The Victim Services Subcommittee of the Maryland Human Trafficking Task Force (MHITF) has compiled a resource directory to assist state agencies, providers, and members of the public in serving victims of trafficking. The following directory is a list of organizations and agencies that are actively involved in either victim services or public awareness activities to address human trafficking in Maryland.

For more information on the Maryland Human Trafficking Task Force please visit: www.mdhumantrafficking.org

Araminta Freedom Initiative
Alicia McDowell, Executive Director
contact@aramintafootball.org
www.aramintafootball.org

Araminta’s mission is to awaken, equip, and mobilize the Church and our community to dismantle child sex trafficking in our region; to engage in prevention, intervention and survivor services that bring healing and wholeness; and to challenge each individual to recognize their personal contribution to a culture that distorts human dignity and worth.

To accomplish our mission, Araminta focuses on the following areas:

1. **Prevention and Intervention Education Seminars** equip adults with the knowledge to recognize and respond to potential trafficking in the youth they serve.
2. **Services for Survivors of Child Sex Trafficking:** Trained Araminta volunteers provide tangible needs, advocacy services, and mentorship.
3. **Church and Community Awareness and Volunteer Mobilization:** Individuals may volunteer in anti-trafficking measures through the Awaken, Equip, Mobilize volunteer training program.

Ayuda
Amanda Parsad, Anti-Human Trafficking Program Coordinator
amanda@ayuda.com
202.552.3602
www.ayuda.com

Ayuda is the Washington, D.C. Metropolitan area’s leading provider of multilingual legal and social assistance for low-income immigrants in the areas of human trafficking, immigration, domestic violence, and family law. Ayuda’s human trafficking program offers comprehensive case management and legal representation to any foreign-born persons trafficked for the purpose of forced labor or commercial sex who reside in Maryland, Washington, D.C., and Virginia. Ayuda assists trafficking survivors to secure basic needs, including housing, food, clothing, access to medical and mental health services, and connecting to community resources.

**Resources Available From Organization/Agency for Victims**

1. Legal and social services for human trafficking survivors in Maryland, Washington, D.C., and Virginia.
2. Immigration consultations (call for days/times/fees if any).
3. Community presentations and trainings for service providers and community members on human trafficking.
Baltimore Child Abuse Center (BCAC) is a private non-profit 501(c)3 children’s advocacy center. BCAC is the oldest children’s advocacy center in Maryland, and a chartered, accredited member of the National Children’s Alliance and the Maryland Children’s Alliance. BCAC’s mission is to provide all reported victims of child sexual abuse and assault, trauma and ACEs (Adverse Childhood Experiences) in Baltimore and their non-offending caregivers with a multidisciplinary team response, forensic interviews, medical treatment, family advocacy, and referrals for mental health services in a supportive, child-friendly setting with a goal of preventing future abuse. All interviews are digitally recorded. BCAC operates an onsite medical clinic staffed by a pediatrician board certified in General Pediatrics and Child Abuse Pediatrics, who performs forensic medical exams for the children interviewed at BCAC. After-hours on-call forensic interviewers are available to provide services at area hospitals for acute cases of sexual abuse and assault, as well as for other investigations involving children. In 2011, BCAC began conducting forensic interviews and providing treatment referrals for child victims of sexual trafficking in collaboration with TurnAround’s Anti-Trafficking Unit.

Criminal Injuries Compensation Board
Scott Beard, Executive Director
dsbeard@dpscs.state.md.us
410.585.3010

The Criminal Injuries Compensation Board (CICB) is an agency within the Department of Public Safety and Correctional Services that provides financial assistance in the aftermath of criminal victimization. CICB has a victim services coordinator to assist victims with the process or with additional resources when appropriate. Compensation may be provided to any crime victim suffering physical or certain psychological injuries resulting from a criminal act perpetrated in the state of Maryland and reported to the authorities. Application must be made within three years from the date of the victimization. For qualifying claimants, compensation may be provided for medical or dental expenses, lost wages, loss of support, counseling, disability, or crime scene clean-up. Statutory monetary caps apply. Certain documentation may be required.

