

City of Hawthorne
Catalog of Enterprise Systems

Vendor	System Product	System's Purpose	Description of Categories Types of Data	Primary Custodian Department	Data Collection Frequency	Data Update Frequency
Microsoft	Exchange Server Email, calendaring, contacts, tasks, notes	Email, calendaring, contacts, tasks, notes	Repository containing city emails, calendaring, contacts, tasks and notes.	Information Technology Services	Daily	Daily
Microsoft	Office Professional	Word, Excel, PowerPoint, Access, Publisher, OneNote	Document and reports creation, data analysis, spreadsheets, word processing, customs databases, presentations, calendaring, tasks and other notes.	Information Technology Services	Daily	Daily
Nixle	Civic Engagement	Notification of public safety interest	Communication and engagement platform that connects the City's public safety with schools, businesses, and residents.	Police Department	As Needed	As Needed
Esri, Inc.	ArcGIS/ArcSDE	Geographic Information Systems	Zoning, water system, street lights and other geographic information.	Information Technology Services	Weekly	As Needed
Granicus	Legistar, Media Manager, Minutes Maker, eComment and Votecast	City Council agenda and legislative management system	Agenda management software, meeting minutes developer, live video streaming functionality and electronic voting system.	City Clerk	Daily	As Needed
Active Network	ActiveNet	Recreation software	Online activity registration, online payments and activity management.	Parks and Recreation	Daily	Daily
Tyler Technologies	EDEN Systems	Financial and Human Resources software	Financial and Human Resources data.	Finance / Human Resources	Daily	As Needed
PetData	PetData animal licensing	Provides web based support for animal licensing and renewals	Animal license records	Ongoing - new animals are registered and renewals issued on an ongoing basis	Daily	Business License
Progressive Solutions	LicenseTrack, AlarmTrack, Payment Central, Online renewals	Tracking business license and issued alarm permits and renewal billing. Collecting customer fees. Online renewal for business license and alarm permits provided	Business and tax information. Cashiering records	Business License	Daily	Daily

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WestLaw Thomson Reuters /West	Jury Instruction Selector	Create personalized, "approved" criminal and civil jury instructions. The program includes commentary for guidance in selecting the most relevant jury instructions.	store case-specific information	City Attorney	As Needed	As Needed
WebiPlex DocuPeak	ScanBench	Document scanning and archiving to DocuPeak Cloud server, record look up,	Basic personal information on cases handled by the Attorney's office	City Attorney	Daily	Daily
	DocuPeak Repository	Delivery and notification to officers of assigned subpoenas	Subpoena information schedules	City Attorney	Daily	Daily
Adobe	Adobe Reader Professional	Create, edit, view, and scan to pdf files	Pdf documents	Information Technology Services	Daily	Daily
Adobe	Photoshop Professional	Image creating\editing tool	Image files	Information Technology Services	Daily	Daily
Nobel Systems	GeoViewer	Geographical Information System restricted to city boundaries	Electronic representation of geographic features and demographic data	Public Works	Daily	Daily
Bently Systems, Inc.	Power Map & Power Civil	GIS tool for viewing, creating and editing engineering Bentley Map files	CAD drawings	Public Works	Daily	Daily
Innovyze Inc.	H2O Sewer Map Suite	GIS-based computer program for use in the planning, design, analysis, and expansion of sanitary, storm and combined sewer collection systems	Sanitary, storm and sewer design and modeling data	Public Works	As Needed	As Needed
Comcate Inc.	Code Enforcement Manager	Online application allows officers to report and track cases , schedule, case assignment, time tracking, issue notices, mobile device reporting	Code enforcement records	Code Enforcement	Daily	Daily
Happy Software	FileMaker Pro	Software solution for managing Section 8 and Housing programs	Tenant records, including all correspondence, documents, PIC submissions, EIV Income Reports, inspections, and accounting activity	Housing	Daily	Daily