



CITY OF HAWTHORNE

GOOD NEIGHBORS GLANCE

AN INFOGRAPHIC NEWSLETTER OF HOMELESS SERVICES IN HAWTHORNE, CA

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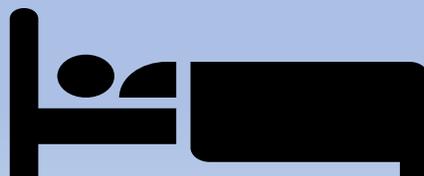
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COVID-19 SYSTEM RESPONSE: PROJECT ROOMKEY

Project Roomkey is a coordinated effort to secure 15,000 hotel and motel rooms in LA County. These rooms will act as temporary shelters for seniors and those suffering from chronic illness. This includes people experiencing homelessness who do not currently have symptoms but are at high-risk for hospitalization if they contract the virus.

As of April 30, 2020, the County of Los Angeles has secured **21 Hotel/Motel sites** totaling 1,631 rooms, **servicing 1,429 people** in these sites with more people moving in every day.

As of April 30, 2020, the City of Hawthorne's Homeless Service Coordination system has placed **12 individuals** in Project Roomkey. Individuals are placed in hotels in the South Bay region where case management is being offered through teleconference and in-person wellness checks. Every day people will be assessed through phone consultations and in-reach efforts at St. Margaret's Center.





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COVID-19 SYSTEM RESPONSE: PROJECT ROOMKEY PROGRESS STORIES

A female resident of Hawthorne was homeless for more than 2 years. With assistance from the Hawthorne Homeless Coordination program she was granted access to Project Roomkey. She has now been linked to a housing case management provider in order to start the process of securing permanent housing.



A male resident of Hawthorne was homeless for 15 years before he was approached by the Hawthorne Homeless Coordination team. With the help of Project Roomkey, he is now sheltered and is in the transition phase to enter into shared housing.

SYSTEM METRICS

15+

**Active participants in HMIS -
Hawthorne Homeless Coordination
Case Management Program**



INTENSIVE IN-REACH AT ST. MARGARET'S CENTER



80+

Used Mobile Showers



960+

Sack Lunches Distributed



300+

Hygiene Kits Distributed



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SYSTEM METRICS CONT.



10+

NEWLY ASSESSED
Participants in Homeless Management
Informational System (HMIS)

29+

Unduplicated Individuals Served
through different coordination
methods (case management
referrals, Project Roomkey referrals,
etc.)



1,000 + Service Coordination Time
930 + Face-To-Face Time

Units of Service is measured time spent providing a service
for a participant

Units of Service = 15 min. every unit





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HAWTHORNE HANDWASHING STATIONS



1 handwashing station placed at **Thorpe Building**

2 handwashing stations placed at **Memorial Park**

2 handwashing stations placed at **Eucalyptus Park**

NEXT ACTION STEPS

- INCREASE ACTIVE CES ENROLLMENTS & ASSESSMENTS
- INCREASE COLLABORATIVE OUTREACH TO PROMOTE HYGIENE & SANITATION
- INCREASE PROJECT ROOMKEY REFERRALS

RESOURCES

HANDWASHING & HYGIENE STATIONS

<https://www.lahsa.org/documents?id=4345-food-and-grocery-programs-in-los-angeles-county-by-service-planning-area.pdf>

EXPANDED LAHSA RESOURCE GUIDE

<https://www.lahsa.org/get-help>

FOOD & GROCERY PROGRAMS

<https://www.lahsa.org/documents?id=4345-food-and-grocery-programs-in-los-angeles-county-by-service-planning-area>

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