Public Safety Report
SGA Student Life Survey 2017

Q55 - How satisfied are you with Public Safety’s job performance in:

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<th>Question</th>
<th>Extremely satisfied</th>
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<td>Providing general assistance (replacing IDs, unlocking rooms, mobility/safety transports, etc.)</td>
<td>Overall</td>
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Q56 - In general, how would you characterize your relationship with Public Safety?

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I find they do just enough to suck the life out of the social scene but enough enough to actually prevent any underage drinking.

I think that Public Safety issues an inordinate number of parking tickets for seemingly extremely minor parking violations (i.e. parking in a faculty/staff spot at the athletics center when all student spots are taken even though there are more than enough spots for faculty members left). I would like to see Public Safety take meaningful steps to make the campus safer, such as by installing better nighttime campus lighting systems, and issue fewer trivial parking tickets. The excessive parking ticket issuances seem like a ploy to make money, and I do not think these tickets actually keep the campus safe or well-functioning. I also think that Public Safety keeps too watchful of an eye on the Ridgeline townhouses on weekend nights.

I have gotten a citation for holding a beer, and it was the first drink of my night. Meanwhile, two students next to me were falling over because they were so intoxicated. Pub Safe simply asked them if they were okay and did not discourage their behavior but discouraged mine instead (by giving me a citation).

Less aggressive policing of casual drinking- it is very hard to casually and responsibly drink with friends as not being a senior in Atwater

Haven't really had much of a relationship with them except for in relation to being at parties when they come around, but never a direct relationship

They exercise their implicit racism/supremacy as white males on students of color who are integrated within the "popular" culture of parties.

I wish that they still assisted students with physical disabilities (permanent or temporary injuries) getting place to place, or at least that there was some way for students without cars to access help. This campus is extremely difficult to get around when you are injured.

People can be incredibly rude to Public Safety, especially when they are drunk, and this is disrespectful, entitled, and overall unacceptable. I don't think Public Safety needs to change - some students do.

I've seen public safety officers act unreasonably hostile with students of color. This is unacceptable.

Loosen up on alcohol enforcement -- if students are moderately consuming alcohol in a safe environment, leave them alone.

excessive parking tickets

They need to chill out, this is college.

Parking. When school is not in session and there are athletes here over break, tickets should not be given out for parking in places without the appropriate permit. No one is here. It shouldn't matter where you park as long as it does not interfere with the town's winter parking ban.

None

I love Public Safety (not being sarcastic here)

Trusting the students more

Parking! It astounds me that they seem to have no desire to control Atwater/other parts of campus, but they have an obsession with ticketing you if you're in the wrong spot for ten minutes.

I wish public safety genuinely cared more about student safety than shutting down harmless social gatherings. Why do parties at Ridgeline get shut down, while Atwater suites receive a blind eye (I believe neither should be shut down unless students are in danger). I also believe that students should always be treated fairly unless they are rude
I have heard disappointing stories.

Give out less parking tickets.

They don't provide assistance to students who are on crutches and won't jump cars

I think they need to be more forthcoming with information. I've learned stuff from the Campus that we should have had a public safety email about (i.e. the body found on the TAM where a lot of students run)

Public safety should be nicer and more flexible!

More storage accessibility and lower storage costs

I feel so uncomfortable when pub safe enters my home (the mill) during informal gatherings

Make them more accessible to students of color who do not trust police

I think the parking issue is just handled poorly. It's not clear where we can park or how ticketing works. I just think a lot of it is arbitrary and frustrating.

Not a suggestion, but I wanted to comment that public safety has been extremely professional and patient with students. Any time I interact w a public safety officer I feel there's mutual respect that even might be unmerited (they have a lot of patience dealing with drunk college kids) and I have only ever had positive experiences even when I was in the wrong--public safety is awesome

People tend to find Pub Safe very daunting and hard to approach and often antagonize, when people should know that they are there to keep people safe. Maybe pub safe should do more to seem approachable and less scary that could help students view them as kind people who are there to keep everyone safe. There could be a meet and greet or more events with pub safe to get to know the officers maybe.

Too strict on drinking. Creates binge drinking environment

Public Safety gets blamed for a lot, which is unfair. They do not make the rules; they just enforce them. Students should know to whom they should voice complaints about the rules that Public Safety enforces.

They need to stop shutting down small parties in dorms! It is ridiculous. When there is nothing going wrong then there is no need to shut down a small party on a weekend night with friends. Absolutely ridiculous.

I wish that they were more consistent in their enforcement for citations. For example, during room checks, illegal string lights are simply taken away. But I had a friend who had hers taken away, was given a citation and a $50 fine for having the same string lights a month earlier. That doesn't seem fair to me.

Individually the officers are very nice. However, the leadership / organization seems contrary to providing a happy campus. In other words, please bring back driving disabled (wheelchair, crutches) students to buildings and stop confiscating bongs.

