Home Health Care Agencies (Certified and Licensed)

Certified Home Health Care Agencies

- Certified Home Health Agencies (CHHAs) provide part-time, intermittent health care and support services to individuals who need intermediate and skilled health care.

- CHHAs can also provide long-term nursing and home health aide services, can help patients determine the level of services they need, and can either provide or arrange for other services including physical, occupational, and speech therapy, medical supplies and equipment, and social worker and nutrition services.

- Services provided by CHHAs may be reimbursed by Medicare, Medicaid, private payment, and some health insurers.

### Agency | Contact Information | Counties Served
--- | --- | ---
HCR Home Care Finger Lakes Region  
85 Metro Park  
Rochester, NY 14623 | (585) 272-1930  
[http://www.hcrhealth.com/content/locations/monroe](http://www.hcrhealth.com/content/locations/monroe) | Monroe, Wayne, Ontario, Livingston, Orleans and Genesee.  

Lifetime Care Home Health Care & Hospice  
(Affiliate of Rochester Regional Health)  
3111 Winton Road South  
Rochester, NY 14623 | (585) 214-1000  

UR Medicine Home Care  
(formerly VNS)  
2180 Empire Blvd  
Webster, NY 14580 | (585) 787-2233  

The NYS Department of Health is responsible for monitoring the care provided by Certified Home Health Agencies and Licensed Home Care Service Agencies. Complaints, questions or concerns about home health agencies should be directed to the Home Health Hotline (800-628-5972)

Licensed Home Care Services Agencies (see next page)
Home Health Care Agencies (Certified and Licensed)

Licensed Home Care Services Agencies

- Licensed Home Care Service Agencies (LHCSA) provide hourly nursing care and homemaker, housekeeper, personal-care attendants and other health and social services.

- Services are available to clients who have private insurance and those who pay privately. In some cases licensed agencies contract with local social services departments, or certified home health agencies, to provide services to persons with Medicaid coverage.

<table>
<thead>
<tr>
<th>Agency</th>
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<th>Counties Served</th>
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| All About You Home Care, Inc.  
497 State St  
Rochester, NY 14608 | (585) 697-1600  
http://aayhc.org/home/services/ | Monroe, Ontario, Wayne, Yates and Seneca |
| All Metro Health Care  
1350 University Ave # C  
Rochester, NY 14607 | (585) 381-6240  
| Angels in Your Home  
1495 Lake Ave  
Rochester, NY 14615 | (585) 392-1118 x 1  
http://angelsinyourhome.com/services | Monroe, Chemung, Livingston, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Yates |
| CareGivers Home Care  
5297 Parkside Drive, Bldg 300  
Canandaigua, NY 14424 | (585) 394-6090  
| Caring Hearts of Rochester  
95 Allens Creek Road  
Bldg. 2, Suite 242  
Rochester, NY 14618 | (585) 245-0134  
http://www.caringheartsofrochester.com/ | Monroe, Ontario, Wayne |
| CCOR (Companion Care of Roch)  
70 Carlson Rd.  
Rochester, NY 14610 | (585) 546-1600  
https://www.ccorhome.com/index.html | Monroe, Cayuga, Chemung, Livingston, Ontario, Schuyler, Yates Seneca, Steuben, Wayne, |
| ComForCare  
3380 Monroe Ave., Suite 116  
Rochester, NY 14618 | (585) 381-5439  
https://www.comforcare.com/new-york/rochester-east | Monroe |
| ElderONE Home Health & Personal Care Services  
2066 Hudson Ave.  
Rochester, NY 14621 | (585) 922-2831  
https://www.elderone.org/services/home-health/ | Monroe, Wayne and Ontario |
| HCR Home Care  
85 Metro Park  
Rochester, NY 14623 | (585) 272-1930  
www.hcrhealth.com | Monroe, Livingston, Ontario, Orleans, Wayne |

Need more help? Call Lifespan (585) 244-8400 or go to the Lifespan website: [www.lifespan-roch.org](http://www.lifespan-roch.org)
# Home Health Care Agencies (Certified and Licensed)

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<tr>
<td>Hickok Home Health</td>
<td>(585) 270-4654 <a href="http://www.hickokcenter.org/services.html">http://www.hickokcenter.org/services.html</a></td>
<td>Monroe</td>
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<tr>
<td>Serenity Home Care, Inc.</td>
<td>(585) 624-4550 <a href="https://serenityhomecareinc.com">https://serenityhomecareinc.com</a></td>
<td>Monroe, Livingston, Ontario, Schuyler, Seneca, Steuben, Tompkins, Wayne, Yates, Chemung</td>
</tr>
<tr>
<td>Unlimited Care, Inc</td>
<td>(585) 272-8800 <a href="http://www.unlimitedcareinc.com/services/">http://www.unlimitedcareinc.com/services/</a></td>
<td>Monroe</td>
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<td>Utopia Home Care</td>
<td>(585) 433-0398 (585) 797-9477</td>
<td>Monroe, Ontario</td>
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<tr>
<td>Victor, NY 14564</td>
<td><a href="https://www.utopiahomecare.com/Home-Care/">https://www.utopiahomecare.com/Home-Care/</a></td>
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<tr>
<td>Venture Forthe</td>
<td>(585) 413-3752 <a href="http://ventureforthe.com">www.ventureforthe.com</a></td>
<td>Monroe, Cayuga, Chemung, Livingston, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates</td>
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<tr>
<td>687 Lee Road, Suite C 185</td>
<td>Rochester, NY 14606</td>
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The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Lifespan/Eldersource. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Lifespan/Eldersource. We reserve the right to exclude and/or remove any entity from the Lifespan/Eldersource I&A system. Eldersource is a service of Lifespan and Catholic Family Center.

Last Update: 02/26/2020