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ATASCADERO

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To Whom it May Concern,

This letter is regarding Aqua System's philosophy on service and the quality of their product. It is truly amazing to not only have such a success with all our linens and cleaning products, but the amount of support and energy that was given by each staff member I have encountered has been uniquely superb. There is only one other company, in an entirely different industry, that I have ever worked with who holds integrity and service to such a high standard. From day one Aqua has spent the time and been extremely patient in allowing me to slowly soak in the knowledge of all that goes into washing, drying and cleaning. The encouragement and recommendations from soft-water systems, to temperature settings, equipment, to the testing and amount of chemical we instill in our laundry has been careful and methodical. Aqua also came to our hotel the days before and after opening to help train our laundry staff on safety and to learn the highest standards of laundry care. The extra assistance given to upper management to understand our inventories or lack thereof is priceless and unheard of with anyone else. Their experience and understanding of not only laundry but also with hotel operations has proven a great benefit for myself.

It is my belief that Aqua is the best in the industry, and would be a huge benefit to anyone who teams up with them. They came highly recommended from competitors in this area and it is much deserved. I like and trust them with our entire laundry system, my staff likes and respects each member of Aqua who we have been introduced to, and our guests love them to the perfectly white, soft, and great smelling linens they encounter again and again. I will be with Aqua at this hotel for a very long time and on any other hotel I manage in the future.

A handwritten signature in black ink, appearing to read 'A Sohi'.

Amar Sohi
Owner/General Manager
Holiday Inn Express & Suites of Atascadero