



UTAH LOCAL GOVERNMENTS TRUST

LEADERSHIP CONFERENCE

Thursday, October 27th, 9:00 A.M. - 12:00 P.M.

CONTINENTAL BREAKFAST 8:30 A.M.

WELCOME

Steven A. Hansen, CEO

ESSENTIAL ETHICAL SKILLS FOR LEADERS

Aaron M. Miller

*Assistant Teaching Professor, Romney Institute of Public Management
Brigham Young University*

Any cursory online search will reveal thousands of books and articles that try to help you become a better manager or a better leader. According to many of these texts, managing involves planning and budgeting, organizing, controlling, problem solving, and communicating; while leading means establishing direction, aligning people, motivating and inspiring them, and creating change.

We propose a third set of skills that are often neglected but are just as essential for effective leadership: the ability to manage ethical dilemmas. Many leaders and organizations are derailed by their ethical failures, despite impressive abilities in other areas of leadership. With a robust ethical skill set, ethical dilemmas turn from a costly failure into a chance to thrive.

Drawing on The Business Ethics Field Guide and a five-year study involving hundreds of actual dilemmas faced by people in their careers, this presentation will introduce essential skills for managing ethical challenges. We will also discuss the thirteen most common dilemmas that people face at work and provide strategies and hard-earned wisdom on how to resolve them. Like a wilderness field guide, this presentation helps you navigate through the dangers that appear on your trail to personal and organizational greatness.

LUNCH

*Recommended for Elected Officials, Management, and Senior Staff
(Space Limited to Trust Members Only)*



Dr. Aaron M. Miller
Assistant Teaching Professor
Romney Institute of Public Management
Brigham Young University

Aaron Miller (JD, MPA, Brigham Young University) is an assistant teaching professor in BYU's George W. Romney Institute of Public Management in the Marriott School of Management, where he teaches business ethics, nonprofit management, and social entrepreneurship. He is also the coauthor of *The Business Ethics Field Guide*. In addition to teaching and writing, Aaron is the associate managing director of the BYU Ballard Center for Economic Self-Reliance and the faculty director and co-founder of BYU's Grantwell program, in which more than 300 graduate students have advised over \$30 million in foundation giving. Aaron has twice been recognized as Teacher of the Year in the Romney Institute.

Prior to teaching at BYU, Aaron practiced law in areas including small business, nonprofit, taxation, and corporate governance. He currently serves on multiple boards of directors, including as past president for the Boys and Girls Clubs of Utah County. He and his wife, Katie, have four boys.