

## RESOLUTION NO. 8015

### A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF HAWTHORNE, CALIFORNIA, ACCEPTING THE FIVE-YEAR PLAN TO ADDRESS HOMELESSNESS IN OUR COMMUNITY

**WHEREAS**, homelessness is a national issue that is felt in all communities, including Hawthorne. The January 2017, the Greater Los Angeles Homeless Count identified 74 unsheltered homeless individuals living in Hawthorne. The official count results from previous years were 100 individuals in 2016 and 112 individuals in 2015; and

**WHEREAS**, the City of Hawthorne invests significant resources and time to address homelessness. The Hawthorne Police Department has several officers who have special training and are assigned to respond to incidents involving people who are homeless. Public Works, Code Enforcement, and Parks and Recreation regularly encounter people who are homeless as part of their duties. The Police Department has access to specialized mental health intervention from the Los Angeles County Department of Mental Health, which assigns a full-time mental health clinician to the South Bay area; and

**WHEREAS**, on June 13, 2017, the County Board of Supervisors allocated a total of two million dollars from existing Homeless Intuitive Provisional Financing Uses to homeless planning grant for cities (City Planning Grants) in the Los Angeles County; and

**WHEREAS**, on October 17, 2017, the County Board of Supervisors allocated an additional \$575,000 to ensure adequate funding for all City Planning Grant proposals; and

**WHEREAS**, the City submitted an application to "Home for Good" requesting a "Homeless Services-City Planning Grant" ("Grant") to provide funding to the City of Hawthorne as part of an established collaborative effort with the County of Los Angeles to prevent and combat homelessness in Los Angeles County; and

**WHEREAS**, the County of Los Angeles reviewed Hawthorne's proposal and approved \$30,000 to City of Hawthorne, which includes \$22,000 for consultant costs, \$4,000 for administrative cost and \$4,000 for community meetings; and

**WHEREAS**, on March 13, 2018, the City Council accepted the Grant and authorized the Director of Recreation and Community Services to administer the Grant; and

**WHEREAS**, the City of Hawthorne elected to participate in the Measure H planning process because it sees homelessness as a regional problem, and wants to be part of regional solutions; and

**WHEREAS**, to develop Hawthorne's Homeless Plan, six meetings with a total of 56 participants and a phone and email survey were conducted to provide the opportunity to identify problems and solutions relating to homelessness in Hawthorne. Those participating included members of the business community, people affiliated with faith communities, homeless service providers, first responders, Hawthorne residents, and City employees; and

**WHEREAS,** Hawthorne's Homeless Plan provides a guideline to address the issue of homelessness and to coordinate with other jurisdictions, including the County and neighboring cities, and with the residential, businesses, and the faith communities to respond to homelessness; and

**WHEREAS,** the City Council of the City of Hawthorne wishes to accept and ratify the City of Hawthorne Five-Year Plan to Address Homelessness in Our Community.


**NOW, THEREFORE, THE CITY COUNCIL THE CITY OF HAWTHORNE HEREBY FINDS, DETERMINES, RESOLVES, AND ORDERS AS FOLLOWS:**

**SECTION 1.** All of the facts set forth in the Recitals are true and correct, and are incorporated herein by reference.

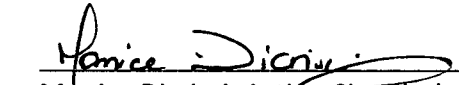
**SECTION 2.** The City Council hereby accepts and ratifies the City of Hawthorne Five-Year Plan to Address Homelessness in Our Community, attached and incorporated herein as Exhibit A.

**SECTION 3.** This Resolution shall take effect immediately upon its adoption by the City Council and the Clerk shall attest to and certify the vote adopting this Resolution.

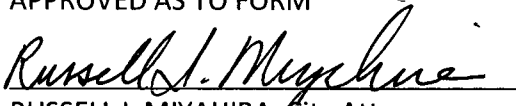
**PASSED, APPROVED, and ADOPTED** this 24<sup>th</sup> day of July, 2018.

