golson. Thousand Oaks, CA: SAGE. Entries on: Clemency, Police in Film, *Gibbons v. Ogden*, Juries, *McCulloch v. Maryland*, *Miranda v. Arizona*, Unsolved Murders, *Plessy v. Ferguson*, Sam Sheppard, and Punishment in Television.

Reviews

- ◆ Miller, William J. 2012. Review of Louis Menand's *The Marketplace of Ideas: Reform and Resistance in the American University*. *Teacher-Scholar: The Journal of the State Comprehensive University*, 3(1): 59-61.
- ◆ Miller, William J. 2012. Review of Anna Kasten Nelson's *The Policy Makers: Shaping American Foreign Policy from 1947 to the Present* in *Presidential Studies Quarterly*, 42(3): 675-676.
- ◆ Miller, William J. 2011. Review of Ajit Banerjee's *United Nations International Civil Service: Perceptions and Realities*, in *Public Administration Review*, 71 (5): 813-815.
- ◆ Miller, William J. 2011. Review of Stephanie Newbold's *All but Forgotten: Thomas Jefferson and the Development of Public Administration*, in *American Review of Public Administration*, 41 (4): 468-472.
- ◆ Miller, William J. 2011. Review of Vian Bakir's *Sousveillance, Media and Strategic Political Communication: Iraq, USA, UK* in *Political Communication*, 28 (1): 143-146.
- ◆ Miller, William J. 2010. Review of Jos Raadschelder's *Handbook of Administrative History and The Civil Service in the 21st Century: Comparative Perspectives*, in *Public Voices*, XI (2): 96-100.
- ◆ Miller, W.J. 2008. Review of Sally Young's *Government Communication in Australia*, in *Australian Journal of Public Administration*, 67 (2): 239-240.

Research Reports

- ◆ Miller, William J. Report to Cape Girardeau County Citizens: Assessing the Need for Children's Services, Protecting the Costs for Expanding Targeted Services, and Evaluating the Impact on Our Community. August 1, 2012.
- ◆ Miller, William J. Learning Outcomes in PS103. Fall 2011 Report. February 9, 2012.
- ◆ Miller, William J. Student Attitudes to PS240. June 27, 2011.
- ◆ Miller, William J. Learning Outcomes in PS103. Spring 2011 Report. June 20, 2011.
- ◆ Miller, William J. Learning Outcomes in PS103. Fall 2010 Report. December 22, 2010.
- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. Evaluation of CDBG HIV Prevention Programs Annual Report. October 31, 2010.
- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. Evaluation of CDBG HIV Prevention Programs Annual Report. October 31, 2009.
- ◆ Miller, William J. Targeting Organ Donors throughout Ohio Communities: A Zip Code-Level Analysis. November 12, 2009.
- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. Evaluation of CDBG HIV Prevention Programs Annual Report. January 4, 2009.

- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. Evaluation of Smith House Treatment Community. July 18, 2008.
- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. The Cost of Untreated Substance Use Disorders in Ohio. November 3, 2008.
- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. Adolescent Alcohol and Drug Treatment in Ohio: Gaps and Barriers—The Family Perspective. February 12, 2008.
- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. Adolescent Alcohol and Drug Treatment in Ohio: Gaps and Barriers—The Provider Perspective. February 12, 2008.
- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. Adolescent Alcohol and Drug Treatment in Ohio: Gaps and Barriers—The Referral Agency Perspective. February 12, 2008.

Ancillary Materials

- ◆ Miller, William J. 2012-present. Content developer for Cengage’s *Course Reader: Milestones: Presidential Election 2012*.
- ◆ Miller, William J. 2011-present. Blogger for Cengage Learning on American Government.
- ◆ Miller, William J. 2010-present. Subject Matter Expert on Budgeting, Organizational Theory, Personnel Management, Policy Analysis. Article Selection, Head notes, Critical Reading Questions, and Evaluative Questions. *CourseReader: Public Administration*. Cengage Learning.
- ◆ Miller, William J. 2010-present. Subject Matter Expert on Presidency, Bureaucracy, Campaigns and Elections, Foreign Policy, and Domestic Policy. Article Selection, Head notes, Critical Reading Questions, and Evaluative Questions. *CourseReader: American Government*. Cengage Learning.
- ◆ Miller, William J. 2011-2013. Content development for McGraw-Hill’s *Connect* products.
- ◆ Miller, William J. and Derek Feuerstein. 2010. “Cases and Questions.” In *Instructor’s Manual for Understanding and Managing Public Organizations*, 4th ed, edited by Hal G. Rainey and Deanna Malatesta. San Francisco, CA: Jossey-Bass.