I wish they'd help injured students get from class to class. I also wish they were a little more positive with gathering occurring inside of rooms( as long as everyone is safe and having a good time things shouldn't be stopped)

1. There needs to be more spaces where people (like me) who are legal can party. The college contains us all on campus but then blocks any parties that we might have. We're at college and partying is a huge part of that. People are hugely disappointed in how strict it has become, especially alumni that come back and can't even party with their teams and friends. 2. They don't need to drive around in SUVs giving out parking tickets. That's all I see them do during the day ...they could be biking/ walking/ in a Prius and they don't have to be so anal about parking. It's turned into a money grab...we already pay enough to go here and we should be able to have access to parking. 3. There should be more female officers.

They get the job done, sure, but day Pub Safe are kinda dicks. If we're just talking night Pub Safe, 10/10 they're amazing people.

Public Safety needs to address some of their discriminatory practices. Also, ID card replacement is too expensive, and public safety should give rides to students when they really need them. I would like for public safety to be a resource I can go to whenever I feel unsafe or need help, and I don't feel that way at all.
None so far.

They need to stop giving out so many tickets randomly just to make more money. The tickets they give out for parking and speeding are absurdly expensive.

Parking is far to confusing, ticket appeals process is not transparent

LESS CAR TICKETS AT ATHLETIC CENTER

Stop worrying about ticketing people and actually make the campus safer. A parked car isn't going to assault me.

I have had friends have really bad experiences with Public Safety due to their race. I would advice Public Safety do a lot of training re: implicit bias, as well on other topics of interest like how to support trans students, how to talk about consent with athletes at parties, etc.

Not have them be in social house parties. Sometimes they are ridiculous with parking tickets and citations

I think that at times Pubsafe is unnecessarily strict. I often find that they interrupt small parties when larger, more harmful parties are ignored.

Pub safe should give less parking tickets. They should also allow parties in houses like Palmer. There are never social gatherings there because people are always afraid of them being shut down.

Currently, pub safe officers seem to go out of their way to interrupt student social events without cause. If there are any safety concerns, students will call public safety. In terms of alcohol, I think Middlebury would greatly benefit from transitioning to a Stanford style open door policy. This system promotes true safety and trust between students and public safety officers. I see public safety officers more as a nuisance than beneficial from my personal experiences.

increased mobility for students with disabilities/injuries

Underclassmen are cited and penalized for hosting small parties and gatherings that are infinitely healthier than alternatives like Atwater. Because we cannot have gatherings in our rooms on saturday nights, we are left with few alternatives and ultimately left with shielded upperclassmen parties like Atwater which are far less healthy, more predatory social spaces. I think we should reconsider our safety policies to give underclassmen agency in their social lives.

I think it is stupid that they will come to a party where 100 people are drinking and give one citation to a random person

They need to assist injured or handicapped students with transportation. It is ridiculous for them not to.

They shut down everything even when it is totally unnecessary. They do not realize that by doing this they actually encourage students to binge in small rooms quickly which ends up getting people way more drunk than they would get at a party.

They need to drive students around who are injured

I feel that they do not do enough to help get students who are injured and on crutches adequate transportation. This campus is very hard to navigate while injured and public safety's help is vital for injured students.

One officer was extremely rude and aggressive towards me when issuing an alcohol-related citation. Aggressive patrolling of beer on the behalf of PubSafe, in my experience, is bad because it leads a lot of underage students to binge-drink hard alcohol in private spaces (dangerous)

Underage drinking is inevitable on a college campus, and public safety's number one priority should be keeping everyone safe. I think by shutting down small, respectful gatherings in places like Gifford, Public Safety pushes a large majority of the student body to go to Atwater for the only real available social scene. Having that many students in one building is so unnecessary.

I think they shut down parties too quickly and without much reason. This policy has altered since my freshmen year and has gotten much stricter.

More leniency on temporary parking--I've received two tickets now because I was parked temporarily next to my dorm in order to move luggage to my car. The car was there for no more than 20 min unattended, clearly there for
the purpose of loading the car, etc. **Public safety should also ride horses, like the Department of Campus Safety Skidmore College**

I heard that public safety is no longer giving rides to students on crutches. That's not cool.

Parking is way too expensive. I submitted two appeals and got zero leniency or flexibility.

Parking ticket prices are outrageous. I parked over night on college street during the winter parking ban period, and I received a $5 ticket from the town of Middlebury which seemed fair. On the other hand, PubSafe gave me a $50 ticket!!!!!

Less aggressive about parking

MiddRides must be improved. Public Safety should spend less time writing the many petty parking tickets and citations they often seem to do

There is too much strictness about underclassmen parties, while Atwater is not policed at all... this forces students into spaces like Atwater and the social houses, which can feel stifling and takes away agency from individual students to have their own social gatherings. Atwater doesn't always feel like the safest/best option.

Give Officer Paul a raise!

Sometimes it seems like they're out to make money. $10 for forgetting your key in your room is kind of a big deal for students who support themselves on campus (equal to about an hour of work at the standard wage rate, when classes, homework, and activities limit how many hours students can work per week).

I don't have a car on campus but I do believe their ticketing policy is ridiculous. They (or the school) take advantage of the lack of parking spaces or efficient parking and make students pay unfair amounts. Tickets should NOT be that expensive at Middlebury!!!

