

CLAIM FORM INSTRUCTIONS

You must complete and return a claim form if you wish to be reimbursed for a portion of either (1) your total monthly payments to Unity/Aliera or (2) your uncovered out-of-pocket payments or debt owed for medical expenses incurred while you were enrolled with Unity/Aliera, as described under the terms of the Settlement Agreement. You must complete both the front and back of the claim form.

All claims must be *received* by the Claims Administrator by no later than November 12, 2023. Any claims received after this date will not be eligible for payment.

A. Front and Back of Claim Form Must Be Completed.

You must provide either:

- a total of the monthly payments and the dates you were enrolled with Aliera/Unity and proof of such payments and enrollment; or
- evidence of uncovered medical expenses including (1) the date of service; (2) the name of the provider on that date and each provider's address and phone number, if available; (3) a short description of the service; and (4) the amount paid or debt owed related to the service. You must also include proof of any payments and/or debts owed.

You must also sign the back of the form and certify that the information you have provided is true and correct under penalty of perjury. The form also includes a HIPAA-compliant authorization for release of information so that your claim can be investigated.

B. Documentation.

Proof of medical service dates can be evidenced by clinical notes, an appointment schedule/log created at the time of treatment, invoices seeking payment that include dates of service, paid checks with notations regarding dates of treatment, a signed letter from the provider, or other evidence of similar reliability.

The identity of the medical provider can be evidenced by identification on clinical notes, appointment schedule/logs, invoices, or other documents of similar reliability.

Proof of payment or debt owed may consist of: cancelled checks, credit card account statements, provider ledgers, invoices stamped "paid," checking account statements, signed letters from the provider or provider's employer documenting the amount paid or debt incurred (so long as the letter clearly connects payments or debt with specific dates of service), or other evidence of similar reliability. You must include this additional proof with your Claim Form.

C. All Claims Submitted in One Mailing.

All claims should be submitted in a single mailing. You may obtain additional copies of Claim Forms or make copies of the form yourself. Documents that you submit will not be

returned, so please do not send original documents and you may wish to keep a copy of your submission for your records.

D. Mail Your Claim Form.

Your Claim Form should be mailed to:

BMC Group
Unity Settlement Claims Processing
PO Box 90100
Los Angeles, CA 90009

You may not submit Claim Forms by telephone, fax, e-mail or other means. If you want verification that your Claim Form was received, then you must mail your Claim Form via registered or certified mail.

Your claim form with attached documentation must be **received** by November 12, 2023. Please mail the form with sufficient time for delivery.

E. Investigation.

The Claims Administrator and/or Class Counsel may independently confirm any claim. By submitting a Claim Form you agree that such an investigation may be made. The failure to cooperate may be grounds to deny a claim.

F. Adjudication of Claims.

After you submit your claim, the Claims Processor will process the claim and determine whether and to what extent your claim is valid and approved.

If your claim is denied, in whole or in part, the Claims Processor will provide a letter of explanation. That letter will explain why your claim was denied. You will be given an opportunity to correct any problems. If you disagree with the Claims Processor's determination, then you may follow the steps set forth in the denial letter to appeal.

Once all claims are adjudicated, Class counsel inform the Court as to the final determination of valid and approved claims. No claims will be paid until after December 31, 2024. If all funds have been received from OneShare by December 31, 2024, Class counsel anticipates paying all approved and valid claims on a *pro rata* basis within 90 days thereafter.

Questions?

If you have questions about how to complete this Claim Form, you may contact Class Counsel, Sirianni Youtz Spoonemore Hamburger at (206) 223-0303.