  
ALEX VARGAS, Mayor  
City of Hawthorne, California

ATTEST:

  
Monica Dicrisi, Acting City Clerk  
City of Hawthorne, California

APPROVED AS TO FORM

  
RUSSELL I. MIYAHIRA, City Attorney  
City of Hawthorne, California

STATE OF CALIFORNIA    )  
COUNTY OF LOS ANGELES) §  
CITY OF HAWTHORNE    )

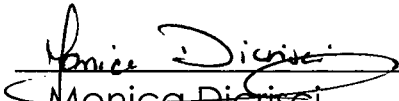
I, **Monica Dicrisci**, the duly appointed Acting City Clerk of the City of Hawthorne, California, **DO HEREBY CERTIFY** that the foregoing Resolution, being Resolution No. 8015 was duly adopted by the City Council of the City of Hawthorne, at the regular meeting of the City Council held **July 24, 2018** and that it was adopted by the following vote, to wit:

AYES: Councilmembers Awad, Reyes English, Michelin, Mayor Vargas.

NOES: None.

ABSTAIN: None.

ABSENT: Councilmember Valentine.

  
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Monica Dicrisci  
Acting City Clerk  
City of Hawthorne, California

**EXHIBIT A**  
**City of Hawthorne Five-Year Plan to Address Homelessness**  
**in Our Community**

# City of Hawthorne

## Five-Year Plan to Address Homelessness in Our Community

7/10/18

### Planning Context

The City of Hawthorne has a population of approximately 88,031, according to the 2016 US Census Bureau estimate. We are in County Service Planning Area 8 (SPA 8), which is a subdivision of Los Angeles County used for managing homeless and mental health services, and the Second County Supervisorial District, represented by Supervisor Mark Ridley Thomas.

The January, 2017 Greater Los Angeles Homeless Count<sup>1</sup> identified 74 unsheltered homeless individuals living in Hawthorne. The official count results from previous years were 100 individuals identified in 2016, and 112 individuals identified in 2015. While that snapshot in time provides one version of homelessness in Hawthorne, it misses the bigger picture of homelessness. These numbers do not account for the continued increase in Hawthorne's homeless population due to the displacement of homeless people from Manchester Square by the City of Los Angeles. Many of these individuals go to Hawthorne, Lennox, and Inglewood. Also missed in the count are the true number of homeless individuals who pass through our community on a more regular basis and those who are staying with friends or family on a very temporary basis, house-sitting, or staying in motels without a permanent residence, after losing a job, experiencing a sudden rent increase, returning from college, becoming divorced, retiring with an inadequate pension, or fleeing domestic violence.

The South Bay as a whole has experienced a 55% increase in homelessness since 2015, according to the South Bay Coalition to End Homelessness. This means that South Bay cities must work together to carry out coordinated activities so individuals experiencing homelessness are connected to resources in a constructive way.

The County of Los Angeles allocated Measure H funding for cities to create plans to address homelessness in their communities. To do this, Hawthorne engaged residents, community organizations, businesses, staff and other stakeholders in a discussion about what the City could do. Many participants felt that the City lacked a standard response to homelessness and creating a process or expectation would be a beneficial step. While the City's current Housing Element mentions resources and the issue of homelessness, it does not set out clear steps or expectations for how to address them.

The Hawthorne Police Department (HPD) has several officers with specialized training to effectively interact with mentally ill and homeless people, and provides first response to calls

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<sup>1</sup> The Greater Los Angeles Homeless Count is conducted annually across LA County in an effort to gather pertinent data on our region's homeless populations. This data is then trended over time and assists government agencies in determining appropriate local policies, strategies and distribution of resources (<https://www.theycountwillyou.org/>).

about incidents involving homeless people in the City. During 2017, HPD responded to ### calls for assistance relating to persons who appeared to be homeless, and ### arrests were made on these calls. Many of the individuals contacted by this team have no known address, and are considered homeless. HPD works closely with SPA 8 homeless service providers to engage homeless individuals into services leading to a change in their housing status. In collaboration with the Los Angeles County Department of Mental Health, HPD has the services of a full-time rotational mental health clinician one day per week to respond to calls for service and outreach related to mentally ill subjects, including those who appear to be homeless.