Media Interviews

- ◆ Buzzacco-Forrester, Jenna. 2014. “CEO to Political Fish Bowl.” *Naples News*. Naples, FL. March 22.
- ◆ McClelland, Jacob. 2012. “In the News.” *KRCU*. Cape Girardeau, MO: Weekly appearance.
- ◆ McClelland, Jacob. 2012. “The Missouri Caucus.” *KRCU*. Cape Girardeau, MO: January 31.
- ◆ McClelland, Jacob. 2012. “Missouri Redistricting.” *KRCU*. Cape Girardeau, MO: January 13.
- ◆ Moyers, Scott. 2011. “Kinder Says He Won’t Run for Governor in 2012, Announces Re-election Bid.” *Southeast Missourian*. Cape Girardeau, MO. November 20.
- ◆ McClelland, Jacob. 2011. “The Perils of Public Opinion Polling.” *KRCU*. Cape Girardeau, MO: September 7.
- ◆ McClelland, Jacob. 2011. “Kinder Responds to Ex-Sripper’s Allegations.” *KRCU*. Cape Girardeau, MO. August 12.
- ◆ Moyers, Scott. 2011. “Crowell could be eyeing statewide office in 2014.” *Southeast Missourian*. Cape Girardeau, MO. July 6.
- ◆ Moyers, Scott. 2011. “Emerson announces she will not run for U.S. Senate.” *Southeast Missourian*. Cape Girardeau, MO. February 22.
- ◆ Lieb, David A. 2011. “Analysis: Missouri may shed duties to save money.” *The Examiner*. Washington DC. Via Associated Press, Jefferson City, MO. February 20.
- ◆ George, Justin. 2011. “Will the Low-Tech Approach Work in Tampa’s Council District 6 Race?” *St. Petersburg Times*. St. Petersburg, FL. January 21.
- ◆ Fox Files. 2010. “Primary Elections 2010 in Georgia.” Fox 24. Macon, GA. July 15.

- ◆ Hunt, Heather. 2010. "Ohio Democrats vie for outsider status in tough race." *The Examiner*. Washington DC. April 5.
- ◆ Thomas, Frank. 2009. "Dems v. Dems." *The Post*. Athens, OH. October 19.
- ◆ Avellaneda, Armando. 2009. "Economía marcó el primer mes de Obama." *El Nacional*. Caracas, Venezuela. February 20.

CONFERENCES AND COLLOQUIA:

Invited Higher Education Presentations

- ◆ "Empowering Faculty at Small Colleges and Universities." EAB Connected Annual Meeting: Washington, D.C., 2016.
- ◆ "Knowing Where to Hit: From Research to Insights in Small Colleges." Higher Education Data Sharing Consortium Annual Conference: Asheville, 2016.
- ◆ "Using IDEA Student Ratings of Instruction to Improve Institutional Effectiveness and Student Learning." AAC&U Annual Meeting: Washington, D.C., 2015.
- ◆ "Tracking Outcomes for Student Success." Campus Labs Annual User Gathering: Houston, 2015.
- ◆ "Adoption, Use, Implementation: Integrating Holistic Assessment at Your Institution." *Chronicle of Higher Education* Webinar.
- ◆ "A Fresh Start: Embracing Data to Inform Academic Choices." EAB Connected Annual Meeting: Washington, D.C., 2015.
- ◆ "Noncognitive Factors and Student Success: Research and Institutional Perspectives." Moving the Needle: St. Petersburg, 2015.
- ◆ "Assessment and Retention: The Role of Data." Florida Higher Education Summit: Clearwater, FL: 2015.
- ◆ "Increasing Student Interest and Response Rates." IDEA Coffee Talk Webinar Series: 2015.
- ◆ "Noncognitive Factors and Student Success: Research and Institutional Perspectives." Florida Association of Institutional Researchers: Miami, 2015.