The school extorts students via public safety through arbitrary parking violations and confiscation of student property. This is fucked up.

They need to help people with crutches or other physical disability. Middlebury is not an accessible campus and students in wheelchairs are inherently disincentivized from going here. We need to help the students who are actually here, or get the correct equipment to accommodate students with disabilities. It should not be all or nothing. The policy should help the people who need it.

I think it is IMPERATIVE that Public Safety give rides to students with impaired mobility. This campus is extremely inaccessible. Now that Public Safety no longer gives rides to students on crutches, students are forced to ask friends with cars to drive them—which then becomes a socioeconomic issue when certain students have many friends with cars who can drive them, and some students do not have friends with cars.

When people were organizing the Sanctuary Campus walkout, as per college rules they called pubsafe to notify them of the protest. They replied with scorn, saying that Trump won anyways so protesting wasn't going to do anything. I feel uncomfortable being at a school where the people supposed to keep us safe obviously hold disdain for some if not all the student body, and I think as representative of the school public safety should not let their prejudices out in their job. If anything, a JusTalks would help public safety and other middlebury staff, so that maybe the staff, faculty, and students could have more common ground.

It saddened me to hear that Public Safety will no longer help injured or disabled students get from place to place on campus. As someone who has used crutches on this campus before, the college didn’t offer nearly enough support even before Public Safety stopped being available for lifts. I don't think that that should be their job, but the college needs something. Even one person in a golf cart dedicated to transporting students who have difficulty getting from place to place would be better than the current situation.

A public safety officer once publicly humiliated me over a parking tag that I had gone to the office twice to address previously. He was extremely domineering and ignorant. When I went to the office that day, I found that there is no way to report public safety officers for their actions and the office workers were all dismissive.

Chill with the parking tickets. Make more student parking options.

chill with being such hardos. the parking tickets, the noise complaints, snooping around. Middlebury has very little to no problems with partying and safety and inclusiveness. Public safety disrupts the social setting for the sake of
entertaining themselves rather than letting them go on in the universal interest of the student body. Public safety needs to treat us like adults, not like we are in boarding school.

Their parking policies should be revised. Currently lots of parking spots are not being used sufficiently.

They shouldn't act like police and ticket students for parking that accumulates 90,000 a year.

The new setup of public safety's offices feels like a business and interactions feel transactional and like we're bothering the workers who have to get up and serve us at the window-- also it feels like half the time I go there I get directed somewhere else. Overall: the people are great, but the space and the methods for addressing non-emergency student concerns could be improved

Public safety shouldn't act as investigative officers who stalk dry dorms looking for someone to bust on weekends. Their role should be more oriented toward the safety of the student body, and less toward useless punitive measures. Also, it's sort of annoying that they get cars towed from dorm parking lots at 2 or 3:00 in the morning when people are trying to sleep.

They are not very helpful with things that seriously affect people's safety. For example, this j-term they would not help me jump my car when it died and I was stuck outside in the freezing cold until my friend was able to come help me. They need to be more lax about student parking.

END RACIAL PROFILING

I have found officers to address me/other students in a condescending manner in the past

I don't know if this has changed, but their office is closed for two hours in the middle of the day and that's really annoying when lunch is the only time I have to get things resolved and I end up missing part of class/running really close to class time. Yeah. I'm not sure why there's a two hour lunch break. Though honestly I kind of support that too, because its Italian style and I don't want them to be so stressed out.

I think the relationship with public safety would be much more positive if there was a campus-wide discussion about policing social life. There is not a lot to do on Midd's campus and everything gets broken up. When students are afraid of getting citations, they just do the same dangerous behavior behind closed doors. We need to figure out a way for pub safe to keep us safe without wiping out all of the parties that students throw.

Better relationship with students with disabilities

red cup policy. dont force underage drinking deeper underground. it just becomes more dangerous.

Public Safety should be more vigilant about preventing the use of marijuana on campus. I believe that this would help to make students feel more comfortable. Additionally, it would create a more pleasant living environment.

admitting students a day early from breaks for special circumstances, such as international students arriving a day or two early. That currently falls in the hands of the commons deans, it's very inconvenient if the dean is not responsive to emails during non-official work hours

I would change some of their strictness with parking, especially during the winter. I find it frustrating to get a ticket when you are parked one spot away from the student section over the weekend. I also find some of the rules, such as upperclassman can only park in S sections and can't park in P sections to be somewhat annoying. I think that upperclassman should be able to park in other sections. I've had instances where I would park in the "wrong" section because there were no open spots in my designated section. I took the ticket because I didn't want to have to walk all the way across campus at 1:30am, as a female late at night having to trek all the way across campus can be a bit scary. Likewise I think pubsafe needs to be more lenient towards students parking at the gym. There are only 15 or 20 student parking spaces which fill up fast when there are multiple varsity teams practicing.

They're out to get students as opposed to letting us have fun in a safe manner. They create the problem, not help it.

