

PRIVACY NOTICE Your Personal Data



What we need

We collect personal data about you including contact details, medical information and social history.

Why we need it

We need to know personal data in order to provide you with physiotherapy and supporting therapies safely at the Derbyshire Sporting Joint. We will not collect any personal data we do not need to oversee and provide these services.

What we do with it

Your contact details and dates of appointments with us are stored in both paper and electronic format. Details of your treatment at the clinic are kept in paper format and may be shared with your doctor, other health practitioners or insurance company where appropriate and with your consent.

Personal data is processed by our staff in the clinic, and electronic data is also held on web-based services which comply with the current data protection regulation; no third parties have access to your personal data unless the law allows them to do so. We have a Data Protection regime in place to make sure your personal data is protected from unauthorised access, accidental loss, damage or destruction.

How long we keep it

We are required under UK law to keep your treatment records for at least seven years from the date of discharge or the date you were last seen, after which time they are reviewed and destroyed.

What are your rights?

If at any point you believe the information about you we hold is incorrect you may request to see it and even have it corrected or deleted. You may request the deletion or removal of personal data where there is no compelling reason for us to continue to hold it. If you wish to complain about how we have handled your personal data, you can contact our Clinic Director, Miss K Stalker (contact details below) who will investigate the matter. If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office (ICO).

Further Information

Our data protection policy and this privacy notice are available on our website www.thesportingjoint.com. Or contact the clinic director, Miss K Stalker, The Derbyshire Sporting Joint, David Lloyd Derby, Pride Park, Derby DE24 8HY; 01332 369713; info@thesportingjoint.com