As a member of the South Bay Cities Council Of Government (SBCCOG), the City has committed to a list of preliminary steps toward addressing regional homeless issues including:

- Collaboration with other South Bay cities in deployment of outreach teams from PATH (People Assisting The Homeless), Harbor Interfaith Services, and St. Margaret's Center;
- Collaboration with the South Bay Cities Council Of Governments on policy initiatives to identify additional resources for our region;
- Participation in South Bay Cities Council Of Governments' Homeless Services Task Force meetings to learn about County and regional homelessness programs, services, policy updates, and opportunities; and
- Strengthening relationships with Harbor Interfaith Services, the Service Planning Area 8 Coordinated Entry Systems (CES) lead agency, to access services and support for people who are homeless or are at risk of homelessness in Hawthorne.

Through the South Bay Cities Council of Governments, Hawthorne is able to obtain response from People Assisting the Homeless (PATH) and Harbor Interfaith Services. While Harbor Interfaith provides some emergency shelter and housing placement services, their drop-in service center is located 18 miles from Hawthorne and is not easily accessible to Hawthorne's homeless neighbors. Therefore, people who are homeless in Hawthorne receive street-based and drop-in center services from St. Margaret's Center a service agency located three miles away. The Los Angeles County Library and Hawthorne Unified School District also devote budgetary and human resources to addressing homelessness. These agencies all participated in the planning process.

Over a three-month period, from March through May, 2018, the City's consulting team conducted six meetings<sup>2</sup> with a total of 56 participants, which gave community stakeholders the opportunity to identify problems and solutions relating to homelessness in Hawthorne. In addition, 11 business representatives responded to a phone and email survey. Those participating included members of the business community, people affiliated with faith communities, homeless service providers, first responders, Hawthorne residents, and City employees.

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<sup>2</sup> One meeting was for community members including the faith community, one was held with City employees, two were held with outreach workers, and two were held with individuals experiencing homelessness. A phone and email survey was also conducted with eleven business representatives.

## Rationale for Hawthorne Homeless Plan

In response to the passage of Measure H, which created significant new resources to address homelessness in Los Angeles County, the City of Hawthorne seeks to coordinate with other jurisdictions, including the County, and neighboring cities, so that City residents will experience a visible decrease in homelessness in their community. The City recognizes that this will only be accomplished through an active constituency working together, including government, businesses, and the faith community, to tackle the causes of homelessness, and implement solutions.

During the community outreach meetings participants described Hawthorne's homeless population as diverse, with a variety of needs.

- **Chronically homeless individuals** often have a disabling condition, and have been homeless for a year or more, or have had at least four episodes of homelessness in the past three years. These individuals are well known to Hawthorne city employees, businesses, and the faith community, and are often the source of calls received by the Hawthorne Police Department. They typically have co-occurring substance use and mental illness, and when services are offered, have often been unwilling to begin the process of recovery. Several individuals are long-time, well-known local residents; others are more recent arrivals in Hawthorne. California law has strict limits on the extent to which individuals can be required to engage in treatment. The County's mental health clinician has been a welcome and helpful addition to the Hawthorne Police Department patrol team.
- **Recently or situationally homeless people** have lost their housing during the past year for reasons such as losing a job, medical bills, marital breakdown, or a property owner's decision to go out of the rental business. Most people in this category are local residents who want to stay in the area for school, job, or community accessibility, and some live in their vehicles. These individuals may be known through the school district if their children are enrolled in local schools; Hawthorne's Senior and Teen programs; and faith groups that offer laundry and meals to people who are homeless. They may be able to benefit from emergency rental assistance or other programs available through Harbor Interfaith, St. Margaret's, or PATH.
- **Transients** often find their way to Hawthorne, some of them coming from bordering cities due to recent sweeps of homeless encampments. Some of these people are youth, and some may be willing to return to their home in another state if resources are available.
- **People at imminent risk of homelessness**, including families, seniors, and teens often participate in Hawthorne's senior, teen, and family programs and use the County library as well as laundry, meals, and food pantries offered by the faith community. Intervention with these people prior to homelessness will help prevent additional people from becoming homeless.

