

Returns

CSI wants you to be completely satisfied with your shopping experience. If, for any reason, you aren't completely satisfied with an item you purchased from us, you may return New and Unused merchandise (with original contents and packaging) within 30 days of the original purchase for store credit or a refund to the original payment method; refunds will not include original shipping costs unless the product was found to be damaged, defective, or incorrect.

NOTE: CSI is not responsible for return shipping, nor any fees associated with return shipping, unless the product is found to be damaged, defective, or incorrect.

How To Submit A Return:

To return an order, please take the following steps.

1. Contact CSI to setup an RMA number. You can reach us by phone or e-mail to do this.
2. Once the RMA number has been issued, please return the merchandise within 5 business days.
3. Clearly mark on the outside of the box the RMA # you were issued.
4. Return to: Competition Suspension Inc. Attn: Returns Department 3800 N IN-267
Unit C Brownsburg, IN 46112

Please allow two business days for inspection and testing of your returned product. After inspection and testing have been completed, we will verify return eligibility. You will then be contacted by our Return's Associate to determine the type of credit you wish to receive.