

Welcome

Welcome to Black Rabbit Studio!

I am very proud of my work, and I hope you will find what you are looking for in this shop. I hope you find something that you truly love.

I make all of my jewelry by hand, in a small home metalsmithing studio, using high quality materials. Please contact me with any question you might have, or to request more information before purchasing.

Thank you and please enjoy the shop!

Payment

I accept credit card payments as well as Black Rabbit Studio gift certificates. Sorry, we do not accept personal checks or cash sent in the mail.

Shipping

Please allow 3 to 5 business days prior to shipping, for already finished work.

I use USPS First Class Shipping for all orders within the U.S.. Each order is shipped with insurance and tracking, so that you will have security against packages lost or damaged during shipping. This way you can also spy on your packages trip, all the way to your door :) For items over \$500.00 we will ship Certified Mail with Restricted Delivery. This means that the package will only be delivered to the person that it is addressed

to. The postal carrier may require to see your id to confirm. Unfortunately, this is not available for international shipments.

Orders that are shipped to countries outside of the US may be subject to import taxes, customs duties and fees levied by the destination country. The recipient of an international shipment may be subject to such import taxes, customs duties and fees, which are levied once a shipment reaches your country.

*****Additional charges for customs clearance must be borne by the recipient***. I have no control over these charges and cannot predict what they may be. Customs policies vary widely from country to country; you should contact your local customs office for further information. When customs clearance procedures are required, it can cause delays beyond the original delivery estimates.**

After the items are shipped they are out of our hands. We are not responsible for packages that are lost or damaged due to post office error. If you would like to upgrade your shipping please contact me PRIOR to purchasing and I will adjust the shipping fees.

Shipping charges are not only postage. They include all packaging materials, and a percentage for the transaction fee plus insurance if applicable.

Additional Policies and FAQs

PHOTOS:

I take great care in the creation of each piece, and try my best to capture the closest detail in my photographs. Please understand that depending on your computer screen, and with some stones,

pearls, patinas, or even just the light, that colors may vary in small amounts.

CUSTOM AND WHOLESALE ORDERS:

Please contact me regarding custom orders, and items you wish to order in bulk for wholesale prices. I will consider any reasonable requests.

Refunds and Exchanges

***** If you are unhappy for any reason, please contact me, so that we can negotiate a positive resolution. :) *****

Returns and Exchanges on non custom orders will be accepted within 7 days of receipt minus shipping costs. Items must not have been worn for health reasons, especially earrings.

CUSTOM ORDERS: If your item is custom made and created to your specifications, your payment is non-refundable. Payment is required before I start, in order to purchase the necessary materials.