DIGITAL NEEDS ASSESSMENT

2. Program

- WIOA Adult: 90
- WIOA Dislocated Worker: 39
- EdSA: 7

4. Race (Mark one or more)

- Native American/Alaskan Native: 5
- Asian/Asian American: 28
- Black/African American: 64
- Pacific Islander: 2
- Native Hawaiian: 0
- Caucasian: 31
- Prefer not to say: 2
- Other: 4

5. Hispanic or Latinx

- Yes: 13
- No: 122
- Prefer not to say: 1
- Other: 0

6. Gender Identity

- Female: 67
- Male: 68
- Non-binary: 0
- Prefer not to say: 1
- Other: 0
7. Preferred Language - The language that you prefer using when accessing services

<table>
<thead>
<tr>
<th>Language</th>
<th>Count</th>
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<tbody>
<tr>
<td>American Sign Language</td>
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<td>Amharic</td>
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<tr>
<td>Vietnamese</td>
<td>4</td>
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<tr>
<td>Prefer not to say</td>
<td>1</td>
</tr>
<tr>
<td>Other</td>
<td>4</td>
</tr>
</tbody>
</table>
8. Do you own a computer (a laptop or desktop) that is reliable and in working conditions? This does not include computers lent by your child's school.

- Yes: 81
- No: 54
- Other: 1

9. Do you have concerns about the reliability or consistent access to the device you are using?

- Yes: 48
- No: 81
- Other: 7

10. What type of device do you use to go online to search for job opportunities or apply for jobs, check or send emails, or attend school, for example?

- Smartphone (like an iPhone): 54
- Laptop/Desktop Computer: 73
- Tablet (like an iPad): 0
- I borrow a device from a family member: 0
- Through my local library: 1
- I don't have a device, but I need one: 2
- Prefer not to answer: 2
- Other: 4

11. Do you have internet service at home or where you are staying (i.e., shelter)?

- Yes: 102
- No: 30
- Other: 4
12. Do you have access to the internet using your phone?

- Yes: 130
- No: 3
- Other: 3

13. Do you have concerns about not being able to access the internet? (Mark one or more)

- Limited digital skills to use tech: 27
- Don't have internet access, but: 7
- Limited data on your phone: 51
- Language barriers: 11
- Unreliable connection: 9
- Slow internet service at home: 13
- Lack of money: 21
- Disability: 0
- No: 42
- Other: 9

14. Do you experience technology barriers such as not being able to complete an online job application or check email due to having limited digital skills?

- Yes: 36
- No: 57
- Prefer not to say: 0
- Other: 3

15. Community member's comfort with the use of technology

- Extremely Comfortable
- Very comfortable
- Slightly comfortable
- Not comfortable
- Other

- Ability to check email
- Use the internet to apply for jobs
- Create your own resume using MS Word
- Use virtual meeting platforms like Zoom or Teams