I feel like Public Safety is there to get people in trouble rather than to keep us safe. For every year I have been here the college has chipped away at social spaces and I have seen my friends and classmates start drinking more heavily to try to have fun and/or do drugs to cope with a lot of the stress at midd. If we could have parties that didn't always get us in trouble that would be much healthier for student body because people would be able to hang out with friends to blow off steam instead of turning to substances.
I think Public Safety needs to be less concerned with a student with a beer in their hand and more concerned with the student that has alcohol poisoning standing next to them. Underage drinking is inevitable on any college campus and we need to accept this and just be sure students are safe. Also, the current parking ticket system really benefits students who come from a higher socioeconomic background. Students that have more money are more likely to just park where ever they want and be okay with paying a fine, whereas students who are not as wealthy have to figure out how to pay for a $50 ticket for what may have been an innocent mistake. I know people who park illegally out of convenience because they know that their parents will pay a $50 ticket. On the flip side, I know people who can barely afford the $25 ticket they got for accidentally parking illegally. Not sure how this parking issue would be addressed, but I think it needs to be.

#LetKidsBeKids

TOO MANY PARKING TICKETS. Also the punitive approach to student drinking (rather than education and a focus on healthfulness and practicing moderation).

Seems unnecessary most of the time.

Public safety works too hard just to catch kids doing the "wrong" thing or to reprimand them instead of placing more of an emphasis on making safe choices. Specifically, the culture around public safety for underclassmen forces them to sit in their rooms and binge drink. If Public safety was less harsh or less intense about punishment and "catching kids in the act" I think there would be fewer incidences of drinking episodes that turn dangerous.

They charge a lot of money for services and fees. For having tons of space for parking, $50 is a really high price for a ticket -- it's the same cost as paying for a semester of parking. They aren't particularly lenient or generous with warnings. Perhaps I've just gotten too many tickets. I should learn to park.

I would like them to be more understanding about social events and be kinder when dealing with issues

More heavily trained in knowledge about sexual assault. Had a friend whose no contact order was broken by her perpetrator and pub safe took 3 hours to vacate the perpetrator from the area.

Public safety often over steps their bounds with their actions towards students. More often than not they harass underclassmen and get them in trouble for drinking even when the students are under control, and not causing any trouble. Instead of taking a step back and only intervening when there is a bad situation--they like to insert themselves into the local party scene, which scares younger students away from on campus parties, and forces people to want to party off campus. This causes trouble with the town, and students can get MIPs which is worse than getting a citation from a pub safe officer. Overall the approach that public safety has taken in terms of keeping parties at Midd safe has only resulted in frustrated students who feel like they can't as much as open a beer without officer Paul citing someone and shutting down the party.

I wish Public Safety would intrude where there is truly a problem, and not just intrude to give citations.

Clarify parking rules please

Public Safety is not very generous or fair to injured/disabled people, especially with issuing appropriate parking passes and giving inappropriate tickets.

They sometimes make parking more of a hassle than it needs to be. If you place your registration sticker somewhere other than the rear window, bottom left, they will give you a ticket for not having a registration sticker at all. They will also tow your visiting friend's car if it's not parked in the correct space after only 4 hours! And charge her $150.

PubSafe should go to Atwater parties. Really shitty stuff happens there -- people break things, puke everywhere, grope each other. The whole thing is skeevy and creepy and just overall destructive. Yeah.

I think they should be more lenient about underage students consuming beer and wine in dorm rooms and registered parties because I think this promotes a much safer environment in which underaged students won't feel the need to chug hard alcohol before going out.

Their overt sense of authority

Lack of student parking at athletic center, and the amount of tickets they give
why are social houses always targeted by pub safe but Atwater isn't

I think it would be helpful to know which officers are on duty at which times. When I need an officer, the experience could be better if I knew who was coming.

There have been times where I had reserved a room that was locked, and public safety makes it difficult and tedious to unlock the room. I think this characterizes the overall rigidness of public safety, which I would change if I could

Consistency between officers on everything from policy enforcement to knowledge about certain procedures and non-alcohol/drug-related policies

A lot of the time I call pub safe and they either say they can't help me or direct me to someone else, like with key problems, getting into buildings, parking tickets. It's a hassle because I have to walk all over campus to solve the simplest problems. Honestly give pub safe office more power to do stuff so they can actually help you out when you're trying to do something like get into the storage units and they can't because they're not authorized.

Pub Safe has a policy that they must lock a door behind them when leaving it- when most people leave their doors open and don't carry their keys. Pub Safe should leave doors the way they found them

I hope that pub safe focuses more on actual safety issues on campus rather than targeting alcohol (even when it is being used safely/responsibly). There are definitely times when Pub Safe should intervene when alcohol is being used unsafely, but I do not think they should be disciplining students for, say, having a wine and cheese party with their friends on a sunday night.

