sniff
DOG HOTEL

GUEST PROFILE

Owner, First Name_____Last_____Date_____

Address_____

Phone Number, Home_____Cell_____Email_____

Would like to receive our electronic Sniff Newsletter? Y N How did you hear about us?_____

Emergency Contact_____Telephone_____

DOG'S INFORMATION

Dog's Name_____Birthday _____Sex M F Altered? Y N

Breed(s) _____Color/Markings _____Weight_____

When and where did you get your dog? (shelter, breeder, etc)_____

If adopted, do you have any knowledge of your dog's history?

If yes, explain_____

Vet's Name and Phone_____

What is your current method of flea control?_____

Is your dog on monthly heartworm medication? Y N Brand_____

Has your dog been de-wormed in the past 6 months by your vet? Y N

Has your dog ever had kennel cough? Y N

Has your dog been ill in the last 30 days? Y N

If yes, explain_____

Does your dog have any medical conditions? _____

Has your dog had surgery in the past year? Y N

If yes, explain_____

Does your dog have any allergies? Y N

If yes, please list and describe symptoms_____

DIET

Type and brand of food_____

How much per feeding_____How often_____

At feeding times, how does your dog tend to eat? Fast Slow

DIET CONT'D

Circle your dog's eating habits.

1. Eats all food at mealtime
2. Nibbles throughout day
3. Goes for periods without eating
4. Requires more palatable food to be mixed in to eat

Has your dog ever suffered from Canine Bloat? Y N

If you dog has an upset stomach, can we feed them a bland diet to settle their tummy? Y N

Can we give your dog treats? Y N

TEMPERAMENT & HISTORY

Has your dog ever attended daycare? Y N

If yes, describe the experience_____

Has your dog ever been boarded? Y N

If yes, describe the experience_____

How often does your dog spend time with other dogs? Never Occasionally Often

How often does your dog go to the dog park? Never Occasionally Often

Has your dog been injured at a dog park, daycare or while playing with other dogs? Y N

If yes, explain_____

What situations may cause your dog to become unfriendly (circle all that apply):

Grabbing collar / Hugging / Removing from furniture / Touching while sleeping / Bathing / Guarding food/toys

Brushing / Nail trimming / Touching ears/paws/mouth/tail / Around other dogs / Other / None

Describe if your dog displays unfriendly behavior (circle all that apply):

Will bite / May bite / Growls / Snaps / Shows teeth / Freezes / Trembles / Moves away

Has your dog ever bitten another dog? Y N

If yes, explain_____

If yes, did the bite puncture/tear the skin? Y N

Has your dog ever bitten a person? Y N

If yes, explain_____

If yes, did the bite puncture/tear the skin? Y N

Did your dog take a puppy or basic obedience class in its first 8-12 weeks? Y N

Has your dog taken any other form of obedience training? Y N

If yes, please describe, including the the time frame of training_____

Does your dog eat or chew on his bedding? Y N

SERVICES AGREEMENT

This is an agreement between SNIFF DOG HOTEL, LLC., doing business as "SNIFF DOG HOTEL" and the Owner/Guardian whose name is _____and whose signature appears on Page 2 (hereinafter called "Owner/Guardian"). Following are the terms of service for the stay of the Owner/ Guardian's dog (Name) _____ (the "Dog") as a reservation or daycare stay at SNIFF DOG HOTEL.
By signing below, in consideration of the services rendered by SNIFF DOG HOTEL to the Dog(s), Owner/Guardian acknowledges reading, understanding, and accepting the statements herein.

AGREEMENT TO PARTICIPATE AND LIABILITY WAIVER: Owner/Guardian understands certain "activities" that the Dog may participate in, including daycare, grooming, training, boarding, one-on-one play, movement within and outside the facility, involve risk and possible injury, including but not limited to: exposure to parasites, viruses, and other medical conditions passed from dog-to-dog or person-to-dog; sprains, strains, bites, broken bones; fatigue, dehydration, nicks, cuts, loss of Dog or death.

