CCAP Commissioner Workshop Presentation

June 29, 2021
Craig Dublanko, CEO
Cache McCallum, Housing Manager
CCAP Presentation

• CCAP Homeless Housing Model & CCAP Homeless Housing Demand in GH County
  • Craig Dublanko

• CCAP Homeless Housing Details and Participant Stories
  • Cache McCallum
CCAP Homeless Housing Model

- Pre-Fire – Pre-Transformation
  - House and Hope
  - Waitlists
    - 100 Clients Through Coordinated Entry Every Month
  - 180:1 Client to Case Manager Ratio
  - Block Grant Style
  - Ineffective Model

- 2017 – Medicaid Transformation
  - Case Management now Paid for By Medicaid
  - Pathways is the Recommended Service Delivery Tool
CCAP Homeless Housing Model

- Transition -- Fire
  - Our Story
- Post-Fire
  - Our new Model
    - CCAP Staff, GH County Staff, ACH, Others
  - 35:1 Client to Case Manager Ratio
  - Everyone is Assigned a Case Manager...No Waitlists
  - Fee For Service and Outcomes Based System
  - Pathways--We Now Have An Evidence Based Tool
CCAP Homeless Housing Model

The Outcomes Numbers

- Statewide Exits to Permanent Housing w/Subsidy (25% of Coordinated Entry Clients)
  - 43%
- CCAP Exits to Permanent Housing w/Subsidy
  - 83%...The Statewide leader by a ways (Now 94%!!)
- Statewide Exits to Permanent Housing w/o Subsidy (75% of Coordinated Entry Clients)
  - State doesn’t track...probably somewhere between 0-5%
- CCAP Exits to Permanent Housing w/o Subsidy
  - Approx. 60%
CCAP Homeless Housing Model

- Current CCAP Homeless Housing #’s
  - 820 Enrolled In Pathways/Case Management
  - Currently 207 Housed and on Pathways
  - Currently 82 w/Subsidy Not Housed and on Pathways
  - Currently 531 w/o Subsidy Not Housed and on Pathways
CCAP Flow

Pathways Completed:
- 2019 – 3,996
- 2020 – 17,142
- 2021 – 8,009
CCAP Housing Data

- Exits to Permanent Housing (Min. 30+ Days Housed)
  - 2019 – 203
  - 2020 – 197

- Average Increase in Client Motivation (PAM) Over 6 Month Period – 9.96 Points
  - Every Point Increase Represents 2% Decrease in Hospitalizations
  - Every Point Increase Represents 2% Increase in Medication Adherence
Key Components and Examples

- CCAP is Client Centered and Focused on Treating The Whole Person

- Stories
  - Participant #1
  - Participant #2
Thank You

- Questions?