



# Terms & Conditions

## SkyBar Events: Terms and Conditions

All Tickets are sold subject to these Terms and Conditions. Please read them carefully before purchasing a ticket, as purchase constitutes acceptance of them, both by you and any other party you buy tickets for.

### 1. Tickets & Entry

Only customers holding a valid Ticket will be admitted to the Event. Tickets are uniquely bar-coded and allow one-person entry to the SkyBar event. It is your responsibility to arrive at the SkyBar site with a valid, printed e-ticket, present ID and if necessary, to answer additional security questions to confirm it is your ticket. We will do everything in our power to ensure that only the named ticket holder in each instance gains access to the site, but cannot be held responsible for lost or stolen identification / tickets. If more than one ticket has been purchased under one name, then the ticket purchaser is responsible for issuing their remaining tickets.

On arrival at the SkyBar site, your unique ticket barcode will be scanned, and you will be given a wristband, which must be worn at all times through the duration of the event. Each event/night will have its own unique and specific wristband in order to prevent the same band being used for different events.

### 2. Refunds & Cancellations

Tickets are non-refundable, except in the event of the SkyBar being cancelled (in entirety) by the promoter. In the extremely unlikely event of a cancellation, you will be entitled to a refund in accordance with the terms and conditions or refund policy of our ticketing agent, Ticket Tailor. Cancellation by a billed artist will not entitle you to a refund, regardless of their position on the bill.

### 3. Under 18s

SkyBar is an over 16's only event. U18's must be accompanied by an adult. Proof of identity and age will be required and requested at the Admissions Gate and U18's will be required to wear an age appropriate wristband and will not be served alcohol under any circumstances.

### 4. Animals

We can't allow any animals on site, with the exception of registered Guide or Hearing dogs.

### 5. Alcohol

SkyBar will operate a fully licensed bar and only those over the age of 18 will be served (ID Required). SkyBar operates a Challenge 25 policy, and you may be asked to provide ID even if you are over 18. NO ALCOHOL purchased off the premises will be allowed onto the site under any circumstances, and the staff and security reserve the right to confiscate and destroy any alcohol being consumed on site that was not purchased at the event.

### 6. Food

SkyBar works alongside local street food vendors who will be selling food on site at the events. We kindly ask that guests do not bring food to any SkyBar event and only consume food purchased from the SkyBar vendors on the night. Any food brought to the SkyBar event that hasn't been purchased from our vendors will be politely confiscated and destroyed by SkyBar staff.

### 7. Wet weather

SkyBar cannot guarantee the British summer weather. We can assure our guests that our tents are weatherproof and will accommodate all ticketholders under cover. We ask our guests to use their discretion when arriving at an event, and would advise sensible footwear choices given the nature of our outside locations. SkyBar does not have a dress code policy.

## 8. Camping & Car Parking

Camping is not permitted at any SkyBar event. There will always be car parking nearby a SkyBar event but SkyBar cannot accept any responsibility for any loss or damage that may occur to cars left in carparks by our guests.

## 9. Safety for All

A SkyBar event is all about great music and the sharing of good times in beautiful locations. Any behaviour deemed by the SkyBar staff, in their absolute discretion, to be anti-social or to lessen the enjoyment for other guests at the event will not be tolerated. Any guest behaving in an anti-social way will be ejected from the event without refund.

SkyBar events are held in coastal and countryside locations and we kindly ask all our guests to respect our neighbours when leaving any SkyBar event and behave accordingly.

SkyBar is a pop-up event managed and run by Blue Sky Events Limited. For any enquiries please email [skybar@eventsbluesky.co.uk](mailto:skybar@eventsbluesky.co.uk) or telephone 01872 553 383

