

EDUCATION

California College of the Arts

Interaction Design, BFA 2015

SB Foundation Scholarship, Creative Achievement Award, Jerrold B White Scholarship, American GI Forum Scholarship, CCA Scholarship.

WORK EXPERIENCE

California College of the Arts

User Support Specialist *April 2016 - Present*

- Performed troubleshooting, technical assistance, and support on various software applications and hardware.
- Assisted with planning, installment, management, and maintenance of academic and administrative technologies.
- Provided individual instruction and training to constituents on computer hardware and software.
- Worked closely with the User Support team and Helpdesk Supervisor towards the prompt and complete resolution of Helpdesk tickets.

Design Tech High School

Instructional Assistant *September 2015 - April 2016*

- Defined the future of the 'Design Realization Garage,' a rapid prototyping studio where 9th and 10th graders transition their concepts into working prototypes.
- Maintained a safe and welcoming environment where students of all backgrounds and abilities learned how to use power tools, 3D printers, laser cutters, and complex design software.
- Facilitated compact Design Thinking courses geared around learning the fundamental skills needed to become a well-rounded designer.

Intel Corporation

Sponsored Technologist-in-Residence *January - May 2015*

- Assisted students with coding in multiple languages including: Java, JavaScript, C++, HTML, and CSS.

Mellanox Technologies

Creative Intern *June - August 2014*

- Designed creative assets including: HTML eBlasts, landing pages, t-shirts for trade shows and other supporting graphics.

SKILLS/PASSIONS

Advanced in Adobe Illustrator and Photoshop. Proficient in InDesign.

Proficient in Google Apps. Intermediate in Microsoft Office Suite.

Advanced in Mac OS. Proficient in Windows OS.

UX/UI Design, Design Research, Graphic Design, Brand, Identity, Typography, Rapid Prototyping, Troubleshooting, Amateur Coding (Arduino/Processing/Web), Collaborating, and Life-Long Learning.