Owner/Guardian further understands that not each and every potential risk can be listed above but, nonetheless agree that the benefits associated with dog socialization outweigh the possible risks, therefore, Owner/Guardian hereby voluntarily releases, forever discharges, and agrees to hold harmless and indemnify SNIFF DOG HOTEL and its agents, successors, heirs, from any and all liability, claims, demands, actions, or rights of action, which are related to, arise out of, or are in any way connected with the Dog's participation in activities at SNIFF DOG HOTEL, including those allegedly attributable to the negligent acts or omissions of SNIFF DOG HOTEL or their staff.

Further, Owner/Guardian understands that Owner/Guardian may be exposed to certain risks when bringing the Dog to participate in activities at SNIFF DOG HOTEL or when picking up the Dog from participating in activities at SNIFF DOG HOTEL. Such risks may include property damage and/or physical injury inside or outside the facility, such as from falling, slipping, illness, and/ or dog bites. Therefore, Owner/Guardian hereby voluntarily releases, forever discharges, and agree to hold harmless and indemnify SNIFF DOG HOTEL its agents, successors, heirs from any and all liability, claims, demands, actions, or rights of action, which are related to, arise out of, or are in any way connected with the Dog's participation in activities at SNIFF DOG HOTEL, including those allegedly attributable to the negligent acts or omissions of SNIFF DOG HOTEL or their staff.

AUTHORIZATION OF MEDICAL CARE: If the Dog is ill or injured while participating in activities at SNIFF DOG HOTEL, SNIFF DOG HOTEL will make every reasonable effort to reach Owner/Guardian pursuant to the contact information Owner/Guardian has provided SNIFF DOG HOTEL. However, if SNIFF DOG HOTEL is unable to reach Owner/Guardian, Owner/Guardian grants consent to SNIFF DOG HOTEL to seek appropriate veterinary care and Owner/Guardian accepts responsibility for any and all associated expenses. SNIFF DOG HOTEL will not pay any portion of veterinary expenses associated with seeking medical care for the Dog if so necessary. In the event of the Dog's death, the Owner/Guardian or the Owner/Guardian's emergency contact will be notified immediately.

CONTAGIOUS DISEASES & VACCINATIONS: Owner/Guardian specifically represents to SNIFF DOG HOTEL that, to Owner/ Guardian's knowledge, the Dog has not been exposed to any contagious diseases within the 30 day period prior to check-in. Owner/Guardian understands that each time the Dog is brought to SNIFF DOG HOTEL, Owner/Guardian is recertifying that the Dog is in good health and has not had any communicable illness of any kind for 30 days prior to check-in. Owner/Guardian also confirms the Dog meets SNIFF DOG HOTEL'S vaccination requirements during the Dog's stay.

ALLERGIES, SPECIAL DIETS, MEDICATIONS: Owner/Guardian agrees to disclose to SNIFF DOG HOTEL any allergies the Dog may have. Owner/Guardian further agrees to disclose to SNIFF DOG HOTEL any special dietary needs or medications the Dog may require if necessary during activities at SNIFF DOG HOTEL.

SERVICES AGREEMENT CONT'D

PHOTOGRAPHS AND STATEMENTS:
Owner/Guardian authorize use of the Dog's visual image(s) and statements in newsletters, website, posters, and other materials.

BEHAVIOR: Owner/Guardian affirms that the Dog does not have a history of biting or harming people or other animals.
AGREEMENT TO PAY: SNIFF DOG HOTEL accepts check, cash, or credit cards. Owner/Guardian agree to pay the service rates in effect for the Dog's participation in activities at SNIFF DOG HOTEL. Owner/Guardian further agrees to pay for any additional services requested at SNIFF DOG HOTEL. All services must be paid in full before the Dog will be released to Owner/Guardian or proper payment arrangements are agreed upon by both parties (Owner/Guardian & SNIFF DOG HOTEL).
DAMAGE: Owner/Guardian accepts the responsibility of paying for any damage to facility, property, and/or equipment caused by the Dog.
RIGHT TO DECLINE: Owner/Guardian understands that SNIFF DOG HOTEL reserves the exclusive right to decline participation or to terminate participation in activities at SNIFF DOG HOTEL to any Dog at any time for any reason.
VALID DATES: These agreements, waivers, and authorizations will remain valid and in force as long as and whenever the Dog participates in any activity at or with SNIFF DOG HOTEL.
ACKNOWLEDGEMENT: This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assignees of the Owner/Guardian and SNIFF DOG HOTEL.