Higher Education Conference Presentations

- ◆ "Undertaking True Peer Institution Identification." Southern Association of Institutional Research: Charlotte, 2016.
- ◆ "Signal or Noise? Using Homegrown Data to Predict Attrition." Southern Association of Institutional Research: Charlotte, 2016.
- ◆ "Garbage In, Garbage Out: Selling Faculty on Course-Level Outcomes Reporting." Southern Association of Institutional Research: Charlotte, 2016.
- ◆ "Students Engaging Students to Improve a Campus: Cultivating Students to Gather Insights." Workshop at Southern Association of Institutional Research: Charlotte, 2016.
- ◆ "Meaningful Partners: The Role of Institutional Research in Enrollment Management." Workshop at Southern Association of Institutional Research: Charlotte, 2016.
- ◆ "Inviting Students to Lead the Conversation: Student-Driven Assessment Efforts on Campus." Drexel Assessment Conference: Philadelphia, 2016.
- ◆ "Students as Consumers: Recruiting and Retaining Millennials." Consortium for Student Retention Data Exchange: Orlando, 2015.
- ◆ "Responding to Data Disasters by Increasing Responsibility and Transparency." Moving the Needle: St. Petersburg, 2015.
- ◆ "Creating a Culture of Trust: Innovative Ways to Increase Student Survey and Evaluation Response Rates." Southern Association of Institutional Research: Savannah, 2015.
- ◆ "The Value of Degree Mapping: Using Course Data to Identify Choke Points and Increase Graduation Rates." Southern Association of Institutional Research: Savannah, 2015.

- ◆ “Planning and Executing Peer Institution Identification and Analysis.” Workshop at Southern Association of Institutional Research: Savannah, 2015.
- ◆ “Creating and Using Peer Groups: Balancing Campus Cross-Pressures to Find Objective Peers.” Southern Association of Institutional Research: Savannah, 2015.
- ◆ “Confronting Data Manipulation on Your Campus.” Higher Education Data Sharing Consortium Annual Conference: Portland, 2015.
- ◆ “Balancing the Counter-Pressures of Assessment in 21st Century Higher Education.” Southern Association of Institutional Researchers: Destin, 2014.
- ◆ “Impact and Assessment: An Integrated Approach to Faculty Development.” Southern Association of Institutional Researchers: Destin, 2014.

Invited Political Science Conference Presentations

- ◆ “Privacy as a Human Right: The Panopticon Becomes Big Brother.” Flagler College Community Lecture Series: St. Augustine, FL: 2014.
- ◆ “The Drone War and Pakistani Attitudes toward the United States.” Flagler College Last Friday Faculty Lecture Series: St. Augustine, FL: 2014.
- ◆ “Trends in Public Procurement and Purchasing.” North Florida Procurement Association: Jacksonville, FL: 2013.
- ◆ “The 2012 Presidential Election.” New York City Public Library, Danske Capital Management: New York, NY; 2012.
- ◆ “The Tea Party in America.” Cape Girardeau Public Library: Cape Girardeau, MO; 2012.
- ◆ “Indonesia: Prospects for Peace.” Cape Girardeau Public Library: Cape Girardeau, MO; 2012.
- ◆ “Exit from Afghanistan & Iraq: Right Time, Right Pace?” Cape Girardeau Public Library: Cape Girardeau, MO; 2012.
- ◆ “Privatization in America.” League of Women Voters: Cape Girardeau, MO; 2012.
- ◆ “The 2012 Republican Nomination Process.” Cape West Rotary: Cape Girardeau, MO; 2012.
- ◆ “The 2012 Republican Nomination Process.” Rotary Club of Cape Girardeau: Cape Girardeau, MO; 2012.
- ◆ “Preparing the American Idol Generation for the Political Future: An Evaluation of Perceptions of Government, Past and Future.” Athenaeum Series: Cape Girardeau, MO; 2012.
- ◆ “Great Books 2011: *The Supreme Court: The Personalities and Rivalries that Defined America.*” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “Honor.” Lambda Chi Alpha Education Series: Cape Girardeau, MO; 2011.
- ◆ “And the People Speak: Public Attitudes toward Immigration in America.” Forum on Immigration: Cape Girardeau, MO; 2011.
- ◆ “1st Amendment Issues: Social Media and Civil Unrest.” Constitution Day Forum: The Bill of Rights in the 21st Century: Cape Girardeau, MO; 2011.
- ◆ “State of the Nation: Polarization in the Polis.” Rotary Club of Cape Girardeau: Cape Girardeau, MO; 2011.
- ◆ “How 800 Americans Can Tell Us What the Rest of the Country is Thinking: The Perks and Perils of Public Opinion Polling.” Athenaeum Series: Cape Girardeau, MO; 2011.
- ◆ “What bin Laden’s Death Means for the 2012 Election.” Jackson Optimists: Jackson, MO; 2011.
- ◆ “The Life and Death of Osama bin Laden.” Cape West Rotary: Cape Girardeau, MO; 2011.
- ◆ “What Area Funders Look For.” U.S. Bank Grant Writing Seminar: Cape Girardeau, MO; 2011.
- ◆ “A Discussion of *Waiting for Superman.*” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “A Discussion of *The Ground Truth.*” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.