The City of Hawthorne currently invests significantly in managing homelessness within its jurisdiction. The Hawthorne Police Department has several officers who have special training and are primarily assigned to respond to incidents involving people who are homeless. They

work with City staff members in Public Works, Code Enforcement, and Parks and Recreation who regularly encounter people who are homeless as part of their duties. The Police Department has access to specialized mental health intervention from the Los Angeles County Department of Mental Health, which assigns a full-time mental health clinician to the South Bay area. Outreach workers from PATH are contracted by the South Bay Cities Council of Governments to respond within 72 hours and St. Margaret's Center performs regular outreach to Hawthorne hotspots.

Solutions may be found that allow those who are homeless in the City to stabilize in permanent housing, and the City can work with neighboring cities, South Bay Cities Council of Governments, homeless service agencies, and the Hawthorne Unified School District to prevent City residents from becoming homeless.

In alignment with the County's purpose in making planning funds available to cities, the Hawthorne Plan to Address Homelessness will:

- Reconfirm that the City's priority is the safety and wellbeing of its residents, businesses, and visitors.
- Create a framework for collaboration with neighboring cities to meet the need for affordable housing in the South Bay region.
- Offer effective interventions to people who are homeless in Hawthorne, with the goal of engaging them in services leading to permanent housing.
- Establish structures and relationships that will allow Hawthorne to reach "net zero" homeless people within five years.

The City of Hawthorne elected to participate in the Measure H planning process because it sees homelessness as a regional problem, and wants to be part of regional solutions. Local efforts will focus primarily on public safety, community education, and prevention of homelessness among City residents.



## Goals of Hawthorne Plan to Address Homelessness

### **Goal #1: Reduce the incidence of homelessness by providing diversion or homeless prevention strategies to families and single persons at-risk of becoming homeless.**

#### **Short term supporting actions:**

Through Senior and Teen Centers, Police Department, Code Enforcement, Housing Department, Public Works, Park Maintenance Division, and other front-line personnel, the City will:

- 1a. Engage Hawthorne School District, County Library, health providers, faith organizations, service clubs, Meals On Wheels, and other local organizations in identifying local residents who are at risk of homelessness.
- 1b. Working with local service providers (St. Margaret's, PATH, Harbor Interfaith), develop and/or distribute prepared multilingual homeless prevention services information cards through libraries, City website, schools, and faith organizations.

#### **Long term supporting actions:**

- 1c. Working with the SBCCOG and neighboring cities, secure funds from the County to provide financial assistance to residents at risk of becoming homeless.
- 1d. Explore the feasibility of instituting programs (e.g. landlord incentives and negotiation, increase in benefits, and shared housing, as County funding is made available) for seniors and other vulnerable populations to reduce their loss of housing due to rent increases.

### **Goal #2: Reduce the period of time that families and single persons are homeless.**

#### **Short term supporting actions:**

- 2a. Work with local service providers such as St. Margaret's Center and Harbor Interfaith Services to identify ways to grow landlord participation in housing assistance programs in order to increase available housing.
- 2b. Working with Hawthorne Police Department, homeless service organizations, and hospital discharge caseworkers, suggest ways to improve discharge and follow-up services for homeless individuals exiting hospitals.

#### **Long term supporting actions:**

- 2c. In collaboration with South Bay Cities Council of Governments, neighboring cities, and service providers (St. Margaret's Center, PATH, Harbor Interfaith Services), explore opportunities to reduce the period of homelessness through methods such as a motel voucher program for homeless families, emergency shelters, and increased County funding for family reunification costs.
- 2d. Explore a partnership with adjacent cities and the South Bay Cities Council of Governments to secure County funding and reserve a bed in an existing shelter for use by individuals who have been engaged by the City's first responders and outreach teams as well as those of partnering cities.

2e. Working with neighboring cities, determine the feasibility of and County funding for creating a small fund for hotel vouchers to be administered by homeless service agencies (e.g. St. Margaret's, Harbor Interfaith).

