

## SSOCOF RMA Application

SSOCOF uses the Irth Host System for its ticket management. This is an online system, meaning that you can access your database, process location requests, view your ticket history and a variety of other functions all over the Internet. Please complete the contact information requested below for as many individuals within your company to which you would like to give this access. For your security, you may limit the permissions that an individual may have. Each permission is described below.

**Service Area**.....Allows users to add and delete grids on your Database and Import Service Area Maps (Service Area Management), view ticket history, view tickets in queue an request resends.

**Service Area (limited)** Allows users to view ticket history, view tickets in queue and request resends

**Member research** .....Allows users to view ticket history and view tickets in queue

**Internet Ticket Entry** .Allows users to create locate tickets over the Internet, view ticket history, view tickets in queue and request resends

Member Name:

Member Code(s):

Name

Title

Address

City

State

Zip

Telephone

Ext

Fax

Email address

Requested login ID

Permissions (Place an X in the box to the left of each permission that this contact will need.)

<input type="checkbox"/>	Service area
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<input type="checkbox"/>	Service area (limited)
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<input type="checkbox"/>	Member research
--------------------------	-----------------

<input type="checkbox"/>	Internet Ticket Entry
--------------------------	-----------------------

Name

Title

Address

City

State

Zip

Telephone

Ext

Fax

Email address

Requested login ID

Permissions (Place an X in the box to the left of each permission that this contact will need.)

<input type="checkbox"/>	Service area
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<input type="checkbox"/>	Service area (limited)
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<input type="checkbox"/>	Member research
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<input type="checkbox"/>	Internet Ticket Entry
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**SSOCOF RMA Application - continued**

Name \_\_\_\_\_

Title \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone \_\_\_\_\_ Ext \_\_\_\_\_ Fax \_\_\_\_\_

Email address \_\_\_\_\_ Requested login ID \_\_\_\_\_

Permissions (Place an X in the box to the left of each permission that this contact will need.)

<input type="checkbox"/>	Service area	<input type="checkbox"/>	Service area (limited)
<input type="checkbox"/>	Member research	<input type="checkbox"/>	Internet Ticket Entry

Name \_\_\_\_\_

Title \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone \_\_\_\_\_ Ext \_\_\_\_\_ Fax \_\_\_\_\_

Email address \_\_\_\_\_ Requested login ID \_\_\_\_\_

Permissions (Place an X in the box to the left of each permission that this contact will need.)

<input type="checkbox"/>	Service area	<input type="checkbox"/>	Service area (limited)
<input type="checkbox"/>	Member research	<input type="checkbox"/>	Internet Ticket Entry

Name \_\_\_\_\_

Title \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone \_\_\_\_\_ Ext \_\_\_\_\_ Fax \_\_\_\_\_

Email address \_\_\_\_\_ Requested login ID \_\_\_\_\_

Permissions (Place an X in the box to the left of each permission that this contact will need.)

<input type="checkbox"/>	Service area	<input type="checkbox"/>	Service area (limited)
<input type="checkbox"/>	Member research	<input type="checkbox"/>	Internet Ticket Entry