- ◆ “A Discussion of *Good Hair*.” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “A Discussion of *Darfur Now*.” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “A Discussion of *Cool It*.” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “A Discussion of *The Yes Men*.” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “Osama bin Laden’s Death and the Future of the War on Terror: A Campus Discussion.” Southeast Missouri State University Campus: Cape Girardeau, MO; 2011.
- ◆ “CourseReader in the Political Science Classroom.” Wadsworth/Cengage: Chicago, IL; 2011.
- ◆ “Great Decisions 2011: National Security.” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “As the Pendulum Swings: Republican Chances in 2012.” Cape Girardeau Pachyderms: Cape Girardeau, MO; 2011.
- ◆ “Great Decisions 2011: Obamadip: Obama and American Security.” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “Faculty Research Hour with Pi Sigma Alpha.” Department of Political Science: Cape Girardeau, MO; 2011.
- ◆ “Anti-Americanism in the Muslim World: Causes and Consequences.” Athenaeum Series: Cape Girardeau, MO; 2011.
- ◆ “Great Books 2010: *The Forgotten Man: A New History of the Great Depression*.” Cape Girardeau Public Library: Cape Girardeau, MO; 2010.
- ◆ “Power Shift: The 2010 Midterm Elections.” Jackson Optimists: Jackson, MO; 2010.
- ◆ “What Happened?: A Roundtable Discussion of the 2010 Election.” Department of Political Science Symposium: Cape Girardeau, MO; 2010.
- ◆ “The Impact of the Midterm Elections.” Cape West Rotary: Cape Girardeau, MO; 2010.
- ◆ “iPolitics: Talking Government with the American Idol Generation.” Macon State College: Macon, GA; 2010.
- ◆ “Know Your Vote: Election 2008.” Notre Dame College Campaign Series: South Euclid, OH; 2008.

Political Science Conference Presentations

- ◆ The Midwest Political Science Association Annual Meeting: Chicago, 2015
- ◆ Florida Political Science Association Annual Meetings: Orlando, 2015
- ◆ The International Studies Association Annual Meeting: New Orleans, 2015
- ◆ Annual Conference on Political Science Teaching and Learning Assessment: Philadelphia, 2014
- ◆ Florida Political Science Association Annual Meetings: St. Augustine, 2014
- ◆ The Midwest Political Science Association Annual Meeting: Chicago, 2014
- ◆ The American Political Science Association Teaching & Learning Conference: Philadelphia, 2014
- ◆ The International Studies Association Annual Meeting: Toronto, 2014
- ◆ State of the Parties Conference: Akron, 2013
- ◆ The Midwest Political Science Association Annual Meeting: Chicago, 2013
- ◆ Annual UCF Public Administration Research Conference: Orlando, 2013
- ◆ The International Studies Association Annual Meeting: San Diego, 2013
- ◆ Florida Political Science Association Annual Meetings: Miami, 2013
- ◆ The American Political Science Association Teaching & Learning Conference: Long Beach, 2013
- ◆ The Southern Political Science Association Annual Meeting: Orlando, 2013
- ◆ The Presidential Election of 2012: Hiram, 2012
- ◆ The American Political Science Association Annual Meeting: New Orleans, 2012
- ◆ The Midwest Political Science Association Annual Meeting: Chicago, 2012

