

FULL TIME SUPERVISOR JOB DESCRIPTION

We are recruiting for a full time Supervisor to join our team at the Schooner. The successful candidate will be responsible for supporting the manager with re-launching the business after a refurbishment and with on going daily front of house operations, team management, business development and admin.

We are an independent gastro pub with lovely locals so are looking for a superstar with excellent customer service, who can demonstrate good initiative, strong work ethic & most importantly dedication.

Previous supervisory or managerial experience & cellar management is essential. Approximately 45 – 50 hours per week such as 3 splits, 1 open and 1 close. Applicants must be able to work Christmas & NYE, weekends & bank holidays.

In return we are offering:

- 28 days of holiday (including statutory)
- Pension
- Staff meals when working shifts of 8 hours or more.
- 40% discount on food and drink
- Support towards formal training qualifications.
- A great opportunity for career progression at a freehouse.

PERSON SPECIFICATION:

Skills/knowledge (ESSENTIAL)

- Previous supervisory or managerial experience of working in a pub with cellar management responsibilities.
- Knowledgeable in ales – types, how to store & tap, line cleaning
- Experienced in using Microsoft Excel & Word
- Experienced in training new staff
- Experienced in resolving customer complaints
- Ability to update & programme EPOS Tills

Skills/knowledge (ADVANTAGEOUS)

- Experience of using online reservation systems such as ResDiary
- Experience of using social media to promote businesses – twitter, Facebook & instagram
- Experienced in co-ordinating regular events at venues – DJs, open mic, gigs, quizzes etc.
- Experienced in arranging private functions/events
- Knowledgeable/passionate about craft beer
- Experience in introducing & implementing customer loyalty schemes

To apply:

If you believe that you meet the above description, please email your CV to theschooner@outlook.com outlining your availability and your expected salary.

Applicants must have the right to work in the United Kingdom