



Lifetime Residential Crack & Chip Warranty

Lifetime Waterproof Warranty

Lifetime Residential Wear Warranty

Next Floor warrants that this product:

- will not crack and chip in normal residential use (see subfloor requirements below),
- will not be damaged by normal residential household moisture on the surface of the floor (this warranty applies only to Cerameta™ product; no representation is made about the effect of excessive or prolonged moisture on subfloors),
- will not wear through, where “wear through” means the complete loss of wear layer so that the printed pattern changes, and
- will be free from manufacturing defects.

The following remedies are available to you if the floor fails to perform according to the warranty:

- During the first year following installation, Next Floor will at its option (i) repair the floor to conform to the warranty or (ii) replace without charge the affected area with another floor of equal value and quality. If the floor was professionally installed by a flooring contractor hired by you, Next Floor will also pay reasonable replacement labour costs.
- During the second year, Next Floor will at its option (i) repair the floor to conform to the warranty or (ii) provide replacement materials of equal value and quality. If the floor was professionally installed by a flooring contractor hired by you, Next Floor will also pay 50% of the reasonable labour costs to replace the floor.
- During the third year, Next Floor will at its option (i) repair the floor to conform to the warranty or (ii) provide replacement materials of equal value and quality.
- After the third year, Next Floor will at its option (i) repair the floor or at its option or (ii) provide credit equal to the cost of Next Floor material only according to the following schedule:
 - During the fourth year: 60% credit
 - During the fifth year: 50% credit
 - During the sixth year: 40% credit
 - During the seventh year: 30% credit
 - During the eighth year: 30% credit
 - During the ninth year: 20% credit
 - After the ninth year and during the stipulated warranty period: 10% credit

Conditions and Limitations

- The product must be properly installed according to Next Floor installation instructions. Defective installation is not covered by the warranty. Proper installation includes but is not limited to improper adhesives, inadequate subfloor, and improper subfloor preparation.
- Excessive subfloor cracking and movement can cause the floor to crack. Next Floor cannot be responsible for damage from an unstable or deteriorating subfloor.

Warranty Package for Next Floor Tiles and Next Floor Planks

- Applies only to material sold as first quality.
- Does not cover loss of gloss or dulling of the surface.
- Scuffs and scratches are not covered by the warranty.
- Damage from inappropriate maintenance is not covered by the warranty. This includes but is not limited to damage from vacuum cleaners.
- Damage from abuse such as furniture moving and chair caster action is not covered by the warranty.
- Discoloration from heat, light, mold or alkali are not covered by the warranty.
- Soiling, cracking and discoloring of grout are not covered by this warranty. Problems resulting from excessive moisture in the subfloor are not covered by this warranty.
- Next Floor will not pay labour to replace material with visible defects that could be seen prior to installation. A difference in color of the floor compared to the sample or photograph are not covered by this warranty. Subtle differences in texture compared to the sample are not covered by this warranty. Production lots will vary and these differences are not considered manufacturing defects.
- This warranty applies only to owner-occupied residential spaces. The warranty applies only to the initial owner and is non-transferable. The warranty provides a maximum of one replacement floor. The warranty covers only normal household conditions commonly associated with daily household use.

Except as set forth herein, there are no express warranties made by Next Floor.



8 Year Light Commercial Warranty

Next Floor warrants that this product

- will not wear through, and
- will be free from manufacturing defects.

The following remedies are available to you if the floor fails to perform according to the warranty.

- During the first year, Next Floor will at its option (i) repair the floor to conform to the warranty or (ii) furnish material of equal value and quality without charge for the affected area. Installation labour is not covered by this warranty.
- After the first year, Next Floor will at its option (i) repair the floor to conform to the warranty or (ii) provide credit equal to the cost of Next Floor material only according to the following schedule:
 - During the second year: 75%
 - During the third year: 50%
 - During the fourth year: 35%
 - During the fifth year: 20%
 - During the rest of the term: 10%

Conditions and Limitations

- The product must be properly installed according to Next Floor installation instructions. Defective installation is not covered by the warranty. This includes but is not limited to improper adhesives, inadequate subfloor, and improper subfloor preparation.
- Excessive subfloor cracking and movement can cause the floor to crack. Next Floor cannot be responsible for damage from an unstable or deteriorating subfloor.
- Applies only to material sold as first quality.
- Does not cover loss of gloss or dulling of the surface.
- Scuffs, scratches and scuffs are not covered by the warranty.
- Damage from inappropriate maintenance is not covered by the warranty. This includes but is not limited to damage from vacuum cleaners and casters.
- Damage from abuse including furniture moving is not covered by the warranty.
- Discoloration from heat, light, mold or alkali are not covered by the warranty.
- Problems resulting from excessive moisture in the subfloor are not covered by this warranty.
- Incidental damage such as furniture moving are not covered by this warranty.
- Soiling, cracking and discoloring of grout are not covered by this warranty.
- A difference in color of the floor compared to the sample or photograph are not covered by this warranty. Subtle differences in texture compared to the sample are not covered by this warranty. Production lots will vary and these differences are not considered manufacturing defects.
- This warranty applies only to commercial areas with light traffic, such as common areas in multi-unit residential buildings or low traffic retail shops. The warranty applies only to the initial owner and is non-transferable. The warranty provides a maximum of one replacement floor.

Except as set forth herein, there are no express warranties made by Next Floor.