- ◆ Arkansas Political Science Association Annual Meeting: Conway, 2012
- ◆ McGraw-Hill American Government Digiposium: La Jolla, 2012
- ◆ Northeast Political Science Association Conference: Philadelphia, 2011
- ◆ The International Studies Association Midwest Annual Meeting: St. Louis, 2011
- ◆ The American Political Science Association Annual Meeting: Seattle, 2011
- ◆ The Midwest Political Science Association Annual Meeting: Chicago, 2011
- ◆ The American Political Science Association Teaching & Learning Conference: Albuquerque, 2011
- ◆ The Georgia Political Science Association Annual Meeting: Savannah, 2010
- ◆ The International Studies Association Midwest Annual Meeting: St. Louis, 2010
- ◆ The Midwest Political Science Association Annual Meeting: Chicago, 2010
- ◆ Annual Meeting of the American Society for Public Administration: San Jose, 2010
- ◆ The International Studies Association Annual Meeting: New Orleans, 2010
- ◆ The American Political Science Association Teaching & Learning Conference: Philadelphia, 2010
- ◆ The Southern Political Science Association Annual Meeting: Atlanta, 2010
- ◆ The Northeast Political Science Association Annual Meeting: Philadelphia, 2009
- ◆ The Midwest Association of Public Opinion Researchers Annual Meeting: Chicago, 2009
- ◆ The Georgia Political Science Association Annual Meeting: Pine Mountain, 2009
- ◆ Annual Meeting of the Ohio Association of Economists and Political Scientists: Ashland, 2009
- ◆ State of the Parties Conference: Akron, 2009
- ◆ The American Political Science Association Annual Meeting: Toronto, 2009
- ◆ The American Political Science Association Pre-Conference on Political Communication: Toronto, 2009
- ◆ The New York State Political Science Association Annual Meeting: New York, 2009
- ◆ The Midwest Political Science Association Annual Meeting: Chicago, 2009
- ◆ Conference on Undergraduate and Graduate Student Research: Akron, 2009
- ◆ The International Studies Association Annual Meeting: New York, 2009
- ◆ The American Political Science Association Teaching & Learning Conference: Baltimore, 2009
- ◆ The Southern Political Science Association Annual Meeting: New Orleans, 2009
- ◆ The Midwest Association of Public Opinion Researchers Annual Meeting: Chicago, 2008
- ◆ The Georgia Political Science Association Annual Meetings: Savannah, 2008
- ◆ The American Political Science Association Annual Meetings: Boston, 2008
- ◆ The International Studies Association Annual Meeting: San Francisco, 2008
- ◆ Institute for Health and Social Policy Research Day: Akron, 2008
- ◆ Symposium on the Legacy of the Presidency of George W. Bush: Alliance, 2008
- ◆ Sixth Annual Celebration of Excellence in Teaching and Learning: Akron, 2007

TEACHING:

Flagler College

- ◆ COR101: Keystone Seminar
- ◆ FYS152: First Year Seminar
- ◆ PAD200: Public Economy
- ◆ POS200: Introduction to Political Science
- ◆ PAD215: Public Relations
- ◆ PAD220: Accounting for Public Administrators
- ◆ POS221: Politics in the United States

- ◆ PAD301: Public Administration
- ◆ PAD320: Public Policy
- ◆ POS332: Political Science Scope and Methods
- ◆ POS339: The Congress
- ◆ POS340: Political Psychology
- ◆ PAD360: Fiscal Administration
- ◆ POS360: The American Presidency
- ◆ PAD401: Grant Writing
- ◆ POS401: Research Methods
- ◆ PAD440: Organizational Behavior
- ◆ POS440: Campaigns & Elections
- ◆ PAD460: Program Evaluation