**Goal #3: Assist homeless families and single persons to return quickly to self-sufficiency.**

**Short term supporting actions:**

- 3a. Work with the South Bay Workforce Investment Board to create and promote job opportunities for persons at risk of homelessness or experiencing homelessness.
- 3b. The City's senior services staff and other front-line staff will connect homeless persons with faith and supportive services organizations that provide peer and intergenerational support.

**Long term supporting actions:**

- 3c. Strengthen participation in the South Bay Cities Council of Governments Homeless Task Force to build regional services and secure funding.
- 3d. Work with the South Bay Workforce Investment Board and Chamber of Commerce to determine the feasibility of developing a preliminary business community plan to foster job creation and volunteer service to address homelessness.
- 3e. Explore the possibility of hosting a WIB case manager at a City of Hawthorne or County Library facility.

**Goal #4: Improve access to services and housing for families and single persons experiencing homelessness or at risk of homelessness.**

**Short term supporting actions:**

- 4a. Request the Board of Supervisors to increase the availability of a mental health clinician to collaborate with HPD on the Mental Evaluation Team (MET).
- 4b. Create and/or disseminate ready-made protocols and resource guides through all staff who interact with people experiencing or at risk of homelessness.
- 4c. Explore the possibility of and available funding for allowing the regular use of a City facility by service providers and outreach workers so that individuals who are homeless can be directed to that location when they request services.

**Long term supporting actions:**

- 4d. Work with contiguous cities and South Bay Cities Council of Governments to identify government, corporate, and private foundation funding sources for the region's highest priority essential homeless services i.e.: St. Margaret's portable shower program, street clinic, food and clothing distribution.
- 4e. Consider providing comprehensive Mental Health First Aid training to all front-line City staff members who interact with people experiencing or at risk of homelessness as County funding is available.
- 4f. Involve front-line City staff members in cross-training with service providers, so that they can develop relationships with service providers in order to facilitate effective referrals.

4g. Work with the South Bay Coalition to End Homelessness and SBCCOG to increase the effectiveness of faith-based community groups in supporting individuals they serve in their homeless ministries by strengthening ties between homeless services providers and homeless ministries. This can be accomplished by sponsoring an annual cross-training event for outreach workers, faith groups and other interested community members. The event will be designed to foster relationships between front-line outreach workers and faith groups interacting directly with the homeless community, so that services can be initiated quickly, personally, and effectively. The South Bay Coalition to End Homeless can assist in organizing this annual event.

4h. Update list of local homeless ministries annually, and repeat the cross-training event annually to encourage linkage of faith groups to agencies that can help people who are homeless become housed.

**Goal #5: End homelessness for persons living in the City of Hawthorne by achieving and retaining functional zero<sup>3</sup>.**

**Short term supporting actions:**

5a. Present a resolution to the Hawthorne City Council endorsing United Way's "Everyone In" campaign, which serves to deliver on the promise that was made when 1.5 million voters who passed Measure H and Proposition HHH in 2016 and 2017 and ensure that each dollar is spent wisely and goes to the goal of providing services and creating supportive housing throughout Los Angeles.

**Long term supporting actions:**

5b. Apply for Measure H funds to supplement and reimburse City funds that are already being used to address homelessness.

**Goal #6: Work collaboratively with the Los Angeles County coordinated entry systems (CES)<sup>4</sup>.**

**Short term supporting actions:**

6a. Facilitate a meeting with CES lead agency Harbor Interfaith, outreach providers St. Margaret's and PATH, first responders, and City and Library staff to understand how to best use the CES system.

6b. Participate in appropriate County, United Way, COG, and CES lead agency meetings and activities.

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<sup>3</sup> LA County's goal is to achieve and sustain "functional zero" – an efficient community system that assures homelessness is rare, brief and non-recurring. Functional zero recognizes that there will always be people who are homeless or at risk of becoming homeless, but as long as these people can be identified and rehoused effectively, the homeless rate will be effectively or functionally zero.

<sup>4</sup> The Coordinated Entry System (CES) provides for youth, individual adults, and families throughout LA County. The system reduces the length of time person(s) are homeless and permanently houses them as quickly as possible, using Rapid Re-housing and linkages to supportive services. The CES is built upon existing community-based infrastructures to serve homeless families, leverage resources, and provide more targeted and cost-effective interventions.

