

Hearing Resources

Organization	Contact Information	Details
CaptionCall 4215 South Riverboat Road Salt Lake City, Utah 84123	(877) 557-2227 https://captioncall.com	The CaptionCall Phone is available at no cost with professional certification: -Must provide a professional certification form from a qualified professional certifying hearing loss and need for captioned telephone service. -Must self-certify a medically recognized hearing loss that necessitates use of captioned telephone service. -Require High-speed internet and a landline
ClearCaptions 595 Menlo Drive Rocklin, California 95765	(866) 868-8695 https://clearcaptions.com/faq/	ClearCaptions is a free captioning service for eligible users. For home, using the Clarity® Ensemble™ Phone; For mobile use, on web browsers, smartphones and tablets. Users must register prior to downloading ClearCaptions to iPad, iPod touch, iPhone or Android. For more information, go to https://www.clearcaptions.com/
Community Resources/ Churches for the Deaf (per/Verywell Health)	https://www.verywellhealth.com/deaf-community-rochester-ny-1046250	<ul style="list-style-type: none"> -Alpha Lutheran Church of the Deaf -Anchor Christian Church (deaf ministry) -Emmanuel Church of the Deaf -First Bible Baptist Church (deaf ministry) -Genesee Park SDA Church (deaf pastor) -Liberty Baptist Church of the Deaf -Victory Baptist Church (deaf ministry) -Louis S. and Molly B. Wolk Center for Jewish Cultural Enrichment for the Deaf at the Rochester Institute of Technology.
DeafLEAD 2505 West Ash Street Columbia, Missouri 65203	24 Hour Deaf Crisis Line: (321) 800-3323 Phone: (573) 445-5005 (V/TTY) Toll-free: (800) 380-DEAF (V/TTY) Videophone: (573) 303-5604 https://www.deafinc.org/deaflead/index.html	DeafLEAD is a non-profit agency providing 24-hour crisis intervention, advocacy, case management, interpreting and mental health services to Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families, as well as support to individuals, agencies, and organizations providing victim services to individuals with a hearing loss.
Deaf New American Advocacy Syracuse, NY	https://www.deafnewamerican.org/ (315) 715-7685	Mission to provide a safe space for Deaf New Americans to develop education, leadership and life skills without limitation that honors their culture and traditions. We work to accommodate the needs of this community in which they can create their own barrier free future.

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Deaf Refugee Advocacy Rochester, NY	https://deafrefugeeadvocacy.org 585-286-3440	We help both long-time and newly resettled Deaf people become independent and adjusted to life in USA through a variety of programs and classes. We also work as advocates for their needs, especially as liaisons with other agencies and service providers.
Deaf Women of Rochester P.O. Box 92455 Rochester, NY 14692	https://www.deafwomenrochester.org/contact-us	Deaf Women Rochester was organized to bring together Deaf Women for networking, professional development, and promoting personal growth.
Diglo <i>(Formerly Harris)</i> 15155 Technology Drive Eden Prairie, MN 55344	(800) 825-6758 (800) 825-9187 (TTY) https://www.diglo.com	Diglo is the largest national provider of hearing equipment. Designed to help all individuals live independently and help communicate at home, work and leisure.
Empire State Association of the Deaf 144 Sickletown Rd. West Nyack, NY 10994	https://esad.org/	The association serves as the focal point of cooperating agencies within NYS promoting the welfare of the deaf in educational measures, employment and any other field affecting the deaf in their pursuit of economic security, social equality and all their rights and privileges as citizens of NY.
Equipment Loan Fund for the Disabled NYS Office of Children and Family Services Bureau of Financial Operations Capital View Office Park, South Bldg., Rm. 201 52 Washington St Rensselaer, NY 12144	(518) 474-0197 http://www.ocfs.state.ny.us/programs/nyscb/programs/equipment-loan-fund.php	A NYS program that provides loans \$500 - \$4,000 for a variety of adaptive equipment for disabled NYS residents. Repayment within 2 to 8 yrs. Equipment includes communication devices for the deaf, hearing impaired, and visually impaired.
Hearing Aid Works Audiology 2479 Browncroft Blvd. Rochester, NY 14625	(585) 348-9886 https://hearingaidworks.com	Free estimate & hearing aid evaluations -Home visits available -Can restore older hearing aids -Accepts Medicaid and many insurances
Hearing Industries Association (HIA) 777 6 th Street, NW Washington DC 20001	(202) 975-0905 https://betterhearing.org/	Provides information on hearing health care for product innovation, patient safety and education, and public policy.
Hearing Loss Association of America (Rochester Chapter)	(585) 266-7890 https://www.hearinglossrochester.org/	Works at the local level to provide information, education, support and advocate for communication access to locations and events in the community; promotes the use of assistive listening systems, communicate with legislators.

