

# Detroit CoC MSHMIS

## CLIENT RELEASE OF INFORMATION & SHARING PLAN

Many Michigan shelters and helping programs use the Michigan Statewide Homeless Management Information System (MSHMIS) to keep information about the people that they help. We collect personal information from you that we need to help us, help you. We have strict rules about sharing your information.

### Why do we collect information about you?

- Work with other agencies to help you.
- Help case managers work together for you.
- Connect you with other helping agencies. You may be eligible for other benefits.
- Reduce the number of times you tell your story.
- Allow agencies to be paid for their work with you and to help them apply for additional dollars that can be used to help you.
- Help agencies meet their legal obligations.

We need additional identifying information so that you are not confused with someone else. We also need to learn more about your situation to make sure you are eligible for services.

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### SECTION 1 – Basic Identifying Information

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So that agencies that use our HMIS system can find your record, agencies can see the following basic identifying information about you:

- Your name
- Your gender
- The last four digits of your Social Security Number
- Your year of birth
- Your veteran status

**We use** this information to select the correct record and to better coordinate services for you. All persons using HMIS are trained and certified in privacy.

If you have a specific reason why other HMIS agencies shouldn't be able to find your record in HMIS you can ask to have this basic identifying information secured so that only our agency can see it.

PLEASE NOTE: If you have received services from other agencies who use HMIS we may not be able to secure this information. PLEASE TALK WITH YOUR CASE MANAGER for more information. (A separate document has been attached).

I have reviewed the attached document named **"Securing Basic Identifying Information."**

I understand the implications and I am asking that my client profile be secured.

***Do not initial here unless you have discussed this with your case manager***

Please initial here to secure this basic identifying information \_\_\_\_\_

## SECTION 2 – Acknowledgement of Rights

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Many agencies also use the system to improve services delivered to you. The following are your rights concerning your data. Please review and initial in the box next to **each right to show that you understand it. If you have questions, please discuss them with your case manager.**

_____	I have received a copy of the Agency’s Privacy Notice/script that explains MSHMIS and my rights and responsibilities. It explains how information is kept and shared through this system.
_____	<b>I understand that the confidentiality of my records is protected by law.</b> I understand that this agency will never give information about me to anyone outside the agency without my specific written consent through a Coordination of Care Sharing Plan or as required by law, including the Federal Law of Confidentiality for Alcohol and Drug Abuse Patients, (42 CFR, Part 2), the Health Insurance Portability and Accountability Act of 1996 (HIPAA, 45 CFR, Parts 160 & 164 as revised by the Health Information Technology for Economic and Clinical Health Act of 2009 aka the HITECH Act), and certain Michigan laws.
_____	I can withdraw my consent to share at any time, but any information already shared with another agency cannot be taken back. If sharing information on the system poses an imminent health or safety risk, I will talk with my case manager.
_____	I understand that I have the right to see my information, request changes, and to get a copy of my information by written request. An agency can refuse to change my record but must provide a written explanation of why they refuse the change within 60 days. Agencies may charge for reproducing a record.
_____	I understand that agencies included in my Sharing Plan must follow strict privacy guidelines.
_____	I understand that my written consent allows the information listed in Section 3 - Coordination of Care Sharing Plan to be shared among the agencies listed in the sharing plan. All sharing agencies where I am receiving services will update that information as I provide new or additional information. The purpose of sharing my information is to better coordinate care for me and my family.
_____	I understand that I will not be denied services (emergency assistance, outreach, shelter, housing assistance, etc.) if I refuse to share information in this system.
_____	I understand that my name and other identifying information may be used to match records through a trusted partner for academic research purposes or to determine eligibility for other resources. If I am eligible to receive additional resources, my case manager may contact me. None of my additional identifying information outside of my name will be shared with other organizations unless I sign an additional release of information.  Prior to academic research being done, my identifying information will be removed, before data analysis takes place.

### SECTION 3 – Coordination of Care Sharing Plan

**The information** (listed below) can be seen by the following agencies to help coordinate your care. These agencies can share your information with each other.