Federal Bureau of Investigation – Victim Assistance Program
Renee Murrell, Ph. D., Victim Specialist
Renee.Murrell@ic.fbi.gov
410.277.6728 (desk) / 410.365.7834 (cell)

Barbara Gaskins-Wallace, Victim Specialist
Barbara.gaskinswallace@ic.fbi.gov
410.277.6644

The mission of the Office for Victim Assistance (OVA) is to ensure victims of crimes investigated by the Federal
Bureau of Investigation (FBI) are afforded the opportunity to receive services and notifications as required by the law, and which will improve their ability to cope with the impact of the crime. Your Victim Specialist can also refer you to other types of programs and services, such as emergency housing, counseling, medical assistance, support groups and credit counseling. At your request, the FBI can notify employer and/or creditor for you, if your victimization causes you to be absent from work or affects your ability to make timely payments to creditors. The Victim Specialist will serve as the point of contact between you and the FBI.

Freshwaters – Lifecoaching Services  
Candace Parrott - Life Coach  
cparrott@fresh-waters.org  
202.359.4100

Freshwaters is a unique organization offering individuals and families a fresh start and new beginnings. Life coaching is a different approach to maximizing growth and potential through direct communication, not therapy.

Homeland Security Investigations – Victim Assistance  
Susan Ritter, Victim Specialist  
Homeland Security Investigations / SAC Baltimore  
Susan.Ritter@dhs.gov  
443.810.9230  
www.ice.gov

Homeland Security Investigations (HSI) investigates allegations of human trafficking of both foreign and United States born victims and works closely with other federal, state, and local law enforcement partners to further these investigations. HSI also maintains attaché offices in forty-seven countries which can be utilized to assist in the investigation of transnational criminal organizations involved in human trafficking. HSI recognizes that severe consequences of human trafficking continue even after the perpetrators have been arrested and held accountable. HSI’s Victim Assistance Program helps coordinate services to help human trafficking victims, such as crisis intervention, counseling and emotional support both during and after the investigative process.

HopeWorks of Howard County – Residential Program  
Dionne Jimenez  
djimenez@WeAreHopeWorks.org  
410.997.0304  
24/7 Help Line: 410.997.2272  
www.WeAreHopeWorks.org

HopeWorks’ Residential Program provides trauma-informed emergency shelter to survivors of sex trafficking and commercial sexual exploitation.

Resources Available From Organization/Agency for Victims

1. 24/7 emergency and crisis response  
2. Emergency shelter  
3. Victim advocacy
The International Rescue Committee (IRC) is an international non-profit organization working in 42 countries offering help and hope to refugees and others uprooted by conflict and oppression. IRC also helps resettle refugees admitted into the United States through its Maryland offices in Baltimore and Silver Spring. IRC also assists foreign national victims of trafficking, asylees, Cuban and Haitian parolees, and special visa immigrant holders achieve self-sufficiency.

Resources Available From Organization/Agency for Victims

1. IRC’s services to foreign national victims of trafficking include comprehensive case management, employment services, referrals for health screenings, and federal program (food stamps and medical assistance).
2. IRC also works in partnership with Baltimore City Community College and Montgomery College to provide job training courses and English classes.

Kennedy Krieger Institute, The Center for Child and Family Traumatic Stress

Monica Beltran, LCSW-C
beltran@kennedykrieger.org
443.923.5950 (direct) / 443.923.5980 (referrals)

The Center for Child and Family Traumatic Stress is located at the Kennedy Krieger Institute Fairmount Campus and provides mental health evaluation and treatment services to children, adolescents, and families who experience or may be at-risk for trauma through physical abuse, sexual abuse, neglect, and domestic and community violence.

Kids in Need of Defense (KIND) – Baltimore

Jennifer E. Jaimes, Supervising Attorney for Pro Bono Programs
ijaimes@supportkind.org
443.499.2565

K. Brooke Welch, Pro Bono Coordinating Attorney
bwelch@supportkind.org
443.219.7755

KIND’s mission is to ensure legal representation for unaccompanied minors in immigration proceedings. KIND provides direct representation of these children, as well as placement with pro bono attorneys. KIND focuses on immigration humanitarian remedies, including Special Immigrant Juvenile Status (SIJS), asylum, T Visa (trafficking) and U Visa (crime victims).
Maryland Legal Aid
Wilhelm H. Joseph, Jr., Executive Director
866.635.2948 / 800.999.8904
www.mdlab.org

Maryland Legal Aid is a statewide, non-profit law firm that provides free civil legal services to low-income residents of Maryland from 13 offices, serving every county in the state and Baltimore City. Maryland Legal Aid primarily provides information, advice, and representation in the areas of family, consumer, housing, and government benefits law (e.g. social security, medical assistance, food stamps, unemployment, and disability), as well as employment and education law. Maryland Legal Aid also represents children in the foster care system in 12 jurisdictions throughout the state and maintains a migrant farmworker project which represents workers in Maryland and Delaware, an elder law project, foreclosure prevention project, and legal hotline. Due to current federal funding restrictions, Maryland Legal Aid cannot represent undocumented individuals unless they are victims of domestic violence or human trafficking. All clients are required to go through an intake process to determine if they are eligible for services.