STOP TARGETING ATHLETES. I think they go out of their way to break up athletic pregame. I literally had 6 people in my room once and pibsafe (knowing I'm an athlete) decided to break up out pregame instead of the one across the hall which had literally 30 people crammed into a small double. Also the parking ban is stupid. We should be allowed to park where ever we want if we are stuck here over breaks!

parking - extremely stingy with ticketing, kind of ridiculous considering we pay $100/year to park

Public Safety is far too strict and given far too much power with parking enforcement and violations. Parking is limited at Middlebury College, faculty/staff parking spaces should be made universally available for short-term parking after 5:00 P.M. I have received two tickets for parking my car in a Faculty/Staff space for less than 30 minutes after 6:00 pm. Abuse of power! Also, when locked out of housing Public Safety should willingly open the residence for its inhabitants instead of forcing students to walk to the Public Safety office and get a 24 hour key card to unlock the main entry - it takes minutes for Public Safety to open the main door. The current system is inefficient and causes more problems than it solves when students live on the opposite side of campus and its cold and raining.

Getting assistance from Public Safety with general assistance is an extremely bureaucratic and inefficient process. It seems as though Pub Safe is more interested in filling out paperwork than in actually assisting students.

Stop charging ridiculous parking fines and using it as a way to make money off students. An example of this is giving parking tickets to students at the gym when all the student spots are full and the rest of the lot is completely open. Another idea would be to make a few more fifteen minute spots.

Parking in campus should be more open to students with permits

I believe that public safety needs to spend less time ticketing students in order to make money and more time on things that matter. They should also stop breaking up parties in social houses since it forces students off campus which is more dangerous.

They're a bunch of douches; fire them all. Start over. You're welcome.

Allow them to be more strict on athlete parties rather than solely social house parties. Social houses are the scapegoats of issues that pertain to many other parts of campus (including athletic parties). But of course, the school's not going to risk its reputation on something that brings in so much money. >.>

Parking is an issue on campus. There are not enough spaces and students receive too many tickets. Midd needs more available parking spaces closer to campus

They must be more consistent in handing out citations. I (and my friends) have found that sometimes we are able to talk them out of more serious alcohol violations, whereas other times they issue citations for very minor/small scale violations immediately.
More cultural competency training

They are more a symbol of fear than something you want to reach out to. You are always afraid of getting into trouble. The school has done a bad job making students feel comfortable with public safety. Should adapt a Stanford approach - open door policy. As long as you are drinking with an open door so people can see you, you can't get in trouble. That way people don't hide things and people don't feel uncomfortable with Public Safety.

Bring back rides for students who cannot walk/have crutches; It seems silly that they would stop this if it is a physical need

A more diverse group of employees/more women?

More laxed student parking rules.

They need to improve parking for students, and be more consistent. I've found that the rules change depending on who answers the phone.

parking tickets. sometimes they really dont need to give them

To actually be trying to help students instead of wasting all their time writing parking tickets. They should have more officers on duty so that if someone calls in a needs a car jumped or a door unlocked they do not have to walk all the way to public safety since the one officer on duty is occupied in the athletic center parking lot.

I wish they gave rides to injured students, and I wish they would come and unlock doors when they lock them (instead of making you walk all the way across campus to pick up a loaner key).

They've helped me out a lot

Is it true that Public Safety is not allowed to enter Atwater suites during parties? This may be a rumor, but if it's true, I think it would important to address that issue, as I think having Pub Safe there might reduce the number of unsafe situations surround alcohol that occur on campus.

I think students shouldn't have to actually walk all the way to public safety to get a key to unlock their rooms and then return the key to public safety because this can take a very long time and prevent the student from getting the sleep that he or she needs (if the student gets locked out at night). I also think public safety should apply their disciplinary measures more equally among the student body. I feel like most public safety officers are reasonable in when and how they decide to discipline students, but some seem like they are on a mission to catch and punish students. Discipline and citations shouldn't come down to getting lucky or unlucky based on which public safety officer catches you doing something against school rules.

public safety along with all people related to the college need more training in internal bias and diversity/equity/inclusion awareness

They need to relax and let students Who are doing things that are obviously not dangerous have a little fun. Pub safe is an extreme fun ruiner and we don’t even have that much fun to begin with

Less predatory in their methods of ticketing/charging for assistance. Less predatory in distribution of citations. Really just being actually professional and helpful as opposed to the brisk, power-trip attitude many of them take on.

They are way too uptight about parking even if you are just packing up your car. The should help jump start a car.

I think they spend a lot of time just driving around to give people parking tickets...doesn't seem like that is the most imperative thing to keeping our campus safe

They need to chill with all those parking tickets..

Parking is a disaster. I somehow manage to get tickets regardless I am in a legal spot or not. The parking rules are incredibly confusing and opaque. The time I waste trying to find spots that I am allowed to park in is outrageous. Pubsafe needs to take ticketing down a notch. It is an incredibly ineffective way to monitor parking and a waste of everyones time.

racial profiling

More collaborative/less policing relationship between Public Safety and students.
My only complaint with public safety is that, in my experience, they jump womens’ car batteries, but make men do it on their own. In other words, they act on prejudices in several ways.

Not showing up to shut down a party just because it is late

I think they’re very fair for the most part and I’ve never had an issue with them. Much rather deal with them than the actual police, which I think people need to remember. As long as their interests remain keeping students safe rather than punishing them, I have absolutely no problem with PubSafe.