Southeast Missouri State University

- ◆ PS103: U.S. Political System
- ◆ PS230: American Public Policy
- ◆ PS240: Introduction to Political Science
- ◆ PS310: Government and Politics in the American States
- ◆ UI320: Modern Presidency
- ◆ PS360: Political Parties and Voting Behavior
- ◆ PS4/618: Public Policy Analysis
- ◆ PS4/691: Topics: Grant Writing & Fundraising
- ◆ PS4/691: Topics: Disaster and Emergency Management

Ohio University

- ◆ PS101: American National Government
- ◆ PS102: Issues in American Politics
- ◆ PS210: Introduction to Public Administration
- ◆ PS320: Urban Politics

Notre Dame College

- ◆ PO111: American Government and Politics
- ◆ PO210: State and Local Government and Politics
- ◆ PO220: Introduction to Political Thought
- ◆ PO311: Comparative Politics
- ◆ PO317: American Presidency and Congress
- ◆ PO340: Political Parties & Interest Groups
- ◆ PO345: Politics and the Media
- ◆ PO350: Introduction to Social Science Research
- ◆ PO391: Election '08: Campaign Battleground
- ◆ PO392: Campaign Management

SERVICE

Service to the University

- ◆ Flagler College
 - ◇ President's Cabinet
 - ◇ Athletic Boosters Board of Directors
 - Secretary/Treasurer, 2014-present
 - ◇ Public Administration Program Executive Committee

- ◇ General Education Committee
- ◇ Assessment Committee
- ◇ Curriculum Committee
- ◇ Foundations of Excellence Committee
- ◇ Learning Community Steering Committee
- ◇ Strategic Plan Committee
- ◇ Retention Committee
- ◇ Faculty Admissions Committee
- ◇ Admissions Policies and Procedures Ad Hoc Committee
- ◇ Peer Institution Identification Ad Hoc Committee
- ◆ Southeast Missouri State University
 - ◇ Advisor of College Republicans
 - ◇ Co-advisor of Pi Sigma Alpha chapter
 - ◇ Co-advisor of Student Society for Public Administration
 - ◇ Reader, Graduate Council Excellence in Research Award
 - ◇ Instructor, Horizons Summer Youth Enrichment Program: “You Be the Judge!”
 - ◇ Summer Session and Class Review Committee
 - ◇ Learning Management System Review and Selection Committee
 - ◇ University Commencement Committee
 - ◇ Faculty Innovator
- ◆ Ohio University
 - ◇ Truman Scholarship Candidate Selection Committee
 - ◇ Ohio University Judicial Hearing Board
 - ◇ Enrollment Management Advisory Committee
 - ◇ Honors Tutorial College Board of Visitors
 - ◇ Vice President for Finance and Administration Search Committee
 - ◇ Presidential Search Committee
 - ◇ Assistant to the President for Diversity Search Committee
 - ◇ Chair, University Professor Selection Committee
 - ◇ Chair, Graduate Assistant Outstanding Teaching Award Selection Committee
 - ◇ Honors Convocation Review Committee
- ◆ The University of Akron
 - ◇ Chairman, Graduate Student Government Research Grant Review Committee
 - ◇ Program Chair and Developer, Graduate Student Government Colloquium
 - ◇ Representative to Northeast Ohio Regional Day at Kent State University-Stark
 - ◇ Faculty Senate
 - ◇ Graduate Council
 - ◇ Visitor Parking Task Force
 - ◇ University Safety and Security Committee
 - ◇ University Council Exploratory Committee
 - ◇ Homecoming Advisory Committee
 - ◇ Conference on Undergraduate and Graduate Student Research Steering Committee
 - ◇ Outstanding Faculty Mentor Selection Committee
 - ◇ Judicial Affair Hearing Board Chair

