

18 April 2018



I was absolutely appalled at your company's behaviour seeking Anglo-Saxon employees to work at your store.

With that, and having fully explained this to your agent I cancelled my phone plan. I told the agent I expected to do so without penalty. I am happy to take my non Anglo-Saxon money elsewhere.

Your agent did not deny that it would be without penalty, they just confirmed the account would be closed. I have enclosed the chat transcript, although no doubt you already have it.

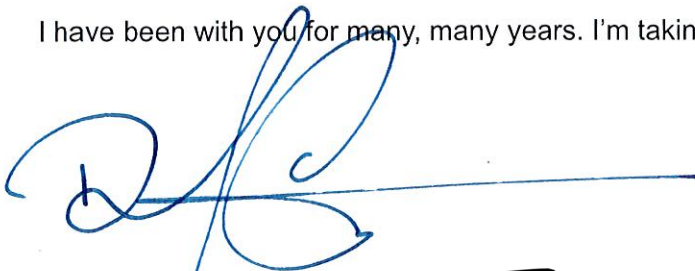
I have received a bill Invoice No: [REDACTED] from your Anglo-Saxon loving company, I will only pay for the outstanding amount, not for any cancellation fees.

Can you reissue the bill minus the fees you charge for cancellation of my services for mobile and mobile broadband. I will pay my dues, but I will not pay for any cancellation or early leaving fees. I will not pay this bill until you re-issue it correctly, but I will pay it.

It is a minute figure in the great scheme of things, the cancellation fee, for your company to bear but that being true, even that tiny, tiny, loss of my money that you no doubt made many times over in the time it took you to read this letter is warranted given your absolutely disgusting, racist behaviour.

Please reissue my bill to this address: [REDACTED]@[REDACTED].com

I have been with you for many, many years. I'm taking my non Anglo-Saxon money elsewhere.



Account Number: 924 [REDACTED]

David Mejia-Canales [REDACTED]

[REDACTED]