



RETURNS & EXCHANGES

Please fill out this form and enclose with your return

Name

Order #

Return

Reason for return

Exchange

Size requested

(please note, if your requested size is unavailable we will process your exchange as a return)

SHIP TO:

Healing Heels

1110 Loughery Lane

Indianapolis, IN 46228

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If for any reason you are not happy with your purchase, you may return the item(s) within 30 days for a refund back to the original form of payment, less the shipping charge. Please return items in original condition (unworn, unwashed, unaltered). Items that do not meet these criteria will be denied. A separate box should be used to ship shoes with the original shoebox inside. The original shoebox should be free of damage and postal labels. Final sale items are non-refundable and non-exchangeable.

Because we cannot be responsible for packages mailed to us, we suggest that you use a trackable and insured mail service. Please allow up to 2 weeks from the time you mail your order for the return or exchange to be processed. An email will be sent to you once the return or exchange has been processed.