

your session start date. However, we do charge a 30% cancellation fee. This cancellation fee may be avoided if you opt for a service credit instead of a refund.

- **NOTES:** Service credits are valid for 30 days only!
 - If we are notified after your session begins, we can only give you a credit towards another program. This credit is non-transferable and accounts for only the sessions remaining in your program at the time you requested cancellation.
 - There is no cash refund.
 - There is no refund for merely changing your mind!
 - We are here to get you results and these results cannot be achieved if you fail to attend the program! ▪ This is not negotiable.

Individual Classes

- If your scheduling conflict is known in advance and we are notified at least 24 hours ahead of time, it MAY be possible to make the session up at a later date or with a different group. However, this cannot be guaranteed.
- Any classes missed without 24 hours' notification are forfeited. If you have not already paid for the class, your account/card will be charged for the full amount of the session.

Consulting

No refunds are available for completed consulting services. Unused, pre-paid and retainer-based consulting services may be eligible for a refund depending on the agreement between you and the *LIMITLESS LIFE LTD.* subsidiary. Standard notice for cessation of services is one calendar month, but this may vary between contracts. Be sure to check your agreement for details.

Products

Fitness Equipment and Accessories

- May be returned within 14 days for exchange only. Returns are valid only for products that have not been opened, used or damaged.
 - Products which are defective or damaged upon arrival may be returned immediately for exchange.
 - Some products may need to be shipped directly to the manufacturer. This will be stated on the product package or instruction insert. Should you be unsure if this is the case, please contact us using the information at the bottom of this page
 - Customers are responsible for all shipping charges on exchanges or refunds.
 - Refunds are only available when an equivalent replacement is unavailable and customer does not wish to exchange for another product

Books, DVD's, Posters

- May be returned within 14 days for exchange only. Returns are valid only for products that have not been opened, used or damaged.
 - Products which are defective or damaged upon arrival may be returned immediately for exchange. Customers are responsible for all shipping charges on exchanges or refunds. Refunds are only available when an equivalent replacement is unavailable and customer does not wish to exchange for another product.

Digital Products (Audio, Video, E-Book downloads)

These products are not eligible for return or exchange. Should your file be defective or damaged upon arrival please contact the appropriate division of the where you purchased the product and we will arrange for a copy of the file to be re-sent. Should you be dissatisfied with the quality or content of the file, we would be happy to hear your feedback. Please contact the appropriate division of the company.

Privacy Policy

Privacy Policy

Thank you for visiting *LIMITLESS LIFE LTD.* This privacy policy tells you how we use personal information collected at this site. Please read this privacy policy before using the site or submitting any personal

information. By using the site, you are accepting the practices described in this privacy policy. These practices may be changed, but any changes will be posted and changes will only apply to activities and information on a going forward, not retroactive basis. You are encouraged to review the privacy policy whenever you visit the site to make sure that you understand how any personal information you provide will be used.

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Collection of Information

We collect personally identifiable information, like names, postal addresses, email addresses, etc., when voluntarily submitted by our visitors. The information you provide is used to fulfil your specific request. This information is only used to fulfil your specific request, unless you give us permission to use it in another manner, for example to add you to one of our mailing lists.

Cookie/Tracking Technology

The Site may use cookie and tracking technology depending on the features offered. Cookie and tracking technology are useful for gathering information such as browser type and operating system, tracking the number of visitors to the Site, and understanding how visitors use the Site. Cookies can also help customize the Site for visitors. Personal information cannot be collected via cookies and other tracking technology, however, if you previously provided personally identifiable information, cookies may be tied to such information. Aggregate cookie and tracking information may be shared with third parties.

Distribution of Information

We may share information with governmental agencies or other companies assisting us in fraud prevention or investigation. We may do so when: (1) permitted or required by law; or, (2) trying to protect against or prevent actual or potential fraud or unauthorized transactions; or, (3) investigating fraud which has already taken place. The information is not provided to these companies for marketing purposes.