CANCELLATION POLICY: For non-holidays, please notify us of your cancellation 48-hours in advance. For holiday reservations, we require 10-day advance notice and a non-refundable deposit for the first night at the time of reservation. If we do not receive your cancellation within the timeframe listed above you will be charged 50% of your scheduled boarding stay. No shows will be charged for the reservation in its entirety.

Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party. The arbitrator(s) shall apply Oregon law to the merits of any dispute or claim, without reference to conflicts of law rules. The parties hereby consent to the personal jurisdiction of the state and federal courts located in Oregon and agree that such courts shall have the sole and exclusive jurisdiction for any action or proceeding arising from or relating to this Agreement or relating to any arbitration in which the parties are participants. THE PARTIES HAVE READ AND UNDERSTAND THIS CLAUSE 15, WHICH DISCUSSES ARBITRATION. THE PARTIES UNDERSTAND THAT BY SIGNING THIS AGREEMENT THAT THEY WILL SUBMIT ANY CLAIMS ARISING OUT OF, RELATING TO, OR IN CONNECTION WITH THIS AGREEMENT OR THE INTERPRETATION, VALIDITY, CONSTRUCTION, PERFORMANCE, BREACH OR TERMINATION THEREOF, TO BINDING ARBITRATION, AND THAT THIS ARBITRATION CLAUSE CONSTITUTES A WAIVER OF THE PARTY'S RIGHT TO A JURY TRIAL AND RELATED TO THE RESOLUTION OF ALL DISPUTES RELATING TO ALL ASPECTS OF THE RELATIONSHIPS BETWEEN THE PARTIES.

Owner/Guardian:

Signature _____ Date: _____

Name (please print)_____

Dog(s) Name:_____

Emergency Contacts who can act on Owner/Guardians' behalf for all purposes under this Agreement:

Emergency Contact 1: Name_____Phone_____

Relationship to Owner_____

Emergency Contact 2: Name_____Phone_____

Relationship to Owner_____

RULES

Overnight Reservations

A room can only be guaranteed if your reservation is confirmed in advance. To confirm your reservation, we require:
Proof of your dog's current vaccinations from your vet. This can be faxed to Sniff Dog Hotel at 503-208-2296.
Signed copies of the Sniff Dog Hotel Rules, Services Agreement and Guest Profile forms.

Vaccinations & Health Policy

We require a veterinarian certificate indicating proof of vaccination for Rabies, DHPP, and Bordetella. We recommend the Bordetella vaccination be administered every 6 months, within the year is required. If the Bordetella vaccine has never been given, or if it has expired, a 7 day waiting period is required after the administration. For all other vaccinations, a 24 hour waiting period is required after the first administration of a vaccination or if it has expired. Have your vet fax us a copy at 503-208-2296.

Hours & Late Pick-up Policies

Regular business hours: Monday – Friday 7 a.m. – 7 p.m. Saturday 9 a.m. – 7 p.m. and Sunday 10 a.m. – 6p.m. (Hours are subject to change without notice.) **Hotel/Overnight Check-in and checkout policy:** Standard hotel check-in may occur any time during business hours on arrival day. Checkout is by 12 p.m. on the departure day, seven days a week. Late checkout is a $20 fee if the guest is picked up after noon. **Daycare Late Policy:** Guests must be picked up by 7 p.m. Monday – Friday. All Daycare guests staying past business hours will be checked into a room in the hotel and a late fee will apply. For pick-ups after 8:30 p.m., an overnight room charge will apply. Regular boarding policies apply to all hotel guests.

Flea & Internal Parasite Control

All guests must have been treated with an effective form of flea control treatment. If external parasites are discovered upon check-in, guests will be treated with an effective form of flea control at owner/guardian's expense. If internal parasites are discovered during a guest's stay, treatment and additional private room charges may apply at the owner/guardian's expense.

Age/Sex

All guests staying at Sniff Dog Hotel must be at least 4 months old. To join daycare, all guests must be spayed or neutered, unless under 7 months of age. Once they are over 7 months of age they must be spayed or neutered in order to socialize with the other guests in our daycare.

Temperament Evaluation

To ensure the safety of all other guests and employees, all guests must undergo a temperament evaluation before taking part in social activities at Sniff Dog Hotel.

