Helping families prosper by providing food, clothing, shelter, and opportunities to build necessary skills to achieve a stable and prosperous life. Founded in 1969.

Annual Report 2017

COMMUNITY OUTCOMES + IMPACT

171 individuals attended Michigan State Housing Development Authority (MSHDA) certified Educational Classes in financial empowerment, credit, homeownership, & home repair.

31 households with 33 children were provided Long-term Case Management, meeting regularly with case managers to address multiple barriers and obtain long-term stability. 100 families were assisted with Short-Term Case Management.

The EPIC Empowerment Program graduated 12 individuals to become self-sufficient. The Empowerment Workshop was attended by 25 individuals, improving self-awareness.

31 previously homeless families including 58 children were provided with housing through the Community Housing Partnership in collaboration with Good Samaritan Ministries.

37 families received counseling to avoid home foreclosure through Foreclosure Prevention.

SUPPORTIVE SERVICES

Volunteers made up of groups and individuals donated 25,282 hours of service valued at $418,174 in support of CAH programs and operations.

Volunteers at the Holland Community Garden grew 4,750 pounds of produce for distribution to clients, donating over 2,300 hours of time and effort.

A profit of $81,858 was generated by Resale to directly support CAH programming. Over $2,600 in household goods were provided to clients in CAH Case Management programs.

Resources: Community supporters donated food, clothing, and other goods valued at $1,072,216. Over 99,000 pounds of unusable electronics, metals, fabric, cardboard, and shoes were recycled.

Community Kitchen
In partnership with Western Theological Seminary

Food Pantry
Walk-in services on Holland’s North and South sides

Monthly Food Distribution
Providing supplemental nutrition

Thanksgiving Baskets
Including a whole turkey and sides for 820 families

Referrals made on behalf of clients to acquire other community resources

70,289 Meals Served

Community Housing Partnership in collaboration with Good Samaritan Ministries.

153,129 Meals Provided

310,608 Meals Provided

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OUR PURPOSE
To end poverty in our community and help families prosper.

Financial Statistics

REVENUE

<table>
<thead>
<tr>
<th>Revenue Source</th>
<th>Percentage</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Contributions</td>
<td>23%</td>
<td>Individuals, Businesses, Churches</td>
</tr>
<tr>
<td>Foundations &amp; Non-Government Grants</td>
<td>10%</td>
<td></td>
</tr>
<tr>
<td>United Way</td>
<td>3%</td>
<td></td>
</tr>
<tr>
<td>Resale</td>
<td>15%</td>
<td></td>
</tr>
<tr>
<td>Government Grants</td>
<td>3%</td>
<td></td>
</tr>
<tr>
<td>In-Kind Donations</td>
<td>45%</td>
<td>Food, Personal Hygiene Products, Clothing, Furniture, Bikes, Appliances</td>
</tr>
<tr>
<td>Other Revenue</td>
<td>1%</td>
<td>Special Events, Interest and Investment Income</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100%</strong></td>
<td></td>
</tr>
</tbody>
</table>

EXPENSES

<table>
<thead>
<tr>
<th>Expense Source</th>
<th>Percentage</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programming</td>
<td>37%</td>
<td>Stabilization Services and Skill Building Programs</td>
</tr>
<tr>
<td>In-Kind Donations</td>
<td>43%</td>
<td>Food, Personal Hygiene Products, Clothing, Furniture, Bikes, Appliances</td>
</tr>
<tr>
<td>Administration &amp; Fundraising</td>
<td>14%</td>
<td></td>
</tr>
<tr>
<td>Operational Overhead</td>
<td>6%</td>
<td>Utilities, Rent, Telephone, Insurance, Building Maintenance, Advertising, Staff Training</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100%</strong></td>
<td></td>
</tr>
</tbody>
</table>

These figures are based on our last full fiscal year, July 1, 2015 to June 30, 2016. Deficit is due to depreciation expense and fluctuation in inventory.