More sensitivity to sexual assault survivors

Parking tickets are very expensive

Stop shutting down parties

I think that Public Safety officers during the day are not helpful. They worry too much about giving tickets, and I’ve heard a couple different stories of friends calling Public Safety asking for a ride to the hospital and being turned down, which I think should never happen.

Pub Safe is terrible to deal with. Help a drunk friend back to his dorm and get locked out? Their response is basically "Sucks for you, we can't help. Find someone to let you in." Its really great in winter. Thanks pub safe. They also target the same suites every week and basically come looking to get people in trouble.

Stop buying them new cars. Why do they need those? It's a kick in the pants when we see the administration taking money away from things we like such as clubs and MiddView.

They seem like they are out to get us rather than protecting us.

Public safety officers individually are wonderful people, however as a group their activities often detract from their main purpose. Patrolling social houses constantly - instead of the obviously more unsafe atwater suites and other upper classman housing known to throw a lot of events - giving tickets to people simply unloading their cars, is just a waste of time.

This isn’t necessarily just Public Safety in general, but there is a lot of tension with Public Safety and the college in general in how they handle parties, like requiring that the parties be shut down at kind of early hours or shutting them down if they get crowded. I know they are just concerned with our safety but generally I think most people on campus are dissatisfied with the social scene on campus and finding big, open parties for people (especially underclassmen) to attend is fairly difficult because of all the rules that public safety and the college have put in place.

Why does pubsafe not go into atwater suites arguably the most unsafe place on campus when it comes to parties but will regulate every single move of social houses and superblocks visiting upwards of 4 times a night

The enforcement of "traffic violations" is ridiculous. It feels like pub safe is looking for ways to ticket students.

Use electric vehicles as was the initial plan, don't just sit idling for hours. Parking lots don’t need to be monitored every 15 minutes, tickets don’t need to be given to people parked in the wrong spot when a lot is empty, disrupting small group gatherings, taking "donations" by wealthy students to minimize attention to their parties/events.

My RA puts in work orders and it takes about 3-5 weeks for them to fix whatever needs attention

Actually allow parking tickets to be appealed based on extenuating circumstances. The current regulations mean you're not getting out of them for anything short of a medical emergency. I, for example, was trying to be courteous to a professor by not taking more time re-parking my car after the lot I went to was full for my type of parking pass. I parked in a visitor spot and got a small ticket. It wasn’t a hardship, but it still feels bad to have to pay for trying to do the right thing. Also, where does parking ticket money go, anyway?

They are terrible and abusive. They target certain people and try to heroically shut down parties. Guess what it's college there will be parties. They annihilate the social life on campus and whenever fun is found on weekend you bet your ass pub safe will be there 20 minutes later to ruin it

I think the issue of ruining student fun on campus on the weekends needs to stop. In my four years here there has been a significant decrease in nightlife. Now when there is nightlife public safety goes after certain places based on name and immediately shut down parties. They do not understand that people want to enjoy a Friday and Saturday
night but they seem to just search to get students in trouble. They are particularly unreasonable with these items and everyone could go into greater detail of their experiences on the weekends. On another note the parking tickets seem to be completely unreasonable.

Better emergency vs non emergency protocol (have actual separation). Not giving tickets to students with registered cars. Figuring out how to help injured students Protocol for dealing with streakers

It would be nice if PubSafe could stop targeting marijuana smokers. Sometimes officers’ behavior seems vindictive and aggressive. I also had a very negative experience with PubSafe over the summer as an on-campus employee in which my friends and I were harassed and publicly humiliated for using the wrong entrance to a facility. I feel as if they are out to get me rather than protect me.

They should not knock on people’s doors when they are having social gatherings unless another student has called to say that the event is too loud or disturbing the peace. They should make their presence in students' social lives MUCH LESS INTRUSIVE. They should not be ‘patrolling’ underclassmen dorms. It creates an unsafe and resentful atmosphere. It exacerbates the already difficult situation of lacking spaces to convene and ‘party’ together. It is bad for the students' mental health and for the school's reputation.

To be quite frank, in every interaction I have had with Public Safety they have been rude and often irrational. They tend to refrain from using any sort of logical thought. I have seen residents from the town enter parties, who are a visible threat to students on campus, while public safety neglects their presence to rather administer citations to Middlebury students.

Parking tickets are too frequent

One particular officer named Gary is extremely rude and does not seem to be aware that first years are allowed to be in the Atwater suites at night.

It’s sad when they give citations to people that clearly are FINE!

The parking tickets seem way over the top. It seems like pub safe spends most of their time patrolling the parking lots

I have not encountered them much this year, which might have to do with being 21+ and spending most party nights in Atwater or at the bar. However, last year, I thought that they were far too involved in the party scene at Middlebury and that over-involvement and hyper sensitivity to the size or noise of parties is detrimental to the lives of students. We live in a stressful environment and the weekends are our time to let loose and release; being stressed about whether or not Pub Safe will shut down a party that isn’t even remotely out of control is ridiculous.

The parties at Atwater are almost always the most substance-heavy and potentially dangerous, but the few times I have been there I have not seen PubSafe there.