Maryland Coalition Against Sexual Assault
Lisae Jordan, Esquire / Executive Director
Lisae.Jordan.esq@gmail.com
301.328.7023
www.mcasa.org

The Maryland Coalition Against Sexual Assault’s (MCASA) mission is to help prevent sexual assault, advocate for accessible, compassionate care for survivors of sexual violence, and work to hold offenders accountable. MCASA works on the following areas that connect with anti-trafficking efforts in Maryland: public policy, education, community outreach, technical assistance, and legal services (see Sexual Assault Legal Institute).

Maryland Department of Health and Mental Hygiene
Brandon Johnson, State Coordinator,
Suicide and Violence Prevention Behavioral Health Administration
brandon.johnson@maryland.gov
410.402.8313

Behavioral Health Administration (BHA) serves as a liaison for victims of human trafficking to receive services from the Core Service Agencies across the state. BHA personnel are also available to provide specific mental health, substance related-disorder, and trauma-focused trainings and presentations to adults who serve young victims of human trafficking.
Maryland Department of Human Resources
Diane Banchiere, LCSW-C, In-Home Policy Analyst
diane.banchiere@maryland.gov
410.767.7423

The Maryland Department of Human Resources receives all reports of child sex trafficking and has partnered in a five year grant with the University of Maryland to address human trafficking in Maryland. All Child Welfare staff will be trained in identifying and appropriately responding to sex trafficked victims as part of their mandatory core training. Screening of all youth both in out-of-home placement as well as those receiving in-home services will be screened through the use of the CANS and CANS-F to identify youth who may be at risk of trafficking. Youth identified as at risk will receive further screening as well as appropriate prevention services. DHR currently has identified two providers (Arrow Project and Children’s Home) who are able to provide diagnostic placement services for youth who are referred as trafficking victims.

Maryland Department of Juvenile Services
Douglas F. Mohler, Southern Regional Director
douglas.mohler@maryland.gov
410.295.5785

The Maryland Department of Juvenile Services (DJS) has partnered with TurnAround, Inc. to implement a screening tool to flag youth within detention who are at high-risk for sex trafficking or currently being exploited. Survivors of sex trafficking within DJS are connected to specialized services provided by community-based anti-trafficking organizations within detention. Additionally, an individualized and ongoing service plan is established for youth who return to the community including case management, shelter, groups, safety planning, advocacy, and therapy.

Maryland Human Trafficking Task Force (MHTTF)
www.mdhumantrafficking.org

Ayn Ducao, Assistant U.S. Attorney, USAO / Chair, MHTTF
Email: Ayn.Ducao@usdoj.gov

Steven J. Hess, Law Enforcement Coordinator, USAO
Email: Steven.Hess@usdoj.gov

Melissa Snow, Child Sex Trafficking Specialist, National Center for Missing & Exploited Children
Co-Chair, Victim Services Committee, MHTTF
Email: msnow@ncmec.org

Morgan Weibel, Baltimore Director, Tahirih Justice Center
Co-Chair, Victim Services Committee, MHTTF
Email: Morgan@tahirih.org

David Snyder, Supervisor, Human Trafficking and Smuggling Group, Homeland Security Investigations / Chair, Law Enforcement Committee, MHTTF
Email: david.e.snyder@dhs.gov
The Maryland U.S. Attorney’s Office makes it a priority to combat human trafficking. The U.S. Attorney’s Office’s goal is to work with state, federal, and private agencies to discover and rescue victims of human trafficking while identifying and prosecuting offenders.

