

Cancellation Policy for Inner Frontier Acupuncture

Booking an appointment means you have read and agreed to the following policy.

Thank you for trusting your health and wellness to Inner Frontier Acupuncture, we appreciate your business. An acupuncture appointment at our clinic is viewed as a commitment between the acupuncturist and patient. We fully respect your time and ask you to do the same for ours.

We prefer 48 hours' notice for all rescheduled appointments and cancellations; though we REQUIRE 24 hours' notice in order to not accrue a forfeiture fee. While we understand that emergencies happen, exceptions will be made on a case-by-case basis. We do not double-book the schedule and late cancellations and missed appointments greatly impact our business. Please note that a no show/no call charge must be paid before another appointment will be scheduled or administered

Fees for missed appointments:

You may cancel or change your appointment up to 24 hours in advance of your treatment by calling. For changes or cancellations less than 24 hours in advance, **you will be charged a forfeiture fee of \$75.**

Also please note that treatment time is not extended for late arrivals. Thank you for understanding.

I, _____ understand that any change or cancellation of a scheduled appointment is preferred 48+ hours in advance and requires AT LEAST 24 hours' notice not to incur forfeiture fees. I understand that if changes or cancellation to my appointment are not made prior to this timeframe or if I fail to show up for the scheduled appointment I will remain financially responsible for the payment in full prior to the receiving the next treatment.