Private Accommodations

If your dog is not social with other dogs, or requires one-on-one attention, for the safety of our guests, he/ she is required to stay in a Sniff Suite (Junior, View, Deluxe, Penthouse) or participate in our Day Stay program. Please note that Sniff has sole discretion on whether dogs may take part in social activities.

Dogs in Heat

Female dogs in heat can stress our male guests staying at the hotel and extra cleanup is involved, an additional $35 per day fee applies. We also require that dogs in heat stay in a Sniff Suite (Junior, View, Deluxe, Penthouse) for added privacy, ventilation and to keep other guests comfortable.

Personal Belongings

As a full-service dog hotel, we provide the comforts of home including premium dog bedding and bowls. That said, you're welcome to bring your pet's favorite blanket, toy or any item with a familiar scent—just clearly mark their items. Please limit to two items. Sniff cannot guarantee their condition upon check-out.

Feeding/Medication

Owners are encouraged to bring their own brand of dog food as most dogs are sensitive to sudden dietary changes. Please provide ample food for your dog's entire stay. Alternately, owners may purchase food from our retail store. If your dog requires medication, please make sure it is labeled and that dosage instructions are included. A $5 fee may apply for specialty meal preparation involving cooking and/or thawing of meals. A service fee will apply if Sniff is required to purchase food from a different location.

Health

All guests must be in good health. Sniff Dog Hotel will not accept the following. Guests that have a terminal illness, guests that require medical treatment beyond the dispensing of oral and topical medication. Examples include shots, drains, bandage changes, suture removal, etc. Guests that are not capable of walking, urinating and eliminating without assistance, guests that have had or been exposed to a contagious, communicable disease and/or illness of any type during the thirty (30) days before scheduled check-in. Sniff Dog Hotel will require veterinarian documentation proving a clean health record after treatment and/or medication has been administered and completed. Pets displaying signs of issues including, but not limited to, incontinence, severe lack of mobility, epilepsy, or diabetes will not be accepted as guests.

Behavior

Sniff Dog Hotel does not allow dogs that have caused injury or shown aggression toward humans or other dogs.

Cancellations & Payment & Holiday Minimum Stay Policy

For non-holidays, please notify us of your cancellation 48-hours in advance. For holiday reservations, we require 10-day advance notice and a non-refundable deposit for the first night at the time of reservation. If we do not receive your cancellation within the timeframe listed above you will be charged 50% of your scheduled boarding stay. No shows will be charged for the reservation in its entirety. Please note that there is a $25 returned check fee.

We have a minimum stay requirement of (3) nights for peak holiday periods as referenced below: Three-night minimum stay: July 3-6 | November 24-27 | December 23-26

ASSUMPTION OF RISK: OWNER/GUARDIAN ACKNOWLEDGES AND IS AWARE THAT EMPLOYEES OF SNIFF DOG HOTEL ARE NOT VETERINARIANS AND DO NOT HAVE BACKGROUNDS IN ANIMAL MEDICINE AND ARE NOT EXPECTED TO DIAGNOSE OR DETECT ILLNESSES IN THE GUESTS THAT ARE STAYING AT SNIFF DOG HOTEL. IN ADDITION, OWNER/GUARDIAN ACKNOWLEDGES AND IS AWARE THAT VACCINES DO NOT PROTECT AGAINST ALL COMMUNICABLE ILLNESSES THAT MAY AFFECT A GUEST. OWNER/GUARDIAN ACKNOWLEDGES AND AGREES THAT THEY ARE ASSUMING (I) ALL RISK OF ILLNESS, DISEASE, HARM OR OTHERWISE TO THEIR DOG BY ALLOWING THEIR DOG TO STAY AT SNIFF DOG HOTEL AND (II) ALL RISK OF DAMAGES CAUSED BY THEIR DOG TO OTHER DOGS, TO ANY SNIFF DOG HOTEL EMPLOYEE, AGENT OR TO ANY SNIFF DOG HOTEL ASSET AND THAT SNIFF DOG HOTEL SHALL HAVE NO LIABILITY FOR ANY HARM TO SUCH DOG.

I have read and fully understand "Sniff Dog Hotel's Rules" and agree to abide by them:

Owner/Guardian Signature:_____Date:_____

Name (please print):_____

Dog or Dogs' Name(s):_____