EMERGENCY RESPONSE INSTRUCTIONS

If you are notified by the central monitoring station that an emergency has occurred, follow these Emergency Response Instructions.

1. Verify the name of the alarm company/central monitoring station
2. Verify that the call is in reference to the property that you are authorized to respond to
3. Ask what type of alarm/event has taken place
4. Call the property owner's home phone number or cell number to see if anyone answers
   – If someone answers the phone, verify that it is the property owner
   – If someone does not answer the phone, plan to meet with the authorities at the location

Security Solutions & Communications 662-323-0102 (OVER)

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EMERGENCY RESPONSE INSTRUCTIONS

What do you do when you respond to the call?

1. Do NOT go to the location by yourself; take another adult with you
2. Be sure to have your driver's license or other personal identification with you
3. Upon arrival at the residence, meet with the authorities. Be prepared to present your driver's license
4. Do NOT enter the premises
5. Follow instructions from the authorities
6. Contact, or leave a message for, the property owner to inform them the event took place

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