**Long term supporting actions:**

6c. Support the South Bay Cities Council of Governments in securing County funds to advance the CES.

**Goal #7: Participate in coordinated solutions to end homelessness.**

**Short term supporting actions:**

7a. Participate in South Bay Cities Council of Governments' Homeless Services Task Force meetings to learn about County and regional homelessness programs, services, policy updates, and regional collaborative funding opportunities.

7b. Work with SPA 8 CES lead agency Harbor Interfaith to facilitate access to services and support for people who are homeless or are at risk of homelessness in Hawthorne.

**Long term supporting actions:**

7c. Work with other South Bay cities to secure County funds to increase deployment of dedicated homeless service agency outreach teams.

7d. Help strengthen the role of the South Bay Cities Council of Governments' Homeless Task Force to build regional services, including expanded mental health assistance, coordinated law enforcement, identification of shelter resources, and solutions to housing affordability.

7e. Collaborate with the South Bay Cities Council of Governments on policy initiatives to identify additional resources for our region.

**Goal #8: Help expand the inventory of affordable housing in the region that is available for homeless populations.**

**Long term supporting actions:**

8a. Through the South Bay Cities Council of Governments' Homeless Task Force, explore options to meet the need for affordable housing in the South Bay region including collaboration with Harbor Interfaith Services and St. Margaret's Center to help coordinate their landlord outreach/education regarding opportunities for housing individuals at-risk of homelessness via their Landlord Partnership Programs.

8b. Review the conformance of current City policies to State housing mandates and adopt any required changes.

8c. Explore options to help house vulnerable residents, including seniors, individuals living with disabilities, youth ages 16 to 24, students, and single-parent households, including referrals to service providers and faith-based organizations, and partnerships with non-profit development corporations.

## Glossary of Terms

**ACT Teams (Assertive Community Team)** – A client-centered, recovery-oriented mental health service delivery model that has received substantial empirical support for facilitating community living, psychosocial rehabilitation, and recovery for persons who have the most serious mental illnesses, have severe symptoms and impairments, and have not benefited from traditional out-patient programs.

**Acuity Scale** – A scale used by case managers to assess numbers, and severity of issues, for their clients. Alternatively, the scale can be used by management for balancing the time commitment and caseload of an organization overall.

**At-Risk of Homelessness** – People who are not homeless, but whose current economic and/or housing situation is precarious or does not meet public health and safety standards.

**Affordable Housing** – Housing for which the occupant(s) is/are paying no more than 30 percent of his or her income for gross housing costs, including utilities.

**Bridge Housing** – A housing intervention that provides an interim residence to participants while they work with housing navigators to become document ready and matched with appropriate permanent housing.

**Community Development Corporation (CDC)** – A developer who is building affordable housing.

**Community Development Block Grants (CDBG)** – An annual appropriation allocated between states and local jurisdictions that are distributed to ensure decent affordable housing, provide services to the most vulnerable members of a community, and to create jobs through the expansion and retention of businesses.

**Case Management** – A collaborative and client centered approach to service provision for persons experiencing homelessness. In this approach, a case worker assesses the needs of the client (and potentially their families) and when appropriate, arranges coordinates and advocates for delivery and access to a range of programs and services to address the individual's needs.

**Chronically Homeless** – An individual or family that is homeless and resides in a place not meant for human habitation, a safe haven, or in an emergency shelter, and has been homeless and residing in such a place for at least one year or on at least four separate occasions in the last three years. The head of household must have a diagnosable substance use disorder, serious mental illness, developmental disability, post-traumatic stress disorder, brain injury, or chronic physical illness or disability.

**Co-location** – Refers to the practice of housing services in a single location to improve service access and communication/collaboration between service providers.

**Coordinated Entry System (CES)** – A process through which the most vulnerable homeless residents of Los Angeles County are matched with the available and appropriate housing resources.