Advantage Health Centers	Alternatives for Girls (AFG)	Black Family Development
Bluewater Center for Independent Living (BWCIL)	Bridging Communities	Care First Community Health Services
Cass Community Social Services (CCSS)	Central City Integrated Health (CCIH)	Central United Methodist Church (Family Service Inc./ NOAH Project)
CHIP (WSU)	City of Detroit – Health Department - HAPI	City of Detroit – Housing and Revitalization Department – CDBG & ESG programs
Coalition on Temporary Shelter (COTS)	Community & Home Supports (CHS)	Community Social Services – Wayne
Covenant Community Care	Covenant House	CSH
Detroit East Health Services	Detroit Recovery Project	Detroit Rescue Mission Ministries (DRMM)
Detroit Wayne Mental Health Authority (DWMHA)	Development Centers Inc. (DCI)	EACH
Emmanuel House	Emmanuel House 1 & 2	Faith Love N Kindness
The Heat and Warmth Fund (THAW)	Henry Ford Health Systems	Homeless Action Network of Detroit (HAND)
John Evans Consulting	Legal Aid & Defender Association	Jewish Vocational Services (JVS)
Love Outreach	Mariners Inn	LIFT
Michigan Coalition Against Homelessness (MCAH)	Michigan Department of Health and Human Services (MDHHS)	Matrix Human Services
Michigan State Housing Department Authority (MSHDA)	Michigan Veterans Foundation	Michigan Legal Services
New Day Multipurpose Center	Operation Get Down (OGD)	Neighborhood Service Organization (NSO)
Pope Francis Center	Positive Images	Perfecting Community Development Corporation
The Salvation Army	Samaritas	The Ruth Ellis Center
Shelters of Love	Southwest Solutions	SHAR Inc.
St. John Community Center	St. Paul’s Cathedral	St. Frances Cabrini Clinic
The Salvation Army	United Community Housing Coalition (UCHC)	Traveler’s Aid Society of Metropolitan Detroit (TASMD)
Veterans Administration Medical Center	Volunteers of America	United Way for Southeastern Michigan – 2-1-1
Wayne Metro Community Action Agency	WSU Street Medicine	Wayne County Neighborhood Legal Services

In addition to the Basic Identifying Information listed in Section 1, additional shared information also includes:

Additional assessment responses	Eviction/loss of subsidy	Physical, developmental, and/or mental disability
Alcohol and/or drug abuse	Exit housing assessment	Pregnancy Status
Case plans, goals, and notes	General health status	Project exit and destination
Chronic health conditions	HCV and HUD-VASH Voucher tracking	Race and ethnicity
Contact information	HIV/AIDS	Referrals, needs, and services
Date of birth	Household income and benefits	Registered sex offender
Disabling Conditions	Household members and relationships	Services and financial assistance with dates
Domestic violence history	Housing status, homeless history and move-in date	T-cell and viral load counts
Education level	HUD-VASH exit reason	Type of health insurance and/or medical assistance
Eligibility documentation	Location (city, county) and last permanent address	VI SPDAT and Full SPDAT Housing Screening Tools
Employment	Military service information	

**Instructions:** Check the box next to the statement that you understand and agree to:

I agree to have my information visible to all the helping agencies listed above.

- a.  Yes, I agree to share according to the Coordination of Care Sharing Plan.
- b.  No, I do not agree to the Coordination of Care Sharing Plan (only our agency will be able to see all your detailed information).

#### SECTION 4 – Outreach Sharing Plan

We partner with Michigan community programs to see if you might qualify for housing or income supports. **Please read each statement below and circle your response.**

1. **Secretary of State ID Project:** If you don't have a State ID, the Secretary of State is accepting the HMIS ServicePoint ID card with an agency referral as initial proof of your identity. To do that, the Secretary of State will need to ensure that your card is genuine by verifying your information with the HMIS agency serving you.

*Information that will be shared includes: Name, date of birth and Social Security Number*

**Yes - I agree to share my HMIS data for the Secretary of State Project: (circle response): Yes/No/NA**

2. **Veteran Affairs:** If you have served in the military, the VA Medical Center may contact you about potential housing. With your permission, they may use the information you give this agency to contact you.

*Information that will be shared includes: Name, date of birth, homeless status, veteran status, military service information, housing history, contact information, chronically homeless status*

**Yes - I agree to share my HMIS data for the Veteran's Project: (circle response): Yes/No/NA**

3. **MDHHS Income and Benefits:** Income and benefits are important to staying housed. The Michigan Department of Health and Human Services (MDHHS) may assist with obtaining Social Security Income and/or other state benefits, if you qualify. With your permission, they may use the information you give this agency to contact you, if you are eligible for benefits.

