



## **Babywearing sling/carrier - terms and conditions of hire service**

### **1. Loan form**

- a) A consultation/loan form must be completed with your full name, address and contact details, deposit values, return method and due date. A copy of your consultation/loan form and these terms and conditions, including details of your sling/carrier hire will be given for you to keep.
- b) Your personal details will be kept in accordance with the Data Protection Act 1998, and will only be used to contact you in relation to your loan and occasional Buddha Baby events or promotions.

### **2. Loan cost and duration**

- a) All carriers/slings are lent subject to availability, condition and suitability.
- b) The **consultation with sling hire** includes the loan of **one** sling/carrier, hired on the day of the consultation.
- c) The standard loan period is 2 weeks (14 days), hired Tuesday to alternate Tuesday and carriers/slings must be returned on the morning of or before the agreed date.
- d) If you have chosen an 'out-of hours consultation with sling hire', the hire period may be reduced as slings/carriers may be required the following Tuesday for consultations.
- e) At our discretion you may be able to arrange hire of an additional sling/carrier on the day of your consultation. This is subject to availability and will require an additional deposit and individual hire fee.
- f) Hire of your chosen sling/carrier can be extended, subject to availability (and providing the requested sling/carrier is not required for pre-booked consultations). This incurs a standard £10 fee for an additional 2 week (14 days) hire (hired Tuesday to alternate Tuesday) and your deposit will be kept until the sling/carrier is returned.
- g) Individual hire of a sling/carrier at other times can be organised, subject to availability. This incurs a standard £10 fee for 2 week hire and a deposit paid.

### **3. Deposit**

- a) A fully refundable deposit is required for each loan and will be returned in full following the timely return of the sling/carrier, undamaged and with all accessories included.
- b) The replacement for any lost or damaged carriers/slings or parts thereof will be paid for from your deposit.
- c) Deposits can be made by cash or cheque which will be returned to you immediately when you return the sling as stated above. Deposits can also be made via online payment - please be aware that online deposit payments may take 5-10 days to be returned to your bank account.

### **4. Late returns**

- a) If you return your sling/carrier late I will charge a daily rate of £5.00 for every day past the agreed due date. These fees will be deducted from your deposit.
- b) If I do not hear from you within 30 days from the start of your loan, I will consider the sling/carrier lost and keep your full deposit.

### **5. Returning carriers/slings**

- a) Please text me (07723 382 924) to arrange return of your sling/carrier. Returns can be made to my home on or before the due date as detailed on consultation/loan form or by other prior arrangement.

## **6. Condition of the sling/carrier**

- a) All carriers/slings are checked before lending to ensure they are in good condition and working order. The borrower should check the condition of the sling/carrier prior to the start of the loan and confirm on the loan form that it is in working order.
- b) It is the borrower's responsibility to check over the sling/carrier before every use. Check all buckles, hems and seams ensuring there are no breaks, tears, cracks or holes. If damage is discovered, please stop using the sling/carrier immediately and contact me.

## **7. Safe use of carriers/slings**

- a) All slings/carriers are safe when used correctly, however misuse can cause injury to yourself or your child. It is your responsibility to ensure you are using the sling/carrier correctly and that your baby/child is safe at all times when using the sling/carrier. Buddha Baby cannot be held responsible for any accident that results in injury or death whilst the sling/carrier is in your care.
- b) All slings/carriers are supplied with instructions (printed, CD or online links).
- c) The borrower must read all safety use and care instructions provided prior to using the sling/carrier.
- d) Slings/carriers must only be used in accordance with manufacturer's instructions, though where there is a choice I may recommend particular carrying methods.
- e) It is suggested that you familiarise yourself with the instructions and then using a doll/teddy or cushion/pillow so that you get used to the tying, fastening or adjusting methods, before using the sling/carrier with your baby for the first time.
- f) Always ensure you seat your baby/child correctly in the sling/carrier and regularly check whilst wearing your baby that any knots, straps and buckles have not become loose or undone.
- g) If you are unsure about anything in the instructions or have any concerns, please ask. I can help to ensure you are getting the best out of the sling/carrier and are using it safely.

## **8. Care of carriers**

- a) Due to the risk of toxins from smoke particles to babies, slings/carriers are not loaned to smoking households. Under no circumstances is it permitted to smoke whilst using the sling/carrier. Please inform me if you are a smoker or if there is a smoker in the home.
- b) Whilst every step is taken to ensure the slings/carriers are clean and in perfect condition, I cannot guarantee there will be no marks or hairs (including animal hair) on the carriers lent.
- c) If the sling/carrier becomes marked – spot clean it with washing up liquid and water.
- d) Please avoid washing the sling/carrier if possible, as this can affect the strength and durability of some carriers / slings. Please contact me for advice if concerned.
- e) Please keep the sling/carrier away from pets and things that may stain permanently (eg: oil, paint) or anything that may damage it (scissors, fire). The cost of beyond normal wear and tear may be removed from your deposit.

**All carriers/slings and accessories remain the property of Buddha Baby at all times, and all loans are subject to availability and our discretion.**

**Buddha Baby, January 2017**

*These terms and conditions have been written with the principle of caring for all Buddha Baby clients and with guidance from the South London Sling Library [www.southlondonslings.co.uk](http://www.southlondonslings.co.uk)*