Service to the Discipline

- ◆ Editorial Board
 - ◇ *Journal of Political Management* (Proposed journal by Jennifer Lees-Marshment)
- ◆ McGraw-Hill Academic Advisory Board
 - ◇ *Taking Sides: Clashing Views on Political Issues*
 - ◇ *Annual Editions: American Government*
 - ◇ *Taking Sides: Clashing Views on World Politics*
 - ◇ *Taking Sides: Clashing Views in Constitutional Law*
 - ◇ *Taking Sides: Clashing Views on State and Local Government*
- ◆ Book Reviewer
 - ◇ Wadsworth/Cengage
 - ◇ Norton
 - ◇ CQ Press
 - ◇ McGraw-Hill
 - ◇ Pearson
 - ◇ Westview
 - ◇ CHOICE
 - ◇ Oxford University Press
 - ◇ Palgrave-Macmillan
- ◆ Journal Reviewer
 - ◇ *Journal of Political Science Education*
 - ◇ *Journal of U.S.-China Public Administration*
 - ◇ *Perspectives on European Politics and Society*
 - ◇ *American Review of Public Administration*
 - ◇ *Political Behavior*
 - ◇ *International Journal of Public Opinion Research*
 - ◇ *Journal of Common Market Studies*
 - ◇ *New Media & Society*
 - ◇ *Journal of Military and Strategic Studies*
 - ◇ *European Union Politics*
 - ◇ *Professional Files*
 - ◇ *SAGE Open*
 - ◇ *Review of European Studies*
 - ◇ *European Journal of Marketing*
 - ◇ *Review of European Studies*
 - ◇ *Journal of Public Policy*
- ◆ Instructional Technology Reviewer
 - ◇ McGraw-Hill Connect
 - ◇ McGraw-Hill Critical Missions
 - ◇ Cengage CourseReader
 - ◇ Cengage Apla
- ◆ Policy Leadership
 - ◇ Ohio State Legislative Chair, National Association of Drug Abuse and Alcohol Counselors, 2010-2011
 - ◇ State Policy Chairman, Ohio Association of Alcohol and Drug Abuse Counselors, 2010-

2011

- ◇ National Policy Committee, National Association of Alcohol and Drug Abuse Counselors, 2010-2012
- ◆ Organizational Memberships
 - ◇ American Political Science Association
 - ◇ American Society of Public Administrators
 - ◇ American Association of Public Opinion Researchers
 - ◇ American Association of Political Consultants
 - ◇ Midwest Association of Public Opinion Researchers
 - ◇ Midwest Political Science Association
 - ◇ Southern Political Science Association
 - ◇ International Studies Association
 - ◇ Association of Institutional Research
 - ◇ Southern Association of Institutional Research
 - ◇ Florida Political Science Association
 - Program Chair and First Vice President, 2016-2017
 - Second Vice President, 2015-2016
 - Secretary, 2014-2015
 - Arrangements Chair, 2013-2014
 - Executive Committee, 2013-present
- ◆ Honors Societies
 - ◇ Alpha Lambda Delta
 - ◇ Golden Key International
 - ◇ Mortar Board
 - ◇ Omicron Delta Kappa
 - ◇ Phi Beta Kappa
 - ◇ Pi Alpha Alpha
 - ◇ Pi Sigma Alpha
- ◆ Other Service
 - ◇ Pollie Judge for the American Association of Political Consultants, 2009, 2010, 2011, 2012, 2013, 2014
 - ◇ Advanced Placement U.S. Government Reader: Daytona Beach, FL, 2009; Salt Lake City, UT, 2012, 2014
 - ◇ Robert K. Klein Award Selection Committee: Southeastern Conference for Public Administration, 2011

Service to the Community

- ◆ Board of Directors, Cape Area Habitat for Humanity
 - ◇ Director of Development (2010-2012)
- ◆ Board of Directors, United Way of Southeast Missouri
 - ◇ Member, Emerging Leaders Society
- ◆ Board of Directors, Friends of the Cape Girardeau Public Library
 - ◇ President (2012-2013)
- ◆ Member, Cape Girardeau Chamber of Commerce
- ◆ Member, Jackson Chamber of Commerce
- ◆ Member, Cape Jaycees

- ◆ Member, Cape Girardeau Downtown Rotary
- ◆ Member, Emergency Management Action Council of Cape Girardeau
- ◆ Consultant, Gibson Recovery Services
- ◆ Consultant, Putting Kids First Collaborative
- ◆ Volunteer, Fish Food Pantry
- ◆ Volunteer, Read to Succeed—Blanchard Elementary and Alma Schrader Elementary