**Continuum of Care (CoC)** – Term that serves dual purposes in the arena of homeless service delivery. As a service delivery system, a Continuum of Care is an integrated system of care that guides and tracks homeless individuals and families through a comprehensive array of housing & services designed to prevent and end homelessness. As a jurisdictional body, a Continuum of Care is a regional or local planning body that coordinates housing and services funding for homeless families and individuals. The Los Angeles Homeless Services Authority (LAHSA) serves as the CoC for the City and most of the County of Los Angeles. Through its Continuum of Care program the Department of Housing and Urban Development allocates homeless assistance grants to CoCs.

**Councils of governments (COGs)** – Regional governing and/or coordinating bodies that work together on issues of mutual interest to their constituents.

**Diversion/Prevention** – Service programs that divert persons who are at imminent risk of losing their housing from entering the homeless system.

**Emergency Shelters (Non-Disaster Related)** – Temporary shelter and services designed to facilitate homeless individuals and families' transition from the streets to appropriate housing.

**Everyone In** – United Way's campaign focused on ending homelessness across Los Angeles County by providing critical services to those who need it most and helping transition people experiencing long-term homelessness with short-term and permanent housing solutions.

**Functional Zero** – The County's goal is to achieve and sustain "functional zero" – an efficient community system that assures homelessness is rare, brief and non-recurring. Functional zero recognizes that there will always be people who are homeless or at risk of becoming homeless, but as long as these people can be identified and rehoused effectively, the homeless rate will be effectively or functionally zero.

**Greater Los Angeles Homeless Count** - The Greater Los Angeles Homeless Count gives a snapshot (or a Point-In-Time Count) of homelessness in Los Angeles. It shows us the amount of people experiencing homelessness, the demographics, the distribution across the County, and where they are staying.

**Harm Reduction** – Similar to Housing First, the Harm Reduction philosophy prioritizes housing stability among persons who have experienced homelessness and who may be facing disabilities.

**Home For Good** – United Way's Action Plan to end chronic and veteran homelessness in L.A. County by 2016. The plan was launched in December 2010 by the Business Leader's Task Force

on Homelessness, a partnership of United Way of Greater Los Angeles and the Los Angeles Area Chamber of Commerce.

**Homeless** – (a) People who are living in a place not meant for human habitation, in emergency or transitional housing, or are exiting an institution where they temporarily resided. (b) People who are losing their primary nighttime residence, which may include a hotel or a doubled-up situation, within 14 days and lack resources or support to remain in housing. (c) Families with children, or unaccompanied youth, who are unstably housed and likely to continue in that state, defined as no lease or ownership interest in a housing unit in the last 50 days, have had two or more moves in the last 60 days, and who are likely to continue to be unstably housed. (d) People who are fleeing domestic violence, have no other residence, and lack resources to obtain permanent housing.

**Homeless Outreach Mobile Engagement (HOME)** – DMH’s HOME provides countywide field-based outreach and engagement services to homeless persons and the mentally ill who live in encampments or other locations where outreach is not provided in a concentrated manner.

**Homeless Management Information System (HMIS)** – Is a local information technology system used to collect client-level data and data on the provision of housing and services to homeless individuals and families and persons at risk of homelessness. Each Continuum of Care is responsible for selecting an HMIS software solution that complies with HUD's data collection, management, and reporting standards.

**Housing First** – An approach that offers permanent housing as quickly as possible for people experiencing homelessness, particularly for people with long histories of homelessness and co-occurring health challenges, while providing the supportive services people need to keep their housing and avoid returning to homelessness. Income, sobriety and/or participation in treatment or other services are voluntary and are not required as a condition for housing.

**Housing Opportunities for Persons with AIDS (HOPWA)** – provides housing assistance and related supportive services.

**Housing and Urban Development (HUD)** – The United States Department of Housing and Urban Development.

**Integrated Case Management Teams (ICM)** – “refers to a team approach taken to co-ordinate various services for a specific child and/or families through a cohesive and sensible plan. The team should include all service providers who have a role in implementing the plan, and whenever possible, the child or youth's family”

**Joint Powers Authority (JPA)** – An entity that is established when two or more public agencies by agreement jointly exercise any power common to the contracting agencies.

