

CAPE Federal Credit Union Online Privacy Policy

Updated: 10/15/14

In addition to CAPE's standard privacy policy, we provide this policy in order to inform you of any data taken from your web experience and awareness of your privacy on our website.

Information Collected Throughout CAPE's Website

On CAPE's website, we will collect and store information related to your website visit that will be used in research to provide you with more sufficient services and a better web-based experience. This information could include, but not limited to, your Internet domain or IP address, the type of browser, and operating system you use, the date and time of your visit, and the pages you visited.

Information Collected Through Web Forms and Emails

If you enter information into a form on our website, we will collect personally identifiable information for security purposes to authenticate your identification in order to authorize your transactions, but only if specifically and knowingly provided by you. For example, on the CAPE Online (online banking) portion of the site you will enter a password and security questions set by you, or information given by you through "Contact us" forms throughout the site.

We recommend that you do not include sensitive information in emails or on the "Contact us" forms on CAPE's website, such as account or social security numbers. If you are not comfortable providing information requested via email or web forms, then please contact us directly at 304.623.4794, or by writing to us at 200 Cava Drive Rm 126 Clarksburg, WV 26301.

We do not give, sell, or transfer any personal information to third parties, unless required by law, under some other permissible purpose set forth by regulation, or specifically authorized by you.

Third Party Vendors

CAPE uses third party suppliers or service providers in able to provide you with many services you use through CAPE, such as the debit cards, credit cards, and even CAPE Online (Online banking). When we do outsource these services, we will require them to perform to our service and privacy standards and will restrict how they may access, use, or disclose your information. We will take every precaution to insure these suppliers do not retain, disclose, or sell your information to third parties.

Links to Site Outside of CAPE

CAPE is not responsible for material presented on websites outside of CAPE's website. These sites are solely for your educational and informational purposes only.