




Amy Pombo

User Experience and Interaction Design

 amypombo.com
 amypombo@gmail.com
 (503) 208-4087

SKILLS

Interaction Design
Interface Design
Data Visualization
Usability Testing
Rapid Prototyping
Wireframing
User Research
Personas
Information Architecture
Scrum/Agile methodologies

TOOLS

Adobe Creative Suite
OmniGraffle
InVision
Axure
Atlassian JIRA + Confluence
Basecamp
Sketch
MS Office Suite

INTERESTS

Bookbinding
Board Games
Puzzles
Chemistry

EXPERIENCE

UX Designer

Apr. 2013 – Present | **Thetus Corporation** - Portland, OR

- Design elegant experiences for complex analysis software
- Clearly communicate user mental models and needs to product and development teams
- Work with product team to define requirements

UX Tester

Apr. 2012- Apr. 2013 | **Thetus Corporation** - Portland, OR

- Researched, wrote, and ran user workflow test plans
- Represented user interest in interactions with developers and product team
- Carried out verification and validation of overall software quality

Shift Supervisor

Feb. 2011- Apr. 2012 | **Starbucks Coffee Company**- Tigard, OR

- Supervised 1-5 baristas, managed daily register totals, maintained inventory, trained new hires

Customer Service Representative

Jul. 2009- Feb. 2011 | **Netflix**- Hillsboro, OR

- Helped customers with account management and website navigation

Printshop Coordinator

Sep. 2007- May 2009 | **Lewis & Clark College** - Portland, OR

- Taught screenprinting and letterpress workshops
- Managed club website, budget, and workspace

EDUCATION

B.A. in Studio Art with Honors, *summa cum laude*

2009 | **Lewis & Clark College**- Portland, OR