**Los Angeles Homeless Services Authority (LAHSA) Commission** – The governing body for LAHSA. It is politically appointed, ten-member board with five members selected by the County Board of Supervisors and five members chosen by the Mayor and City Council of Los Angeles. The Commission has the authority to make budgetary, funding, planning, and program policies. For more information visit <https://www.lahsa.org/>

**Measure H** – The approval of Measure H by L.A County voters will authorize the County to impose a one-quarter percent (0.25%) tax that will generate \$355 million annually for services and programs to prevent and combat homelessness. The tax applies to all the cities within the County of Los Angeles and will be in effect for 10 years.

**Measure HHH** – Assures \$1.2 billion over 10 years for construction projects to provide "safe, clean, affordable housing for the homeless and for those in danger of becoming homeless."

**Mental Health First Aid** – An 8-hour course that teaches how to help someone who is developing a mental health problem or experiencing a mental health crisis.

**MET Mental Health Evaluation Team** – Often composed of mental health clinicians, outreach workers, and law enforcement representatives they offer mental health assessment, treatment and care to people experiencing homelessness.

**Motivational Interviewing** – An evidence based practice in working with clients that has proven to be successful. In this approach, the service provider allows the client to direct the change rather than telling the client what they need to do. This approach is about having a conversation about change.

**No Wrong Door** – A philosophy that helps structure a response to homelessness. Any government agency regularly interacting with the general public is a means of connecting homeless individuals with homeless service providers capable of providing basic care, shelter, and housing. Any interaction between homeless individuals and City employees is an opportunity for meaningful engagement that ultimately results in a homeless person connecting with a care provider or case manager.

**Permanent Supportive Housing (PSH)** – A housing intervention with indefinite rental assistance and supportive services to assist homeless persons with a disability achieve housing stability.

**Point-in-Time (PIT) Count** – A count of sheltered and unsheltered homeless persons on a single night in January. HUD requires that Continuums of Care conduct an annual count of homeless persons who are sheltered in emergency shelter, transitional housing, and Safe Havens on a single night. Continuums of Care also must conduct a count of unsheltered homeless persons every other year (odd numbered years). Each count is planned, coordinated, and carried out locally.



**Rapid Re-Housing (RRH)** – A housing intervention that connects homeless individuals and families (from emergency shelters or the streets) to permanent housing through the provision of time-limited financial assistance and targeted supportive services.

**Recovery** – A process of change through which individuals improve their health and wellness, live a self-directed life, and strive to reach their full potential.

**Safe Parking Program** – A program that provides a safe parking environment and supportive services for transitional homeless individuals living in their vehicles for overnight stays. Onsite service providers work with participants to help develop a plan with a final emphasis on permanent housing, employment and training.

**Service Planning Area (SPA)** – A specific geographic region within Los Angeles County. These distinct regions allow the Los Angeles County Department of Public Health to develop and provide more relevant public health and clinical services targeted to the specific health needs of the residents in these different areas.

**Sheltered Homeless** – A homeless person that resides in an emergency shelter, including temporary emergency shelters only open during severe weather; or in transitional housing for homeless individuals who originally came from the streets or emergency shelters.

**Supportive Services** – The supportive services provided in supportive housing are what distinguish supportive housing from other types of affordable housing. To the extent possible, the supportive services available in a supportive housing project should be customized with the needs of the tenants in mind. Supportive housing support services are intended to help ensure housing stability and to maximize each tenant's ability to live independently.

**Transitional Age Youth (TAY)** – Young people between the ages of sixteen and twenty-four who are in transition from state custody or foster care and are at-risk of homelessness. Once they turn 18 they can no longer receive assistance from the systems of care that previously provided for many of their needs.

**Transitional Housing (TH)** – A housing intervention that provides homeless individuals and families with the interim stability and support to successfully move into and maintain permanent housing.

**Unsheltered Homeless** – A homeless person that resides in a place not meant for human habitation, such as cars, parks, sidewalks, abandoned buildings, or on the street.

**The Vulnerability Index Service Prioritization Decision Assistance Tool (VI-SPDAT)** – A pre-screening tool for communities that can be conducted to quickly determine whether a client has high, moderate, or low acuity.