

Please bring this form with you on the day of your dog's first appointment.

DOG PARENT INFO		
Name (LAST, FIRST):		
Address:		Apt #:
City:	State:	Zip :
Home phone #:	Cell phone #:	Email:
Emergency Contact:	Phone #:	Cell phone #:
How did you hear about us?	Friend/Family 🔲 Internet 🔲 Rescu	e League 🔲 Community Event 🔲 Other:
DOG INFO		
Dog's name:	Nick	kname:
Gender:	Neutered/Spayed:  Y N	
Breed:	Weight:	Size: X-small Small Medium Large X-large
Age: Birthday:	Color:	Identifying markings:
Personality traits:		
Aggressive with other animals?	☐ Y ☐ N / Crate aggressive? ☐	Y 🔲 N
Allergies: Y N If yes, ple	ease list:	
Other health issues:  Y N	If yes, please describe:	
Vet:		Vet phone:
☐ Rabies Expires:	☐ Distemper Expires:	☐ B/T Kennel Cough Expires:
☐ Bordetella Expires:	☐ Parvo-virus Expires:	
	E VERIFICATION OF YOUR DOG'S RABIES DU DUR VETERINARIAN TO FAX THEM TO US.	E DATE. PLEASE BRING VERIFICATION PAPERS WITH YOU ON THE DAY OF
GROOMING INFO		
How often do you like to have you	ur dog groomed? 🔲 Weekly 🔲 Bi-w	eekly   Monthly   Bi-monthly   Quarterly   As needed
Approximate date of last groom:		
Has your Dog ever bitten or atte	mpted to bite a person/groomer? $\Box$	Y 🔲 N
If your Dog gets a haircut, what	type? 🔲 Breed standard 🔲 Short	puppy cut
☐ Other If other, please explain	n:	
What is the most important thin	g for us to know about caring for you	ır dog?

Your dog is important to us. Because we care, we want to assure you that every effort will be made to make your dog's visit as pleasant as possible.

Occasionally, grooming services can expose a hidden medical problem or aggravate a current one. This can occur during or after care.

Please read the Terms and Conditions, sign and date below.

1. RELEASE AND WAIVER OF LIABILITY: Scenthound its officers, directors, employees, agents and assigns cannot be held liable or responsible for any injuries suffered by your dog or medical conditions aggravated as a result of the grooming and/or bathing process unless such injury to your dog is the result of gross negligence or willful misconduct.

You agree to indemnify and hold Scenthound and its officers, directors, employees, agents and assigns harmless for any damages, claims, injuries, suits, fines or penalties arising out of the conduct of your dog. Such indemnity shall include the reimbursement of all cost incurred by Scenthound, including without limitation, any such attorneys' fees and court costs.

- 2. NO SHOWS AND CANCELLATIONS: In the event that the Customer has a scheduled appointment and fails to show for such appointment or makes a cancellation with less than 24 hours notice, then the Customer shall be charged a no-show fee.
- 3. CURRENT VACCINATIONS AND HEALTH OF DOG: The Customer warrants and verifies that the Dog is current on rabies, distemper, bordetella and parvo-virus vaccinations. If requested by Scenthound, the Customer shall provide proof of vaccination. If the Dog becomes ill or if the state of the Dog's health requires professional attention in the opinion of Scenthound, Scenthound, in its sole discretion, may engage the services of a veterinarian or seek to administer medicine, or a special diet, or give other requisite attention to the Dog, and the expenses thereof shall be paid by the Customer. If fleas or ticks are found during the grooming process, Scenthound is authorized to provide the Dog a flea bath to kill the parasites and in such event, an extra charge above the grooming fee will be applied. In the event that ticks are found during the grooming process, Scenthound is authorized to remove such tick(s) and an additional charge may be applied.
- **4. AGGRESSIVE OR DANGEROUS DOGS:** The Customer must inform Scenthound if the Dog has any history of biting other animals or people, or is aggressive to people, other dogs or specific grooming procedures. Scenthound if necessary may use muzzles. Scenthound reserves the right to refuse or stop services for the Dog at any time before or during the grooming process, and charge a special handling fee for the Dog if the Dog becomes aggressive in addition to the regular grooming fee. If the Dog should bite any person or other dog, the Customer agrees to be responsible for, and indemnifies Scenthound for, any and all related losses, claims, actions, medical bills, costs and damages, including reasonable attorneys' fees.
- **5. GROOMING AND MAT REMOVAL:** Scenthound shall endeavor to groom the Dog in accordance with the style as preferred by the Customer as written above. The Customer acknowledges and agrees, however, that (i) if the Dog is matted, such matting may

require extra attention during the grooming session; (ii) Scenthound does not wish to cause serious or undue stress to the Dog, and if the Dog has significant areas of matting, such condition may require the Dog to be shaved and the Customer hereby authorizes such shaving if, in the opinion of Scenthound, such action is warranted; (iii) when necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats, and heavy matting can trap moisture and urine near the Dog's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process; (iv) after effects of mat removal procedures can include itchiness, skin redness, selfinflicted irritations or abrasions and other hair growth conditions, and Scenthound shall not be liable for any such effects; and (v) shaved pets are also prone to sunburn and if warranted, Customer shall keep the Dog out of the sun until the hair grows sufficiently to protect the Dog's skin.

- **6. LATE PICK-UPS:** The Customer acknowledges that Scenthound has stated hours of operations, and the Customer shall pick up the Dog prior to the close of business at such hours as published by Scenthound, or, if applicable, as scheduled by Scenthound. In the event that the Customer fails to timely pick up the Dog as required, Scenthound shall have the right to board the Dog at Scenthound's standard rates of boarding, or if at a location where Scenthound does not board pets, then at the expense of the Customer at such other location as selected by Scenthound. If for any reason the Dog is not picked up within seven (7) days of the stated pickup date, the Dog may be sold for bills due or placed with a humane society or a rescue group, and the Customer shall remain liable for any unpaid charges.
- **7. PERSONAL EFFECTS:** The Customer is advised not to leave any personal effects at the offices or shops of Scenthound. Scenthound shall not be responsible for the loss of any personal effects, including without limitation, dog collars, leashes or other dog accessories, which Customer may leave in the possession of Scenthound.
- **8. PHOTO RELEASE:** I indicate my consent for the use and/or publication of any photograph(s) of my dog taken by or for Scenthound. I understand that the photographs of my dog may be used in public relations and marketing materials including, but not limited to, brochures, internet websites, local or regional magazine advertisements and/or articles.

In signing this form, I hereby certify that all information is correct and true, and that I have read and agree to the Terms & Conditions stated above.

Customer signature

Date

## SCENTHOUND PLUS JUPITER

6390 W. Indiantown Road, #34B, Jupiter, FL 33458

## SCENTHOUND PLUS WEST PALM BEACH

771 Village Boulevard, #209, West Palm Beach, FL 33409