



THE INN AT GRIST IRON

Policies, Procedures, & Property Information

Rates:

- ◆ All rates based on double occupancy; additional guests (for rooms able to accommodate 3-4) will be billed at \$50 per night
- ◆ Peak Season rates run from May through October; two-night minimum stay required for weekends (Fri/Sat/Sun)
- ◆ Off-Season rates run from November through April; no minimum stay required
- ◆ Holiday rates for certain holidays and special events require up to a three-night minimum stay - please inquire for dates
- ◆ Breakfast is included in rate for weekend reservations only (Fri/Sat/Sun) - certain promotions/holidays and weekday rates do not include breakfast - please inquire if you are unsure
- ◆ All room rates are subject to 8% NYS sales tax and 4% local county lodging tax
- ◆ All room rates subject to change; for the most up-to-date rate information, please visit our website or call (607) 546-4066

Reservations:

- ◆ A 50% deposit is required to confirm all reservations; if reservation is made within one (1) day to three (3) weeks of arrival date, the reservation must be paid in full at time of booking
- ◆ Balance is due upon check-in; guests requesting a self check-in will be automatically billed the remaining balance to the credit card on file on the day of scheduled arrival unless prior arrangements have been made for alternate payment options
- ◆ Accepted Payment Options: Visa, MasterCard, Discover, Cash, & Gift Certificates
- ◆ We are unable to hold or block any rooms
- ◆ We have certain “family-friendly” rooms available on property for guests traveling with children - please inquire for more information
- ◆ Property and all lodging areas are reserved for lodging guests only - we do not allow pets to stay on property

Cancellations:

- ◆ Individual Reservations:
 - Three-week cancellation policy for individual reservations
 - Full or partial cancellations made prior to three weeks of arrival date will receive a refund less a \$75.00 cancellation processing fee
 - Cancellations made within three weeks of arrival date will be charged the full balance of the stay with no refund
- ◆ Gift Certificates/Group Bookings/Holidays/Weekly Stays:
 - One-month cancellation policy for all gift certificate, group booking, holiday/special event, and weekly stay reservations
 - Full or partial cancellations made prior to one month of arrival date will receive a refund less a \$75.00 cancellation processing fee
 - Cancellations made within one month of arrival date will be charged the full balance of the stay with no refund
 - Gift certificates are automatically forfeited when cancellation is made within one month of arrival date

Please contact us at 607.546.4066 if you have any questions regarding our cancellation policies.

Smoke-Free Environment:

- ◆ All rooms and lodging areas are smoke-free
- ◆ Smoking is permitted only at the fire pit, which is located next to the pavilion at the center of our grounds
- ◆ Any smoking outside of the designated area that causes odor and/or damage will result in a minimum \$250.00 cleaning fee

Housekeeping:

- ◆ Daily room freshens are provided in rooms with reservations more than one night in length; bed will be made (provided that all personal belongings/electronics are removed), bath towels will be replaced, and garbage/recyclables will be emptied

The Inn at Grist Iron is privately owned and management reserves the right to refuse service at our sole discretion. Rates, descriptions, bed sizes, furnishings, etc., may change without warning. We strive to maintain everything in good working order, but we are under no obligation to provide refunds for the failure or absence of any item or utility. Please inspect your unit immediately upon arrival for your satisfaction and proper function of furnishings. Notify Innkeeper of any issue(s) so that we may address it promptly. Discovery of a problem in the evening/night hours may result in delayed repair. Guests are responsible for any damages to the units and/or contents, including any items removed from the units. Damaged or lost items will be charged to the credit card on file for cost of repair or replacement. Guests are responsible for their own safety on premise. The Inn at Grist Iron assumes no responsibility and will be held harmless for loss of or damage to personal property, such as auto vehicles, loss of money, jewelry, or valuables of any kind belonging to our guests. We will not be held responsible for accidents or injury to guests.