MHTTF was formed in 2007 by the Attorney General of Maryland, the State’s Attorney for Baltimore City, and the U.S. Attorney’s Office, and is chaired by five committees. The task force aims to create a heightened law enforcement and victim service presence in the community. MHTTF law enforcement efforts include establishing roving operations to identify victims and traffickers, deputizing local law enforcement to assist in federal human trafficking investigations, and providing training for law enforcement officers. MHTTF also seeks to deter human trafficking through outreach to persons who might be victimized by traffickers. For more information on the MHTTF visit: www.mdhumantrafficking.org

Maryland Network Against Domestic Violence
Erin Boguski, MS, Director of Training and Services
  eboguski@mnadv.org

Amber Guthrie, MA, Project Manager of Coalition Training and Technical Assistance
  aguthrie@mnadv.org
  301.429.3601

Training and technical assistance on trauma-informed services, overlap of dating and trafficking, confidentiality, housing, referrals to domestic violence/sexual assault programs, and organizational readiness. MNADV also provides free workshops and conferences. For upcoming trainings, events, activities, and initiatives, visit mnadv.org

Mayor’s Office on Criminal Justice, Baltimore
Lori Lickstein, MSW, LGSW
  lori.lickstein@baltimorecity.gov
  443.863.0193

The Mayor’s Office on Criminal Justice (MOCJ) was established to provide the citizens of Baltimore City a safer, healthier and stronger community. Efforts to reduce crime, decrease gang activity and diminish the drug trade will work only if they are coordinated throughout city government and in collaboration not only with the state and federal levels, but with our faith & community-based partners to address the roots of crime. MOCJ facilitates and coordinates interagency criminal justice-related programs for Baltimore City.
Mercy Medical Center Forensic Nurse Examiner Team
Baltimore, MD
Immigrant and Refugee Outreach Committee
Debra Holbrook, BSN, RN, FNE A/P, SANE-A/P (Program Director)
dholbrook@mdmercy.com
410.332.9494:

Additional Contact:
Jennifer Breads, MSN, MPH, RN FNE-A
Jennifer.Breads@gmail.com (Committee Coordinator)
301.385.1389

Amber Evans, MSN RN FNE-A
ambis011@gmail.com
229.224.8650

The Forensic Nurse Examiners (FNE) Program located in the Mercy Medical Center Emergency Department is a designated treatment center for sexual assault and domestic violence in Baltimore City. The staff of 30 specially trained Forensic Nurse Examiners is available 24/7 to care for victims of sexual assault (aged 13 and older), victims of domestic violence, elder/ institutional and vulnerable populations: abuse, neglect, and maltreatment. The Forensic Nurse Examiner Program works collaboratively with health, legal, social service, and criminal justice agencies addressing the needs of victims of violence. All patients may access forensic nursing services regardless of an individual's residency status and/or decision to report his or her case to authorities. For more information please visit our website at www.bmoresafemercy.org or call us at 410-332-9494.

National Center for Missing & Exploited Children
Melissa Snow, Child Sex Trafficking Program Specialist
msnow@ncmec.org
703.562.7637

Established in 1984, the National Center for Missing & Exploited Children® (NCMEC) is the leading nonprofit organization in the U.S. working with law enforcement, families, and the professionals who serve them on issues related to missing and sexually exploited children. As part of its Congressional authorization, NCMEC has created a unique public and private partnership to build a coordinated, national response to the problem of missing and sexually exploited children, establish a missing children hotline and serve as the national clearinghouse for information related to these issues.

NCMEC plays a vital role in the Innocence Lost National Initiative by being a clearinghouse for information obtained from the public and Electronic Service Providers about children being exploited through sex trafficking; providing analytical and technical assistance services to law enforcement investigating these cases; and dedicating case management support for missing children victimized through sex trafficking. NCMEC operates the CyberTipline, which receives leads and tips regarding suspected crimes of sexual exploitation committed against children. This includes exploitation of a child by traffickers, children being sold for sex online, and other forms of child sexual exploitation.

To report a missing child or request assistance with a case involving child sex trafficking please call 1.800.THE.LOST or if you have information regarding possible online child sexual exploitation, please make a report at www.cybertipline.com.
The National Human Trafficking Resource Center (NHTRC) works to improve the national response to protect victims of human trafficking in the United States. NHTRC is a national, toll-free hotline, available to answer calls, texts, and emails, from anywhere in the country, 24 hours a day, 7 days a week, every day of the year. The NHTRC takes reports of potential cases of human trafficking, connects callers with anti-trafficking resources in their area, and provides training, technical assistance, general information or specific anti-trafficking resources. Contact the NHTRC to report a tip; to connect with anti-trafficking resources in your area; or to request training and technical assistance, general information or specific anti-trafficking resources. The NHTRC is operated by Polaris Project and funded by the Department of Health and Human Services and other supporters.

