

## PART 1: ACKNOWLEDGEMENT

I hereby acknowledge and agree to the following:

1. Magenta Health Inc. ("**MHI**") is a medical management company that owns and operates one or more clinics under the brand name **MAGENTA HEALTH** (the "**Magenta Health Clinics**"). Among other things, MHI provides physical space and administrative services to physicians practicing at Magenta Health Clinics.
2. MHI is not permitted to, nor does it, provide medical services to patients, including myself.
3. Physicians practicing at Magenta Health Clinics are qualified independent medical practitioners providing medical services to patients directly, or via a medicine professional corporation as authorized under the laws of the Province of Ontario.

**Patient Name:** \_\_\_\_\_ **Patient OHIP #:** \_\_\_\_\_ **Today's Date:** \_\_\_\_\_

**Patient Signature (if over 18):** \_\_\_\_\_ **[OR] Signature of Guardian (if under 18):** \_\_\_\_\_

## PART 2: Authorization for Email Communication (\*optional)

I acknowledge that I have read and fully understand this consent form. I understand the risks associated with communication by email between Magenta Health (and its physicians & staff) **and** me, and consent to the conditions outlined herein, as well as any other instructions that Magenta Health (and its physicians & staff) may impose to communicate with patients by email. I acknowledge Magenta Health (and its physicians & staff)'s right to withdraw the option of communicating through email. Any questions I may have had were answered.

**Patient Signature (if over 18):** \_\_\_\_\_ **[OR] Signature of Guardian (if under 18):** \_\_\_\_\_

### Risks of using email

Magenta Health (and its physicians & staff) offers patients the opportunity to communicate by email. Transmitting patient information poses several risks of which the patient should be aware. The patient should not agree to communicate with Magenta Health (and its physicians & staff) via email without understanding and accepting these risks. The risks include, but are not limited to, the following:

- The privacy and security of email communication cannot be guaranteed.
- Employers and online services may have a legal right to inspect and keep emails that pass through their system.
- Email is easier to falsify than handwritten or signed hard copies. In addition, it is impossible to verify the true identity of the sender, or to ensure that only the recipient can read the email once it has been sent.
- Emails can introduce viruses into a computer system, and potentially damage or disrupt the computer.
- Email can be forwarded, intercepted, circulated, stored or even changed without the knowledge or permission of Magenta Health (and its physicians & staff) or the patient. Email senders can easily misaddress an email, resulting in it being sent to many unintended and unknown recipients.
- Email is indelible. Even after the sender and recipient have deleted their copies of the email, back-up copies may exist on a computer or in cyberspace.
- Use of email to discuss sensitive information can increase the risk of such information being disclosed to third parties.
- Email can be used as evidence in court.

### Conditions of using email

Magenta Health (and its physicians & staff) will use reasonable means to protect the security and confidentiality of email information sent and received. However, because of the risks outlined above, Magenta Health (and its physicians & staff) cannot guarantee the security and confidentiality of email communication.

Thus, patients must consent to the use of email for patient information. Consent to the use of email includes agreement with the following conditions:

- Emails to or from the patient concerning diagnosis or treatment may be made part of the patient's medical record. Because they are part of the medical record, other individuals authorized to access the medical record, such as staff and billing personnel, will have access to those emails.
- Email communication is not an appropriate substitute for clinical examinations. The patient is responsible for following up on Magenta Health (and its physicians & staff)'s email and for scheduling appointments where warranted.
- If the patient's email requires or invites a response from Magenta Health (and its physicians & staff) and the patient has not received a response within a reasonable time period it is the patient's responsibility to follow up to determine whether the intended recipient received the email and when the recipient will respond.
- Magenta Health (and its physicians & Staff) are not responsible for information loss due to technical failures associated with the patient's email software or internet service provider

### Instructions for communication by email

To communicate by email, the patient shall:

- Limit or avoid using an employer's or other third party's computer.
- Review the email to make sure it is clear and that all relevant information is provided before sending to Magenta Health (and its physicians & staff), including the purpose of the email and the name of the patient.
- Take reasonable precautions to preserve the confidentiality of emails.
- Withdraw consent only by email or written communication to Magenta Health (and its physicians & staff).