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iCanConnect National Deaf-Blind Equipment Distribution Program	(800) 825-4595 (888) 320-2656 (TTY) http://www.icanconnect.org/	For Individuals with combined vision/hearing loss and meet federal income guidelines, iCanConnect can provide free communication technology and training to remain connected to your community. (A FCC program run by organizations in 50 states, Puerto Rico and U.S. Virgin Islands.)
Lions Clubs International https://www.lionsclubs.org/en	The Lions programs are funded and administrated locally. Contact your local Lions Club for specific information: https://www.lionsclubs.org/en/expl-ore-our-clubs/eyeglasses-and-hearing-aids-recycling	Local Lions club in or near your community may sponsor a program assists with purchase of eyeglasses, hearing aids, health-related services, scholarships and education Hearing Aid Assistance To be considered for the Lions Affordable Hearing Aid Project, send an e-mail to RochesterLions@gmail.com .
National Technical Institute for the Deaf at Rochester Institute of Technology 52 Lomb Memorial Drive Rochester, NY 14623	(585) 475-6400 (V/TTY) https://www.rit.edu/ntid/	College for deaf and hearing impaired located at RIT. Career-focused programs, work experience gained through the university's cooperative education program, faculty specialize in educating deaf and hard-of-hearing students, outstanding graduation and job placement rates.
Regional Center for Independent Living 497 State St Rochester, NY 14608	Damita Peace – Indept. Living Specialist for Deaf Services (585)286-3496 (585) 442-6470 for hearing calls www.RCIL.org	Educate, empower, advocate, and assist in learning independent living skills for members of the deaf and hard of hearing community.
Rochester Hearing and Speech Center Three locations	1000 Elmwood Ave, Rochester (585) 271-0680 (585) 442-2985 (TTY) 3199 Ridge Rd, W, Greece (585) 723-2140 (585) 723-3856 (TTY) 1170 Ridge Rd, Webster (585) 286-9373 (585) 442-2985 (TTY) www.rhsc.org	Rochester Hearing and Speech Center (RHSC), a non-profit, United Way agency, identifies, evaluates and provides treatment for children and adults with speech, language and hearing problems. Services and programs include a mobile unit, outreach programs at nursing homes, day care centers, local schools and industries.

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Rochester Recreation Club for the Deaf (RRCD) DEAR - Deaf Elders Around Rochester	(585) 286-2172 http://www.rochesterdeafclub.com/about-us/	DEAR, a program of RRCD, is a social group for deaf older adults, offers opportunities to socialize. Activities include cards, games, speaker programs, special events, day trips.
Sounds for Life 135 Sully's Trail, Suite 10 Pittsford, NY 14534	(585) 248-5212 www.SFLHearing.com	Holistic Hearing Healthcare Audiology Practice
Starkey Hearing Foundation Main Office: Washington Ave South Eden Prairie, MN 6700 55344	(866) 354-3254 http://www.starkeyhearingfoundation.org	The Hear Now Program (800-328-8602) assists U.S. residents with hearing loss, who have no resources to acquire hearing aids. Provides the hearing aids. Due to COVID-19, Hear Now Program temporarily suspended
TruHearing Hearing Aid Discounts (Excellus BlueCross BlueShield Medicare members)	(844) 277-2557 (800) 975-2674 (TTY/TDD) www.truhearing.com	TruHearing offers Excellus BlueCross BlueShield Medicare members a wide selection of the latest digital hearing aids at prices 30-60% below average.
Veterans Administration Veterans Benefits Office 465 Westfall Rd Rochester, NY 14618	(585) 463-2600 (585) 463-2616 https://www.va.gov/health-care/order-hearing-aid-batteries-and-accessories/	Help accessing audiology and eye care services, preventive healthcare and routine vision testing for enrolled veterans and veterans exempt from enrollment. Eyeglasses and hearing aids may be provided to veterans meeting eligibility requirement. Check with local VA Benefits Office.
WCI – Weitbrecht Communications, Inc 1500 Olympic Boulevard Santa Monica, CA 90404	(800) 233-9130 (Voice and TTY) (310) 656-4924 (Direct) www.weitbrecht.com/	Offers assistive products for the hard of hearing, deaf or speech impaired, including TTYs, CapTel phones, amplified phones and signaling devices.

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