**Prince George’s County Human Trafficking Task Force**

Karen R. Toles, Prince George’s County Council & Task Force Co-Chair  
D. Michael Lyles, Esq., Exec. Dir. Prince George’s County Human Relations Commission & Task Force Co-Chair  
mlyles@co.pg.md.us  
301.780.8241

Jackie Rhone, Prince George’s County Dept. of Family Services Asst. Dir. for Domestic Violence and Human Trafficking  
jmrhone@co.pg.md.us  
301.265.8423

The Prince George’s County Human Trafficking Task Force coordinates the County’s efforts to combat and eradicate human sex and labor trafficking through a partnership by and amongst county, state and federal agencies and non-profit service providers directed at offering services to victims and survivors, training to first responders, sponsoring public awareness and education events, conducting research and data collection, supporting law enforcement anti-trafficking activities and advocating, where appropriate, for legislative changes. Anyone in need of non-emergency assistance relating to sex and labor trafficking can call 311 inside Prince George’s County.

**Salvation Army of Central Maryland**

Connie Wise, Director of Program Services  
Connie_Wise@uss.salvationarmy.org  
443.573.3295 (office) / 410.685.8878 (office)  
Emergency Shelter for Families: 443.695.3407 / 410.685.8878 (office)  
www.uss.SalvationArmyCM.org

Rebecca Hogg, Major / Associate Area Commander  
Rebecca_Hogg@uss.salvationarmy.org

The Salvation Army Central Maryland Command offers homeless shelter and feeding programs, boys and girls clubs, emergency assistance for food, eviction prevention, and energy assistance.

*Resources Available From Organization/Agency for Victims*
1. Emergency Food & Shelter (410.783.2920)
2. Toys, clothing for children at Christmas (410.783.2920)
3. Available counseling conducted by “Pastoral Care of Salvation Army” (410.783.2920 ext. 1295)

**Sexual Assault Legal Institute**
Lisae Jordan, Esquire / Director
Lisae.jordan.esq@gmail.com
301.565.2277 / 877.496.SALI (toll free)
www.mcasa.org (click on Legal Services - SALI under "For Survivors")

The Sexual Assault Legal Institute (SALI) provides direct legal services for survivors of sexual assault and abuse, and legal training and technical assistance for rape crisis centers and other professionals working with survivors. SALI is a statewide program and serves both children and adults. It is part of the Maryland Coalition Against Sexual Assault (MCASA).

**Resources Available From Organization/Agency for Victims**

1. Legal services for survivors for any legal issue related to the sexual assault/abuse, including peace orders/protective orders, immigration (including U and T visas), employment, education, civil rights, family law, crime victim rights, and other matters.
2. Training and technical assistance for programs working with survivors, including presentations on civil legal needs of sexual assault survivors, sexual crimes and victim rights in the criminal justice system, and legal issues for sexual crimes victims who are under 18.
3. Input into MCASA’s public policy advocacy, including advocating before the Maryland General Assembly.

**Tahirih Justice Center**
Morgan Weibel, Baltimore Director
Morgan@tahirih.org
410.999.1900 Baltimore (those in need of legal representation and services should call on Tuesday between 10:00 a.m. and 2:00 p.m.)
www.tahirih.org/services/

The Tahirih Justice Center works to protect immigrant women and girls from gender-based violence through legal services, advocacy, and public education programs. With an office located in Baltimore City, they provide free immigration legal services to women and girls who are foreign-born survivors of sex and labor trafficking and who reside throughout the state of Maryland.