*Information that will be shared includes: Name, date of birth, coordinated assessment information, homeless status, housing history, contact information, chronically homeless status*

**Yes - I agree to share my HMIS data for the Social Security or other state benefits: (circle response): Yes/No/NA**

4. **Housing Review Committee/Housing Prioritization:** If you are homeless, you may be eligible for housing in our community. We have a housing review committee made up of representatives from our service providers. To participate in this process, these providers may need to see your information. With your permission, an agency may contact you if your information shows that you may be eligible for local housing services.

A list of service providers involved in this process is available on request.

*Information that may be shared includes: Name, coordinated assessment information, homeless status, chronically homeless status, veteran status, disability and any additional information that may be used to connect you with appropriate housing options.*

**Yes - I agree to share my information with the housing review committee: (circle response): Yes/No/NA**

**Sharing Plan to improve outreach to individuals who may qualify for benefits**

5. **Homeless history:** We may need to document your homeless history throughout the state of Michigan and or within the Detroit CoC to see if you are eligible for specific community programs. Your case manager may contact the Homeless Action Network of Detroit (HAND) or the Michigan Coalition Against Homelessness (MCAH, the MSHMIS lead agency) to view data recorded in HMIS to complete a housing history document. With your permission, HAND or MCAH will complete the document and give it to your case manager. This document may be uploaded to your client record and shared according to the coordination of care sharing plan.

*Information that will be shared includes: HMIS number, name, and a 3-year statewide homeless history that includes service provider names and dates of service*

**Yes - I agree that HAND and MCAH may share data with my Case Manager: (circle response): Yes/No/NA**

**This Release is active for two years effective the date of Signature.**

Client signature (head of household): \_\_\_\_\_, Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Adult Household Member signature: \_\_\_\_\_, Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Adult Household Member signature: \_\_\_\_\_, Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Adult Household Member signature: \_\_\_\_\_, Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Signature of guardian or authorized-representative (when required): \_\_\_\_\_

Relationship to client: \_\_\_\_\_ Date signed by guardian/authorized representative: \_\_\_\_\_

**Securing Basic Identifying Information  
(Supplemental Document for Section 1 of the MSHMIS ROI)**

*So that agencies that use our HMIS system can find your record, agencies can see the following basic identifying information about you:*

- *Your name*
- *Your gender*
- *The last four digits of your Social Security Number*
- *Your year of birth*
- *Your veteran status*

*If you have a specific reason why other HMIS agencies shouldn't be able to find your record in HMIS you can ask to have this basic identifying information secured so that only our agency can see it.*

**Reasons TO secure basic identifying information:**

Severe and imminent risk to client(s) and/or their dependent(s) well-being

- Threats of violence or abuse involving staff/admin/volunteer at other HMIS agency
- Acts of violence or abuse involving staff/admin/volunteer at other HMIS agency
- Sexual Assault involving staff/admin/volunteer at other HMIS agency
- Domestic Violence involving staff/admin/volunteer at other HMIS agency
- Child custody dispute involving staff/admin/volunteer at other HMIS agency
- Negative socio-economic impact (Ex: Client works at other HMIS agency and would affect employment)

**Client misunderstandings about why basic identifying information should be secured:**

- Client thinks ALL intake information is shared (Only the 5 elements above are shared)
- Client doesn't think sharing information is necessary (Sharing can assist coordination of care on the same record)
- Client or dependents know someone who works at another agency (Limited information is visible)
- Client or dependents are embarrassed about seeking services (Limited information is visible)
- Client or dependents previously worked at another agency (Limited information is visible)

**Implications of securing basic identifying information:**

- If client is participating in a coordinated entry system, other agencies will not be able to access necessary client information to assist clients with their project.
- Other HMIS agencies' access to historical data pertaining to their agency will be limited/eliminated and may impact reporting.
- Future HMIS agencies will duplicate client records and not have access to any shared data. This has the potential to make client intake more of a burden on the client due to having to complete multiple sets of intake data.
- Future coordination of services through HMIS will be prohibited.

After reviewing the above information is the client requesting to secure their basic identifying information as identified in the MSHMIS ROI? **Y N**

If yes, reason of request: \_\_\_\_\_

**Case Manager Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Client Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_