Pub Safe should not be allowed to shut down parties so easily. There are already limited spaces for parties, so it's really easy for Pub Safe to kill an entire night.

More officers walking around campus at night.

They need to be in better agreement about some aspects of the party rules. I have heard many different things from different officers and other parts of the administration

Not be so stringent with parking restrictions

They need to tone it down with the parking tickets. They should contact students first (especially if it is the students first parking offense) before towing cars. Tickets alone for parking violations are understandable, but even still, they could give them out less frequently. It's ridiculous given how few parking spaces are on campus per number of cars.

I had many parking issues with public safety and found they were not very accommodating. also i feel like they are more focused on busting underage drinkers than keeping campus safe

Why don't they drive people to the hospital anymore for their appointments????

Way too quick to get kids in trouble for normal college activities: having a beer in their hand, there being an aroma of marijuana in the hallway, etc. I often feel that they abuse their power in this regard and unnecessarily get kids in trouble for things that are generally socially acceptable in a college setting.
They stopped driving injured people around, making it difficult for physically disabled people to move around. I've been on crutches twice and it's very hard for me to get around. It's annoying because they help people who lost their phone (aka probably rich people).

They are spectacular.

Less citations for minimal alcohol use

Public Safety is awesome and should just keep doing that.

most experience with public safety has been great. the parking ticketing system is ridiculous and feels as if they are just trying to make money off of students.

Don't think there is much that can change from this survey. I think that the culture of PS is backwards. Instead of suppressing student parties and pushing people to drink in secret and excess before going out in order to avoid getting caught by PS with drinks, they should be there just to maintain a safe campus. As enforcers and ‘police’, they create a culture of secret consumption which is far more dangerous. Our party planning rules and regulations are beyond ridiculous and do not foster a social college environment.

CULTURAL COMPETANCY like real understanding not just one slide show or workshop on how to be competent. I should not be stopped as a student just because it's dark outside and I'm a student of color. Or feel like I have to prove my belonging on campus because my friend has a hood on in the dark. That is not okay and as a student makes me feel like public safety is not here for my safety but for others not like me.

Stop profiling students of color.

Have an opportunity/forum other than a survey conducted once every two years to express opinions and discuss matters regarding our satisfaction and experience with public safety Do a better job of upholding officers to the same standards to which students are upheld. Distinguish between and address difficulties of operating in a system where respect of authority is demanded of the students rather than earned by the authority figures themselves. Hire more qualified/compassionate public safety officers and give students a say in who is hired. Be clear about boundaries and what rights students have in their interactions with officers and be open to conversations about these rights and whether they need to be changed (ie. Officers chasing and tackling students, officers entering dorms without permission, our right to remain silent when dealing with an officer, the amount of respect an officer demonstrates toward a student in their interaction with them) etc.

Public safety is a bit aggressive with it's weekend patrolling. I know this is getting better this year, but I want to emphasize that this is a positive change. People don't want to feel like they're being watched and the fear of getting a citation from Pub Safe only increases unsafe binge drinking during pregames.

I wish that Public Safety would give people rides.

I mean, they're cool, I talked with some of them, their fine to me.

More de-regulation

They've definitely received a reputation of targeting certain forms and all. I feel as though they should be a little more relaxed in terms of shutting down parties and all. Obviously we want everyone to be safe but giving kids citations for one beer doesn't help especially when we've all read about the time Middlebury tried to make the drinking age 18. Everyone knows that there's no serious pressure to care about drinking underage here but giving citations can really suck and in the end they don't even seem to do anything.

Public safety should be permitted to transport students to hospital even when not an emergency

I wish we knew who our pub safe officers were (like their names & what they like to be called or even what they like to do when they aren't saving us)

Change parking system because it is convoluted. Loosen party restrictions. Try to keep kids safe rather than just give tickets

It feels like they're out to get students i.e. for drinking and parking mostly. What's it matter if some kid has a beer? What's it matter if there are 11 people in a room? What's it matter if a kid is smoking pot? Just make sure they're
safe, not punished for something they're bound to do again. What's it matter if some kid had their car parked for
an hour on college street in visitor/faculty parking or any other restricted spot (ie different student level parking,
handicap spot) when there are multiple other spaces open nearby? (I got a parking ticket but the rest is stuff that
has happened to people I know, not me personally) Funny thing is that during the day, when you see them around,
they're incredibly nice and appreciable. Unfortunately, being really nice doesn't make up for a bullshit parking ticket
or ruining someone's night.

-I think its tough to criticize public safety as a unit. They are just carrying out there jobs. I think there are times
where they are certainly aggressive, and do not respect privacy. For example, if I was a female student, I would feel
uncomfortable with some random 40+ year old man walking through my place of residence unannounced. -Overall,
most of my problems with public safety lie within college policy towards alcohol, partying, parking, etc. I think these
issues are what really need to be addressed

They have an air of supreme authority. I have never felt like pub safe is there to help me.