**TurnAround, Inc. – Anti-Trafficking Program**
Amanda Rodriguez
arochez@turnaroundinc.org
410.377.8111 (Towson office)
24/7 Help Line: 443.279.0379
www.turnaroundinc.org

TurnAround’s Anti-Trafficking Program is dedicated to empowering survivors of sex trafficking and commercial sexual exploitation with the tools and specialized services necessary to achieve healing and self-sufficiency. TurnAround provides direct services from emergency response to ongoing support to survivors.
The Human Trafficking Prevention Project is a new clinical program within the Civil Advocacy Clinic at the University of Baltimore School of Law. The HTPP focuses on reducing the collateral consequences of criminal justice involvement for survivors of human trafficking and those populations most vulnerable to exploitation. Student attorneys will represent survivors of sex trafficking seeking to vacate their prostitution convictions under Maryland’s 2011 “vacating convictions” law, as well as provide representation for anyone with a history of involvement in the commercial sex industry in expungement and shielding cases under Maryland’s recently enacted “Second Chance Act,” which allows for the shielding of certain non-violent misdemeanor convictions. Services are free of charge and provided regardless of age, race, ethnicity, biological/assigned sex, immigration status, sexual orientation, or gender identity.

Resources Available From Organization/Agency for Victims:
1. Legal services for individuals with histories of involvement in the commercial sex industry in vacating, expunging, or shielding prostitution and other related charges on their criminal records.
2. Training and technical assistance on the availability of post-conviction relief within the state of Maryland, as well as on working with survivors of trauma.
3. Input on state or federal legislation that impacts survivors of trafficking and those at greatest risk, with a focus on human rights and harm reduction principles.

The University of Maryland, School of Social Work (UMSSW) under the auspices of the Maryland Department of Human Resources (DHR), which serves as the State’s child welfare agency, and in collaboration with other vital collaborating partners, has received funding from the Children’s Bureau to build internal capacity for addressing the issue of sex trafficking within the child welfare population. The work of the Child Sex Trafficking Victims Initiative (CSTVI) includes creation and implementation of a statewide screening tool to identify trafficked youth and those children at high risk, development of a cohesive training plan for all child welfare staff, and capacity building to address current gaps in service and response.

CSTVI is available for certain training opportunities, technical assistance and support, as well as resource guidance on cases involving sex trafficking of youth under 21. The 60-month project will build infrastructure capacity between state and local child welfare agencies and victim services providers to ensure that children and adolescents who have been trafficked or are at-risk for being trafficked have access to an array of comprehensive, high-quality services. UMSSW serves as the lead agency responsible for project management and the evaluation.
The University of Maryland S.A.F.E. Center's mission is to provide survivor-centered and trauma-informed legal, social, and economic empowerment services to domestic and foreign national survivors of all forms of human trafficking. The S.A.F.E. Center also aims to help prevent trafficking and better serve survivors by contributing to research and policy development in this field, and by collaboratively engaging in state and local legislative advocacy efforts. The Center is initially focused on Prince George’s and Montgomery Counties, with a longer term focus on the state of Maryland, but we will serve survivors of human trafficking from any location.

The S.A.F.E. Center, which has plans to open in the Spring of 2016, is a new initiative of the University of Maryland, Baltimore and the University of Maryland, College Park through its formal collaborative program for innovation, University of Maryland: MPowering the State.

The Women’s Law Center of Maryland, Inc.
Laure Ruth, Legal Director
lruth@wlcmd.org
410.321.8761
www.wlcmd.org

The Women’s Law Center was established in 1971 to promote justice and fairness for women. It advocates for the protection and expansion of women’s legal rights through legal assistance to individuals and strategic initiatives to achieve systemic change.

Resources Available From Organization/Agency for Victims
1. The Trafficking Victims Post-Conviction Advocacy Project (TVPCAP) refers survivors of sex trafficking seeking to vacate prostitution convictions arising from having been trafficked to a panel of trained private attorneys to assist them with their vacatur cases. Services are available without regard for age, biological sex, sexual orientation, gender identity, or immigration status.

2. The Multi-Ethnic Domestic Violence Project (MEDOVI) provides free immigration legal service to Maryland residents who are foreign-born victims of domestic violence, human sex trafficking and/or sexual assault. Contact: Suzanne Bailey, Esquire / Project Director at 410.396.3294 or via email at: sbailey@wlcmd.org and Denise Lopez Robinson, Legal Advocate at 410.396.3294 or via email at: drobinson@wlcmd.org.

3. The Protective Order Advocacy and Representation Project (POARP) assist victims in Baltimore City, Baltimore County, and Carroll County to obtain civil orders of protection against their abuser.

4. The Family Law Hotline provides basic information about Maryland family law to help callers understand their rights and legal options. The hotline is staffed by an attorney Monday through Friday from 9:30 a.m. until 4:30 p.m.