

Returns Policy

We hope you love your purchase from Buddha Baby!

If you are not happy with your purchase when you receive it, please get in touch by email soon as possible, especially if you believe the items to be not as described, faulty or damaged.



You have 14 days from when you receive your goods to cancel and request an exchange or refund. You have a further 14 days to return the item.

The goods are returned at your cost (unless deemed damaged or faulty). You are responsible for the goods until safely received by us. We politely recommend you obtain proof of postage if returning by post.

On safe receipt of the returned goods we will inspect them and process a refund or exchange straight away (no later than 14 days after you return the goods).

Providing your purchase is returned in its original conditioning and packaging, fit for resale, unused, with all instructions and accessories you will be refunded in full. If the goods are deemed to be faulty or handled more than necessary we reserve the right to make deductions.

We will not refund any original postage/packaging costs.

Returns must be made to Buddha Baby, 17B Grosvenor Road, Wanstead, London, E11 2EW.