Conduct among PS officers is extremely varied. Some interactions (including the one citation I have received at
Midd) have been very professional and positive (thanks Officer Paul!) while some have been strange, unprofessional
or downright uncomfortable (looking at you, Brian).

They are so great when you register parties. Why can't we register parties on days other than Friday or Saturday?
People are going to party on thursday and other random days occasionally, and it makes no sense to force people to
do it without registering it.

more tolerance, why am i not allowed to hold a cup of water or be sober and hold a drink without getting a citation
when i can drive 2 hours north and get trashed

the ability to enter into your room is really not cool and creates an atmosphere of fear/lack of safety and privacy.
please give us the right to our own spaces - while we may not own them, we are still paying for them.

Make it less about giving out citations and more about ensuring everyone is drinking safely!

I have noticed that there are some gender biases in certain officers. I have male friends who are very friendly with
some of the male officers and if I am standing right next to my friend, I (female) will get ignored by said officers, but
my male friend will have a whole long conversation with them and I do not even receive a hello and a look towards
me by officer. I see that kind of interaction as rude and inappropriate coming from an officer that I should trust. I
have had very positive interactions with officers 1-on-1 when I am in need of help, but if just in passing, I am more
likely to be ignored by said officers even if I smile and nod at them. I would hope that they would want to appear
more approachable and friendly to all students.

Officers are great, office staff is poor. More work should be done to help students in general: parking
fines/restrictions are far too severe, card replacements should be free, and office hours should be extended.

They shouldn't be allowed to come into social houses whenever they want. Unless there is a registered party or a
noise complaint or fire alarm, they shouldn't be there. They respect the space of the students in atwater and the
townhouses and suites, so why don't they respect our space? I don't think having 3 or 4 underclassmen in the house
justifies such a heavy pubsafe presence.

I hope that public safety can find a better way to deal with underage drinking on campus. As an underclassman, my
relationship with pub safe was a lot more antagonistic than it is now after I've turned 21. I understand what the legal
rules are, but strict policing merely encourages binge drinking with hard alcohol in dorm rooms

I have had few encounters with Pub Safe so I have little to add here, but I would encourage the administration to
take any comments from people who have had negative or positive encounters very seriously.

They have an inflated sense of self for being highly paid mall cops, and their absurd inflexibility with parking tickets is
ludicrous

Pub Safety does not make Middlebury safer. They are completely helpless and are so bureaucratically entrenched
that they can't do anything except shut down perfectly safe parties. My car battery died in E-Lot the other day and I
waved a pub-safe officer's car over to help (I had the jumper cables and everything). He said he couldn't help me and
that I needed to call the issue into the pub safe office. So frustrating. I hear stories like that all the time

Room key policies and communication with students
I have witnessed one instance where Pub Safe made an extremely ableist comment regarding a student who made a reasonable report of something that turned out not to threatening (but could have been). I've also heard about instances of racial profiling.

I have positive relationships with many Public Safety officers, partially because I have lived in a superblock and been involved in Residential Life. However, I do feel (and hear from both first years and upperclassmen) that some treatment of students is unfair at points. In particular, the alcohol citation system is tough because non-athletes just have to speak with a CRA or Dean for their first citation, whereas athletes end up having to meet with coaches. I've also heard that some officers tell students they will send pictures of party aftermath to coaches or communicate with them about citations, which seems to be a bit of a conflict of interest in my opinion. I don't think that some people should get in more trouble than others. Additionally, I struggled with the "probation" policies in conjunction with housing last year -- our house was often on probation as the result of a few people's actions in hosting a party. It's a tough topic but something that needs to be addressed as I've felt an overwhelmingly negative attitude towards public safety from first years and upperclassmen alike -- which they do not deserve to have, as they do keep us safe.

I think the patrolling of freshman dorms is just absurd. By scouting out kids who are drinking, you're actually encouraging more dangerous drinking. If a kid is afraid of getting caught drinking, he/she is going to chug as much as they can in a "safe" space. This means that instead of feeling comfortable drinking at a party people are getting trashed before or in a closet at the party. Just let the parties police themselves in terms of drinking. Kids on this campus are responsible enough to know when to shut it down for a kid.

End unsolicited patrolling of dorms. Dorms are people's homes; I do not appreciate people in uniforms and badges walking through our homes. To the best extent possible, do not intrude on students' private lives (e.g. drug and alcohol use). If we do not want the dorms to smell like weed all the time, we should let student smoke outside without fear of public safety.

They're incredibly nice and hardworking and they deal with a lot of shit. But they need to give parties and stuff a break - it has to be easier to have parties here.

don't make people walk to public safety to pick up a battery pack to jumpstart a car that is parked far away

Protection against townies on campus. We need a better blue light system. Ours is abysmal

I would disallow public safety from shutting down parties unless there are truly dangerous circumstances. To be perfectly honest, I have grown to despise Public Safety more and more throughout my time here.

More people like Paul and a new secretary that actually listens and isn't super mean :/

I always give them the benefit of the doubt because I understand their job sucks. Even in instances when I am perfectly kind and compassionate to them, the actions are never reciprocated.

they're so incredibly rude and lazy

Trusting students on their word.